



# **City of Laramie Survey, 2006**

## **Final Report to the City of Laramie**

WYSAC Technical Report No. SRC-702

February, 2007

## **City of Laramie Survey, 2006**

By

Thomas Furgeson, M.A., Assistant Research Scientist  
Bistra Anatchkova, Ph.D., Survey Research Center Manager  
Mike Dorssom, Assistant Research Scientist

With the assistance of

Shweta Talwar, M.S., Assistant Research Scientist  
Shaun Wilhelm, Research Assistant  
Trent Holder, Research Assistant

Wyoming Survey & Analysis Center  
University of Wyoming  
710 Garfield • Suite 320  
Laramie, WY 82070  
(307) 742-2223 • [wysac@uwyo.edu](mailto:wysac@uwyo.edu)  
[www.uwyo.edu/wysac](http://www.uwyo.edu/wysac)

Under contract to:

City of Laramie

Citation for this document: WYSAC. (2007). *City of Laramie Survey, 2006*, by T. Furgeson, B. Anatchkova & M. Dorssom. (WYSAC Technical Report No. SRC-702. Laramie: Wyoming Survey & Analysis Center, University of Wyoming.

Short reference: WYSAC (2007), *City of Laramie Survey, 2006*.

© Wyoming Survey & Analysis Center, 2007.

## Table of Contents

|  |     |
|--|-----|
| 1. Executive Summary .....   | 5   |
| 2. Introduction .....  | 6   |
| 2.1. Background .....  | 6   |
| 2.2. Organization of this Report.....  | 6   |
| 3. Survey Administration and Analysis.....   | 6   |
| 3.1. Survey Instrument.....  | 6   |
| 3.2. Survey Strategy and Data Collection .....   | 7   |
| 3.3. Data Compilation and Analysis.....  | 7   |
| 4. Demographics .....  | 8   |
| 5. Survey Results .....  | 12  |
| 5.1.1. Quality of City Services .....  | 12  |
| 5.1.2. Interaction with City Employees .....   | 19  |
| 5.1.3. Perceptions of City Problems and Personal Safety .....                                    | 20  |
| 5.2.1. Citizen Opinions of City Government and City Issues.....                                  | 22  |
| 5.2.2. Information Sources used by City of Laramie Residents for City Government activities..... | 25  |
| 5.2.3. Current Issues facing City Government .....   | 26  |
| 5.2.4. City of Laramie Residents’ Choices of Priorities for City Funds Allocation.....           | 28  |
| 6. Cross-tabulations .....   | 29  |
| 6.1. Cross-tabulations by Housing Status.....  | 29  |
| 6.2. Cross-tabulations by Residence Location.....  | 31  |
| 6.3. Cross-tabulations by Employment Status.....   | 33  |
| 6.4. Cross-tabulations by Length of Residence .....  | 36  |
| 6.6. Cross-tabulations by Education .....  | 41  |
| 7. Appendices .....  | 43  |
| 7.1. Appendix A. Frequency Distributions .....   | 43  |
| 7.2. Appendix B: Responses to Open-Ended Questions .....   | 72  |
| 7.2.1. Volunteered Responses .....   | 110 |
| 7.4. Appendix C. Survey Instrument .....   | 117 |
| 7.5. Appendix D. Laramie Areas Map.....  | 120 |

## List of Tables

|  |    |
|--|----|
| Table 4.3. Distribution of respondents, by area.....                 | 9  |
| Table 4.4. Employment status of respondents.....                     | 10 |
| Table 4.5. Length of residence in Laramie, in years. ....            | 10 |
| Table 4.6. Age of respondents.....                                   | 11 |
| Table 4.7. Education level of respondents.....                       | 11 |
| Table 6.1. Housing status cross-tabulations. ....                    | 30 |
| Table 6.2. Residence location cross-tabulations, Q4-Q7.....          | 31 |
| Table 6.3. Residence location cross-tabulations, Q12.....            | 32 |
| Table 6.4. <i>Full-time employed</i> cross-tabulations. ....         | 33 |
| Table 6.5. <i>Part-time employed</i> cross-tabulations. ....         | 33 |
| Table 6.6. <i>Students</i> cross-tabulations.....                    | 34 |
| Table 6. 7. <i>Retired</i> cross-tabulations.....                    | 35 |
| Table 6.8. <i>Not employed</i> cross-tabulations.....                | 35 |
| Table 6.9. Length of Laramie residence cross-tabulations, Q4-Q8..... | 36 |
| Table 6.10. Length of Laramie residence cross-tabulations, Q9. ....  | 37 |
| Table 6.11. Length of Laramie residence cross-tabulations, Q12. .... | 37 |
| Table 6.12. Age cross-tabulations, Q4-Q5.....                        | 38 |
| Table 6.13. Age cross-tabulations, Q6-Q9.....                        | 39 |

|   |    |
|---|----|
| Table 6.14. Age cross-tabulations, Q12.....           | 40 |
| Table 6.12. Education cross-tabulations, Q4-Q6.....   | 41 |
| Table 6.13. Education cross-tabulations, Q9-Q12. .... | 42 |

## List of Figures

|  |    |
|--|----|
| Figure 4.1. Resides within the city limits of Laramie.....   | 8  |
| Figure 4.2. Own or rent Laramie residence. ....  | 8  |
| Figure 5.1. Fire fighting. ....  | 12 |
| Figure 5.2. Fire prevention. ....  | 12 |
| Figure 5.3. Ambulance services. ....   | 13 |
| Figure 5.4. Disaster preparedness.....   | 13 |
| Figure 5.5. Enforcement of traffic laws. ....  | 13 |
| Figure 5.6. Crime prevention. ....   | 13 |
| Figure 5.7. Garbage collection. ....   | 14 |
| Figure 5.8. Landfill (dump) services.....  | 14 |
| Figure 5.9. Street maintenance & repair. ....  | 14 |
| Figure 5.10. Street cleaning. ....   | 14 |
| Figure 5.11. Snow removal (major streets only).....  | 15 |
| Figure 5.12. Storm drainage. ....  | 15 |
| Figure 5.13. Sewer services.....   | 15 |
| Figure 5.14. Water quality.....  | 15 |
| Figure 5.15. Reliability of water flow. ....   | 16 |
| Figure 5.16. Park appearance and maintenance. ....   | 16 |
| Figure 5.17. Recreation programs. ....   | 16 |
| Figure 5.18. Land use, planning and zoning. ....   | 16 |
| Figure 5.19. Code enforcement (weeds, junk, etc.).....   | 17 |
| Figure 5.20. Animal control. ....  | 17 |
| Figure 5.21. Disabled access (city facilities, parks etc.).....  | 17 |
| Figure 5.22. Disabled access (streets, sidewalks, etc.). ....  | 17 |
| Figure 5.23. Building permit services.....   | 18 |
| Figure 5.24. City Employee knowledge.....  | 19 |
| Figure 5.25. City Employee responsiveness.....   | 19 |
| Figure 5.26. City Employee courtesy. ....  | 19 |
| Figure 5.27. Overall impression, City Employee interaction. ....   | 19 |
| Figure 5.28. Issues perceived as major problems by Laramie citizens.....                                 | 20 |
| Figure 5.29. Times when and locations where Laramie citizens feel safe. ....                             | 21 |
| Figure 5.30. City encourages citizen involvement and citizen participation. ....                         | 22 |
| Figure 5.31. Understand how taxes spent on City services, operations, and capital projects. ....         | 23 |
| Figure 5.32. Fee for City water service is reasonable. ....  | 23 |
| Figure 5.33. Fee for sewage collection and treatment is reasonable. ....                                 | 24 |
| Figure 5.34. Fee for garbage collection and disposal is reasonable. ....                                 | 24 |
| Figure 5.35. Citizens' sources of information on City of Laramie government activities. ....             | 25 |
| Figure 5.36. Relocating Clark Street viaduct to Harney Street and traffic flow. ....                     | 26 |
| Figure 5.37. Maintenance of Clark Street viaduct if another built at Harney Street. ....                 | 26 |
| Figure 5.38. Garbage collection service should be provided by. ....                                      | 27 |
| Figure 5.39. Citizen priorities for fund allocation, if funding available ( <i>high priority</i> ). .... | 28 |

## City of Laramie Survey, 2006

### 1. Executive Summary

In late 2006 the City of Laramie enlisted the Wyoming Survey & Analysis Center (WYSAC) to conduct the City of Laramie Survey, 2006. The Survey Research Center (SRC) of WYSAC conducted this mail survey for the City of Laramie, which was fielded during the final weeks of 2006 and concluded in January 2007. The total number of respondents to this survey was 1,534, yielding a margin of error of about plus or minus 2.5 percentage points at a 95% confidence level.

- Of 23 City of Laramie service items rated for quality by Laramie citizens, all but four scored average or above. Thirteen of these items were rated *good* or *excellent*.
- The four City-provided services that citizens feel fall below average quality include *street maintenance and repair*; *land use, planning and zoning*; *code enforcement*; and *building permit services*.
- Large majorities of Laramie citizens rate as *good* or *excellent* their overall impression of their last interaction with a City employee, as well as the City employee's knowledge, responsiveness, courtesy.
- Laramie citizens identify parking around the UW campus and alcohol-related offenses as the two most serious problems in the city. The next most serious problems, according to residents, are illegal drug use; speeding and traffic violations; and loud vehicles.
- Laramie residents enjoy a great sense of personal safety, and virtually all residents feel safe in their neighborhoods, downtown, in Laramie parks during the daytime, and in their own neighborhoods after dark. Most citizens also feel safe in the other two situations described in the survey: downtown and in City parks after dark.
- More Laramie citizens than not feel that they have a good understanding of how their taxes are spent by the City; and agree that the City welcomes citizen involvement and encourages citizen participation.
- Citizens are evenly split in their opinions on whether the fee they pay for City water service is reasonable.
- Most Laramie citizens feel that they pay reasonable fees for City sewer and garbage collection services.
- The two most-used sources for information about City government activities include newspaper articles and talking with friends and neighbors. Radio is a fairly distant third information source.
- More citizens than not agree that relocating the Clark Street viaduct to Harney Street will improve traffic flow, and a clear majority agrees that the Clark Street viaduct should be maintained and remain open even if a new viaduct is constructed at Harney Street.
- By far, more Laramie citizens feel that the City should continue to provide garbage collection service rather than have this service provided by a private company.
- When asked to identify their priorities for fund allocation, if funds were available, Laramie citizens identified the following as their top five high-priority spending choices: *preservation of water resources*; *upgrading infrastructure*; *street maintenance and repair*; *public safety*; and *protecting Laramie's environment*.

# Methodology & Sample

## 2. Introduction

### 2.1. Background

In late 2006 the City of Laramie enlisted the Wyoming Survey & Analysis Center (WYSAC) to conduct the 2006 City of Laramie Community Survey. The Survey Research Center (SRC) of WYSAC conducted this mail survey for the City of Laramie, which was fielded during the November of 2006 and concluded in January 2007. The purpose of this survey is to assess levels of citizen satisfaction with services provided by the City, as well as to gather citizen perceptions, preferences and attitudes about various issues relevant to the City of Laramie.

### 2.2. Organization of this Report

Section 3 (*Survey Administration and Analysis*) addresses the development of the questionnaire, methodology of the survey and data collection and analysis.

Section 4 (*Demographics*) of this report contains validation and demographic information for survey respondents.

Section 5 (*Survey Results*) displays the complete results of the survey with discussion of the findings.

Section 6 (*Cross-tabulations*) provides tables for and commentary on cross-tabulations for relevant variables. Several background variables are cross-tabulated with other relevant variables from the questionnaire, and those that yielded statistically significant differences and that merit attention are included.

Section 7 contains the report appendices, of which there are four:

Appendix A (*Frequency Distributions*) contains the full results from the 2006 *City of Laramie Survey, 2006*. Questions are presented in the order and with the phrasing used in the survey, and accompanying tables display raw frequency counts and valid percentage distributions for each survey item.

Appendix B (*Responses to Open-Ended Questions*) presents the responses provided by survey respondents to all open-ended survey questions, and all volunteered comments.

Appendix C (*Survey Instrument*) contains the actual questionnaire used for this survey.

Appendix D (*Laramie Areas Map*) contains the map of Laramie areas used in survey item 11\*.

## 3. Survey Administration and Analysis

### 3.1. Survey Instrument

The development of the survey instrument used in this mail survey was initiated by the City of Laramie in the fall of 2006. The preliminary list of questions generated by City officials was collaboratively refined into the final survey instrument by City of Laramie officials and WYSAC's Survey Research Center. The final list of questions was intended to gauge levels of satisfaction with and preferences about City of Laramie

---

\* Areas were defined by City officials; map generated by the City Manager's Office.

services, as well as to gather opinions about other issues of importance to the citizens of the City of Laramie. Accepted and approved by City of Laramie representatives in November 2006, the survey instrument was programmed into an Optical Mark Recognition (OMR) scannable format using Teleform software. Before the form was committed, the SRC conducted an informal pre-test of the survey with nine WYSAC employees. This pre-test proved to be very useful in introducing more clarity in some of the question wording as well as the visual outlay of the questionnaire.

## 3.2. Survey Strategy and Data Collection

The SRC began the survey mailing sequence on November 8, 2006 by sending a pre-notice postcard to every household in the sample. This was followed a few days later by a mailing containing the survey questionnaire accompanied by a City of Laramie cover letter authored by the City Manager. Approximately two weeks later, on November 27, 2006, a reminder postcard was sent to every household in the sample encouraging them to complete and return the questionnaire. No ID codes were attached to any of the mailings and respondents remained anonymous throughout the survey mailing and data collection sequence.

WYSAC purchased a sample of 3,200 listed addresses representative of Laramie households. Of these, 241 were “returned to sender,” leaving a total sample of 2,959 valid addresses. Survey data collection closed on January 16, 2007, by which date 1,534 completed questionnaires were returned, with a final response rate of 52%. A random sample of the size collected in this survey yields a margin of error of about plus or minus 2.5 percentage points with 95% confidence. At this margin of error, it is appropriate to state that the survey results are reflective of the opinions and perceptions of Laramie citizens. For this reason, throughout the report we use the terms *citizens*, *residents*, *Laramie citizen(s)*, etc., interchangeably and synonymously with such terms as *respondents*, *participants*, and the like.

## 3.3. Data Compilation and Analysis

As surveys were returned to WYSAC, they were scanned using WYSAC’s high volume scanner, thus eliminating errors that may occur from manual data entry and minimizing overall data recording errors. At the same time, responses to open ended questions were carefully typed in and subjected to minimal editing for spelling and grammar.

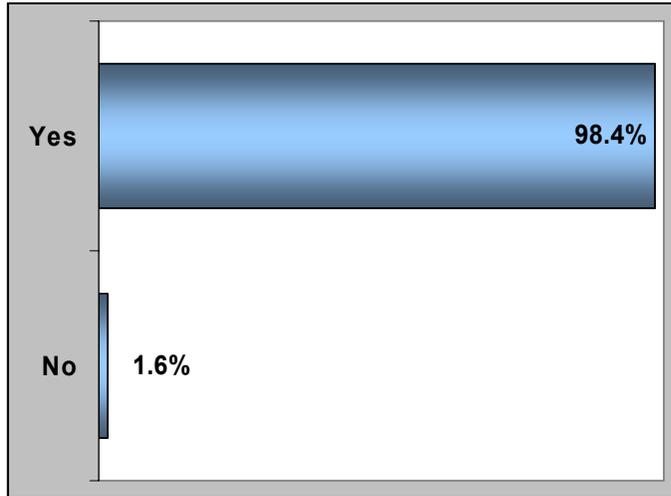
Once all questionnaires were scanned, the resulting database was compiled, cleaned up, recoded (e.g., response categories collapsed) as necessary and appropriate, and frequencies were run on all variables in the database. All results were compiled and are presented in user-friendly tables, accompanied in some cases by graphic illustrations. Missing values such as *Don’t know* and *No answer* are excluded from the percentage calculations to yield valid responses. On *Mark all that apply* items, percentage totals may exceed 100%.

Cross-tabulations by background variables of interest were performed where applicable. Both the linear trend test and the overall Pearson Chi-square test were used (as appropriate) to assess the statistical significance of differences observed. In every case where statistically significant differences were found (at the  $p < 0.01$  level) the results were compiled in cumulative tables, which appear in this report.

## 4. Demographics

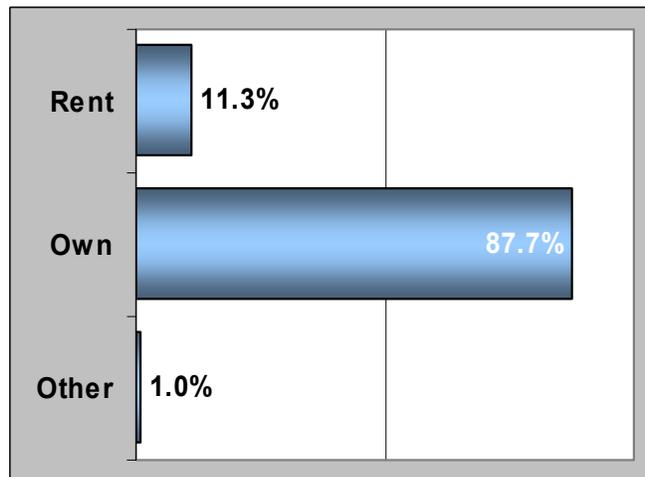
Demographic questions asked of survey respondents provide checks of the validity of the sample obtained in the City of Laramie community survey. As can be seen in Figure 4.1, nearly all of those who returned a survey questionnaire reside within the city limits of Laramie.

Figure 4.1. Resides within the city limits of Laramie.



Another question on the survey asks if respondents own or rent their Laramie residence. By far, most (87.7%) of those who responded to this survey indicated that they own their city residence (Figure 4.2).

Figure 4.2. Own or rent Laramie residence.



Respondents were also asked to indicate in which general area of Laramie they live. These areas were delineated by City officials during questionnaire development (see Appendix D, *Laramie Areas Map*), and are defined as follows:

South: *South of Grand Avenue from 6<sup>th</sup> - 30<sup>th</sup>*

North: *Harney Street north between 1<sup>st</sup> and 30<sup>th</sup> Streets*

East: *East of 30<sup>th</sup> Street, Alta Vista, Indian Hills, Imperial Heights*

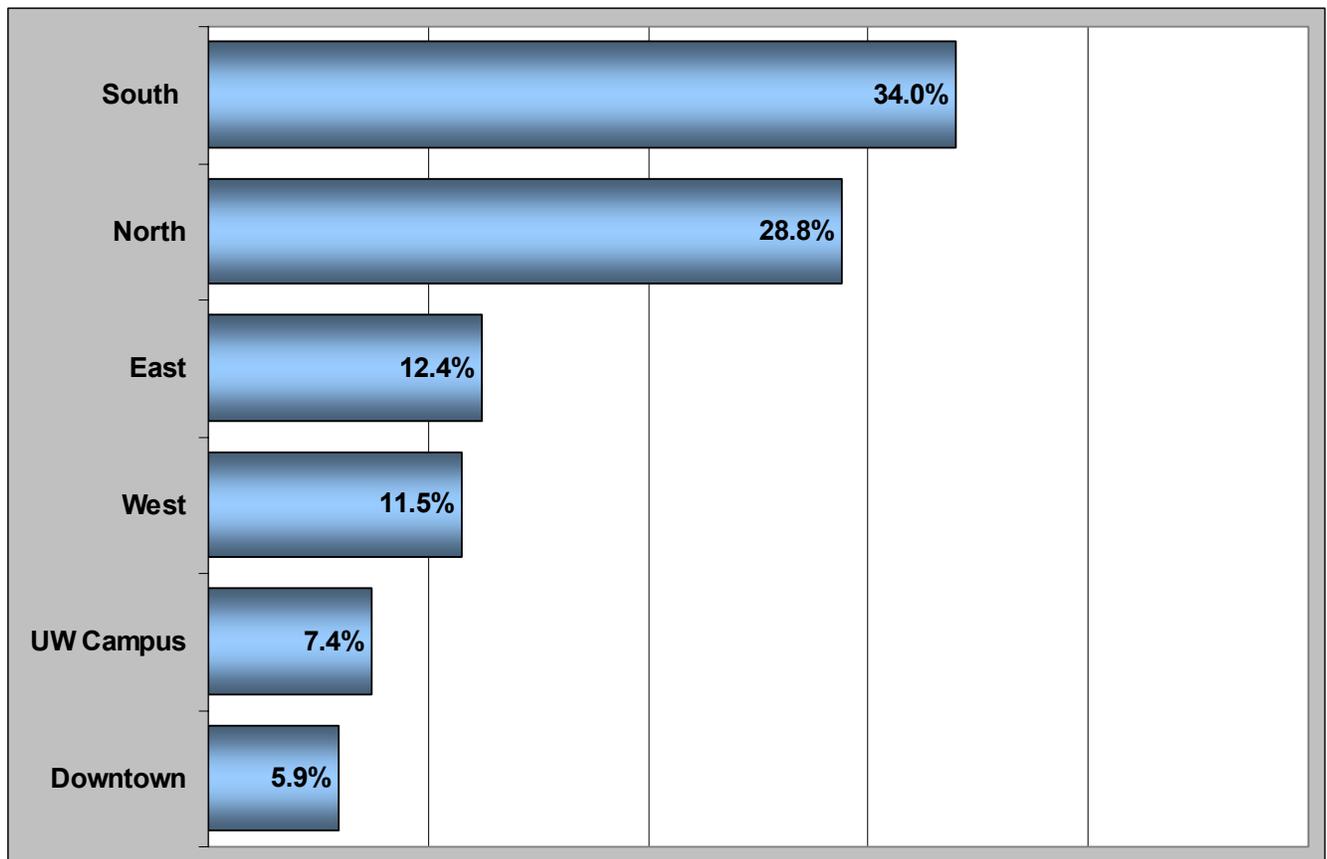
West: *West of I-80, Lee's Mobile Park, McCue Street, Cottonwood Estates, Easterling Addition*

UW Campus area: *Harney Street south to Grand Avenue*

Downtown/West side: *Harney Street south to Grand Avenue from 3<sup>rd</sup> Street to 30<sup>th</sup> Street*

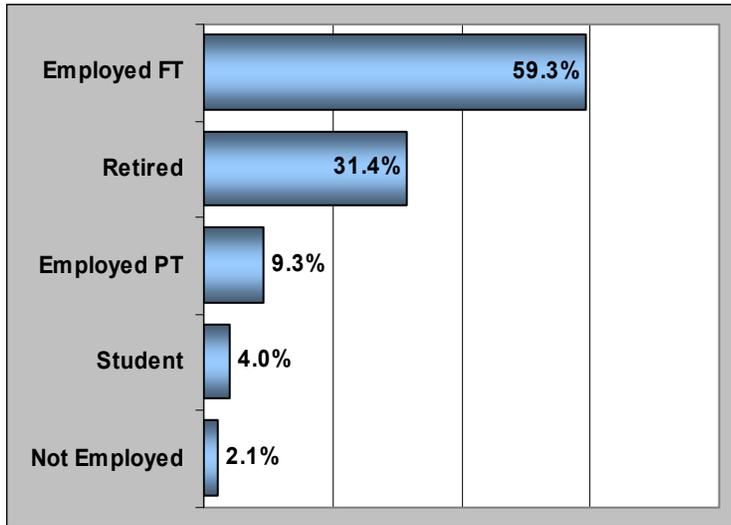
As would be expected, the distribution of the survey respondents by area generally corresponds to population densities for the various areas, with South and North having the largest percentages of respondents (Figure 4.3).

**Table 4.3. Distribution of respondents, by area.**



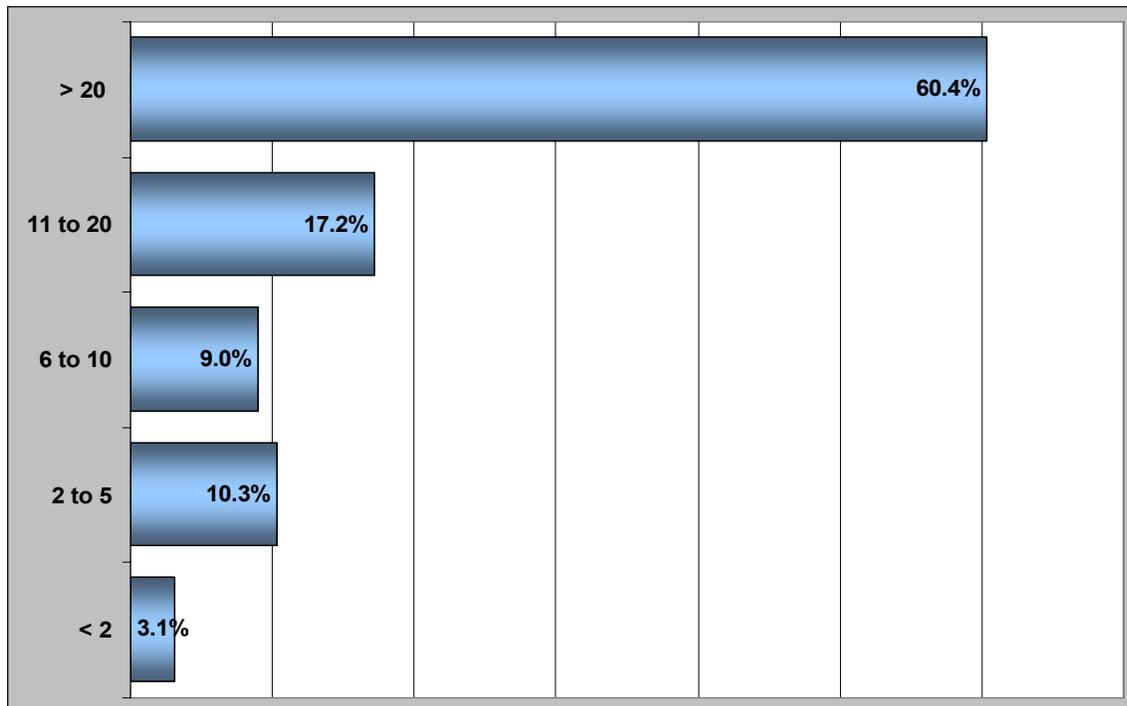
The next demographic item was a *mark all that apply* question, so there is some overlap between categories (i.e., a person may be both a student and employed part-time). The most represented employment category was full-time employed, at nearly 60%, followed by retired at over 31%. Students make up only 4% of survey respondents (Figure 4.4).

**Table 4.4. Employment status of respondents.**



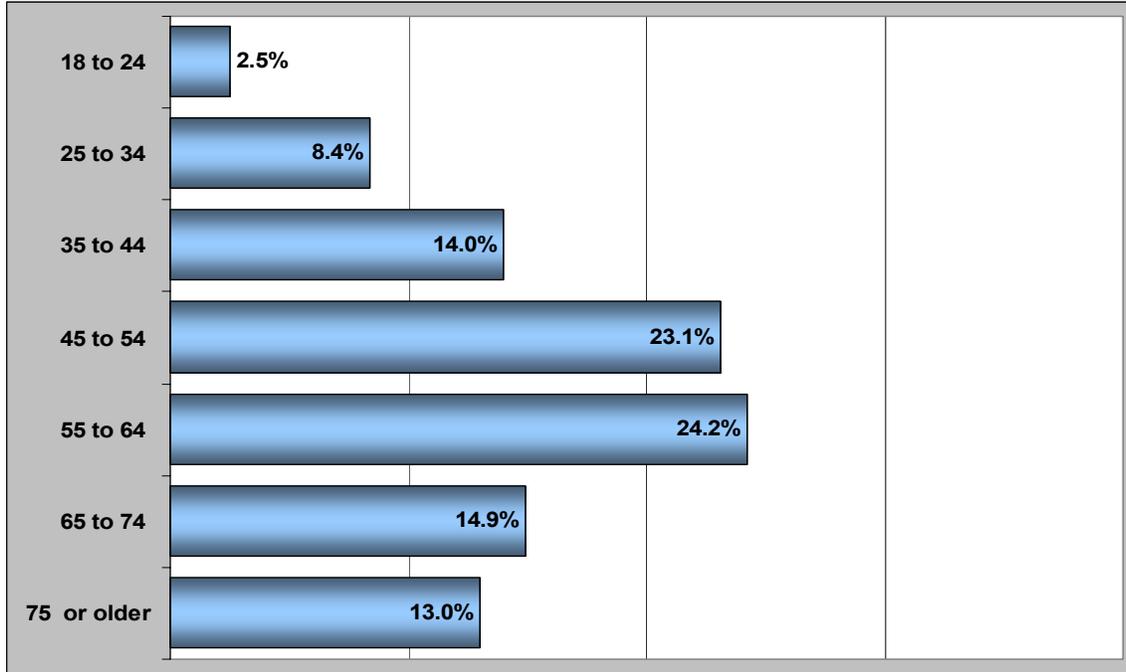
By far the greatest percentage (60.4%) of respondents who responded to the survey have lived in the City of Laramie for more than 20 years; the next most represented category of respondents, at just over 17%, have lived in Laramie for 11 to 20 years. Very few (only 3.1%) of survey respondents have lived in Laramie for fewer than 2 years (Figure 4.5).

**Table 4.5. Length of residence in Laramie, in years.**



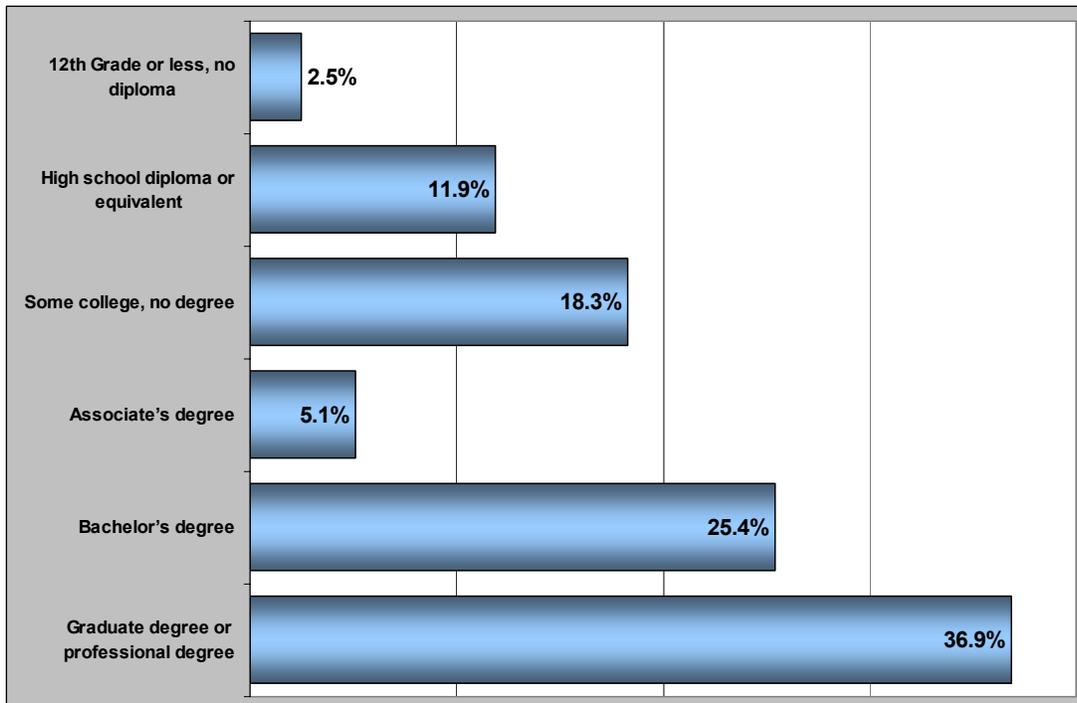
Nearly half of Laramie citizens who responded to the survey were from 45 to 64 years old; the two youngest categories for this demographic question—from ages 18 to 34—account for less than 11% of survey respondents (Figure 4.6).

**Table 4.6. Age of respondents.**



Over 60% of respondents hold at least a bachelor’s degree, with nearly 37%—the highest percentage for this demographic—holding a graduate or professional degree (Figure 4.7).

**Table 4.7. Education level of respondents.**



# Survey Results

## 5. Survey Results

This section is divided into several subsections based on the several separate items presented in the survey questionnaire.

### 5.1.1. Quality of City Services

The first survey item asks respondents to rate the quality of a number of services provided by the City of Laramie. Respondents were asked to rate each service on a five-level scale, with the answer choices being *Excellent*, *Good*, *About average*, *Not so good*, and *Poor*, and 23 separate services were listed. Figures 5.1 through 5.23 below display the survey results for this series of questions. These figures are a generalization of the survey results, in that the response choices *Excellent* and *Good* have been collapsed into *Positive*; likewise the choices *Not so good*, and *Poor* have been collapsed into *Negative*, while *Neutral* indicates the percentage of Laramie citizens who feel the mentioned item is of average quality. In terms of City services, it is appropriate to view *Neutral* as synonymous with *adequate*; the following figures are, therefore, conservative in terms of citizen opinions.

Overall, City of Laramie citizens rate the quality of both fire fighting and fire prevention highly. In particular, fire fighting is rated very positively, at nearly 90%. Extremely low percentages of respondents rate either of these services negatively (Figures 5.1 and 5.2).

Figure 5.1. Fire fighting.

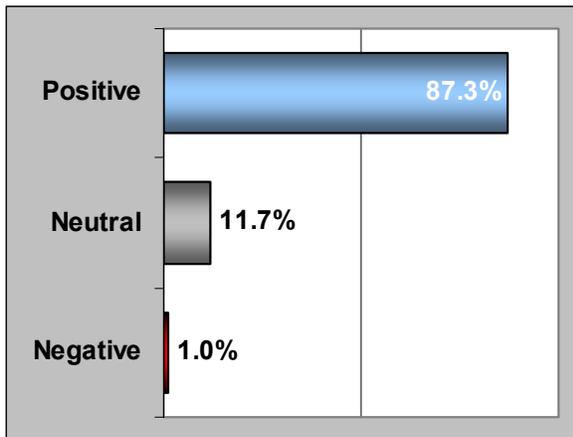
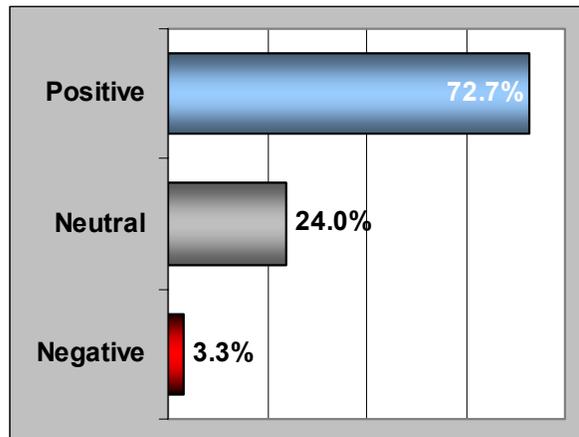


Figure 5.2. Fire prevention.



Ambulance service as provided by Laramie is rated very positively, at over 85% (Figure 5.3). Over a third (36%) of Laramie citizens positively rate the City’s disaster preparedness, while a higher percentage (44%) feel that this service is average. More importantly, one-fifth of survey respondents rate the City’s disaster preparedness in the negative (Figure 5.4).

Figure 5.3. Ambulance services.

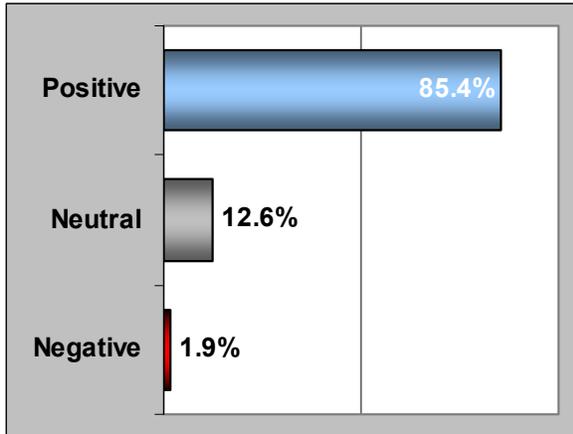
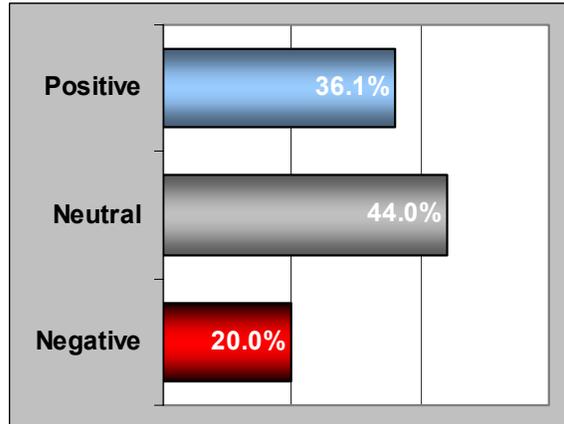


Figure 5.4. Disaster preparedness.



About equal percentages of Laramie citizens rate the City’s enforcement of traffic laws positively (32%) and negatively (31%), while a slightly higher percentage (37%) state that traffic law enforcement by the City is average (Figure 5.5). Crime prevention by the City gets a positive rating from 36% of Laramie citizens, while over 45% rate this service as average. Around 18% of Laramie citizens negatively rate the quality of crime prevention (Figure 5.6).

Figure 5.5. Enforcement of traffic laws.

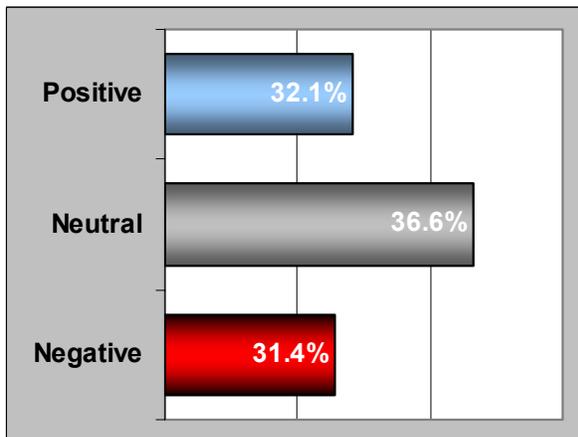
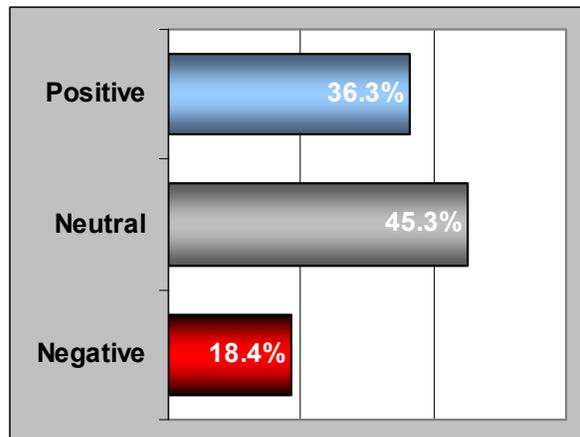


Figure 5.6. Crime prevention.



Very clear majorities of Laramie citizens positively rate both garbage collection and landfill services. In the case of each of these services, negative ratings are below 10%, even allowing for the survey's margin of error (Figures 5.7 and 5.8).

Figure 5.7. Garbage collection.

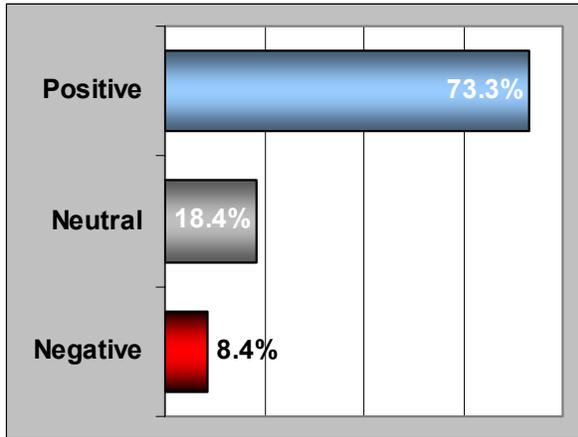
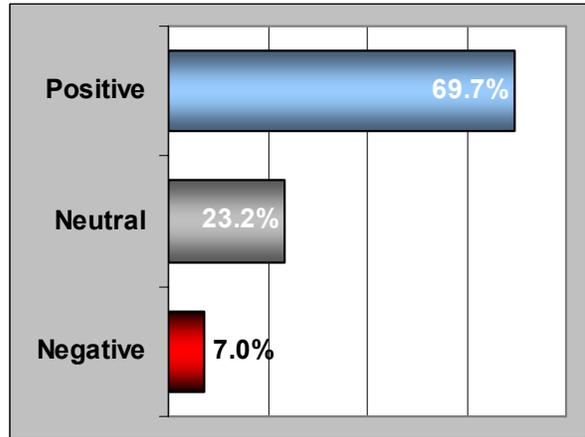


Figure 5.8. Landfill (dump) services.



A majority (55%) of Laramie citizens negatively rate street maintenance and repair, while 30% feel that the quality of this service is average. It is notable that positive ratings for this service by Laramie citizens are quite low (14%)(Figure 5.9). The quality of street cleaning by the City of Laramie received equal percentages of positive and negative ratings (28%), while 44% of citizens rate this service as average (Figure 5.10).

Figure 5.9. Street maintenance & repair.

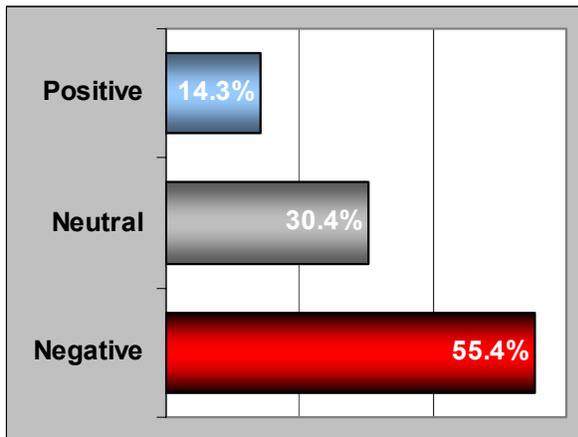
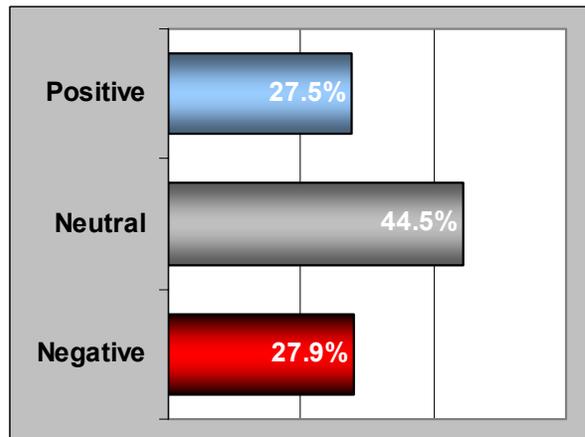


Figure 5.10. Street cleaning.



Snow removal service on major Laramie streets\* is positively rated by 39% of citizens, while 35% percent rate this service as average. A quarter of Laramie citizens, however, rate this service negatively (Figure 5.11). More citizens rate the service of storm drainage negatively (35%) than positively (25%), while 40% feel that the quality of storm drainage is average (Figure 5.12).

Figure 5.11. Snow removal (major streets only).

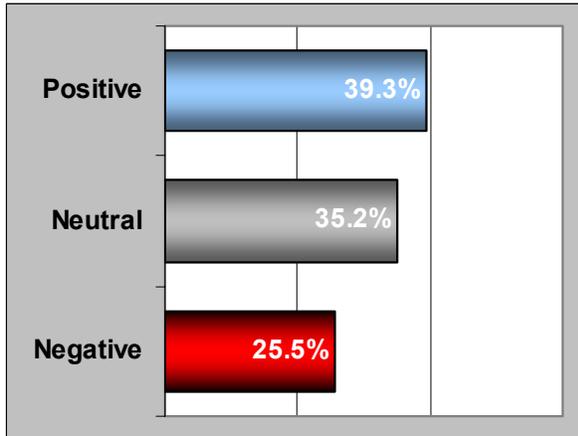
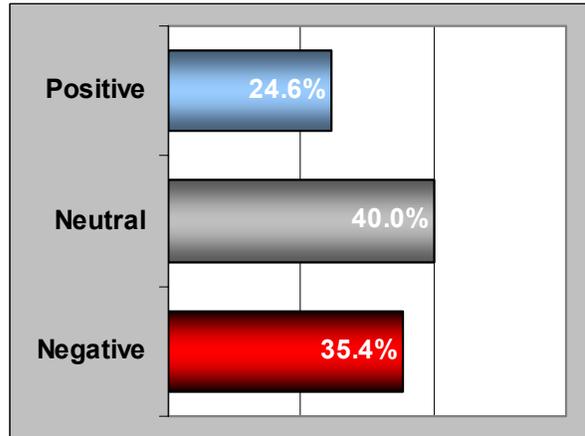


Figure 5.12. Storm drainage.



Around 45% of Laramie citizens feel that City sewer services are average, while 39% rate this service positively and 17% rate it negatively (Figure 5.13). Ratings were quite high for Laramie water quality, at 71%, with a small percentage (8%) rating water quality as negative (Figure 5.14).

Figure 5.13. Sewer services.

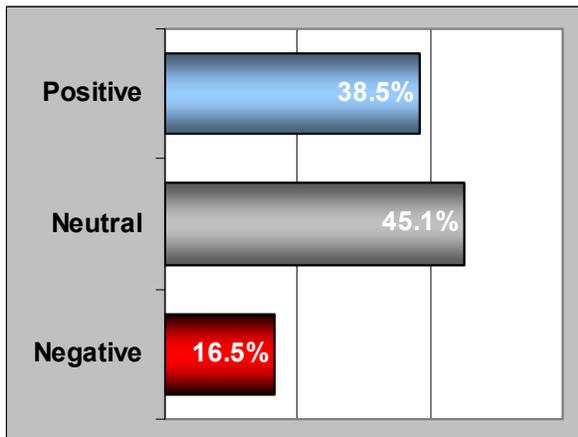
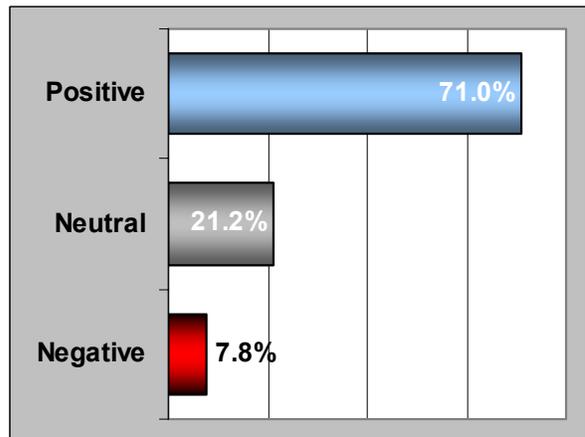


Figure 5.14. Water quality.



\* This survey item explicitly asked citizens to rate snow removal on major streets, excluding residential streets.

A clear majority (72%) of Laramie citizens positively rate the reliability of water flow, while around 20% feel that this item is average (Figure 5.15). Appearance and maintenance of Laramie parks also received a very high percentage (84%) of positive ratings by Laramie citizens, with a negligible percentage (2%) rating park appearance and maintenance negatively (Figure 5.16).

Figure 5.15. Reliability of water flow.

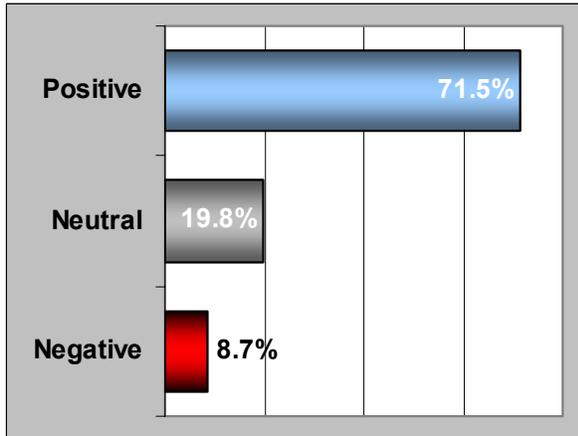
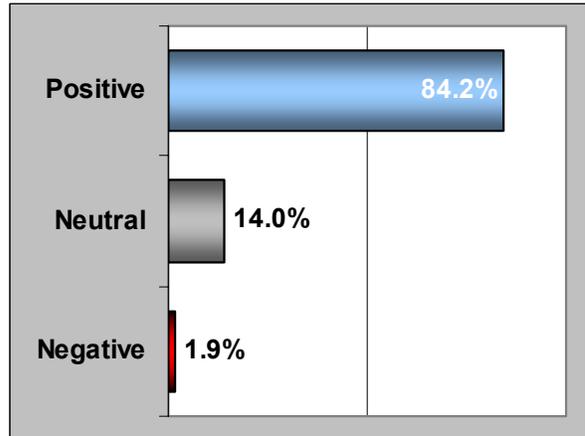


Figure 5.16. Park appearance and maintenance.



The quality of City recreation programs received a positive rating by a clear majority (72%) of Laramie citizens, while 23% rated this item as average (Figure 5.17). The quality of City land use, planning and zoning is rated negatively by the highest percentage (49%) of Laramie citizens for this item, and 35% rate land use, planning and zoning as average. Only 16% of Laramie citizens rate this collection of services as positive (Figure 5.18).

Figure 5.17. Recreation programs.

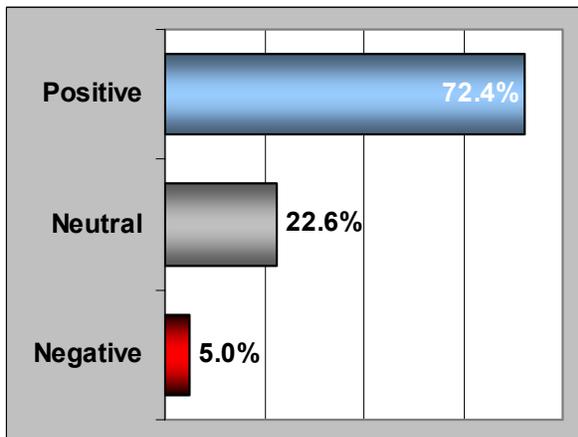
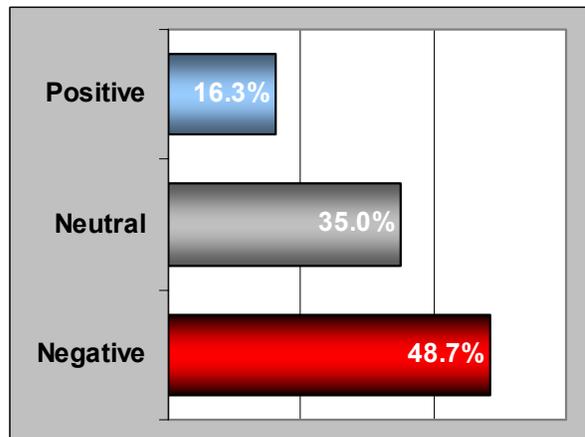


Figure 5.18. Land use, planning and zoning.



A majority (57%) of Laramie citizens negatively rate the quality of code enforcement\*, while 32% rate this service as average (Figure 5.19). The quality of animal control by the City of Laramie is positively rated by 44% of Laramie citizens, and 39% feel that the quality of this service is average. The quality of animal control is rated negatively by 17% of citizens (Figure 5.20).

Figure 5.19. Code enforcement (weeds, junk, etc.).

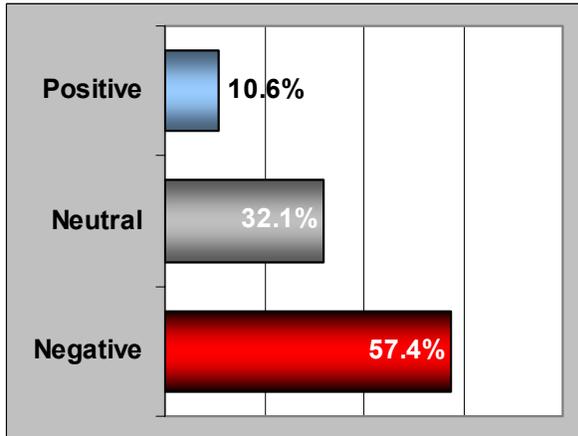
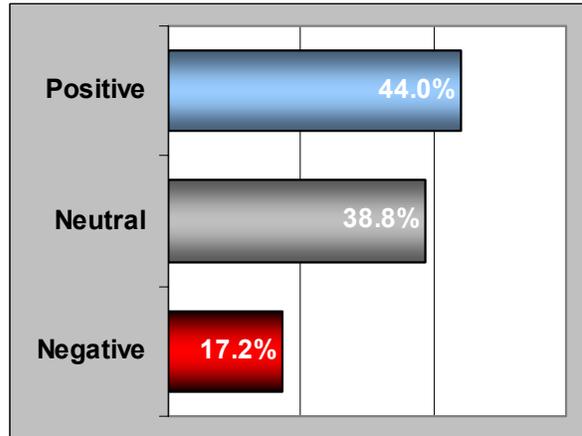


Figure 5.20. Animal control.



Survey respondents were asked to rate the quality of two items related to access for the disabled in Laramie. The first of these items, the quality of disabled access to *city facilities, parks, etc.*, is rated positively by 53% of Laramie citizens, with 39% stating that such access is average. The second item, regarding disabled access to *streets, sidewalks, etc.*, is rated as positive by 44% and as average by 39% of Laramie citizens. Though negative ratings are low for both items addressing disabled access in Laramie, the negative rating (17%) for disabled access to *streets, sidewalks, etc.* is nearly twice the percentage than that for the negative rating of access to *city facilities, parks, etc.* (9%) (Figures 5.21 and 5.22).

Figure 5.21. Disabled access (city facilities, parks etc.).

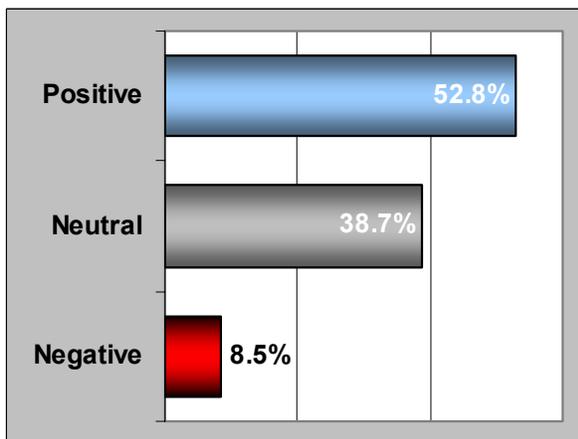
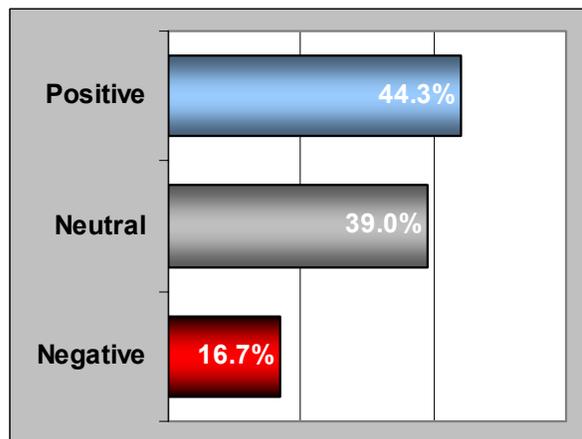


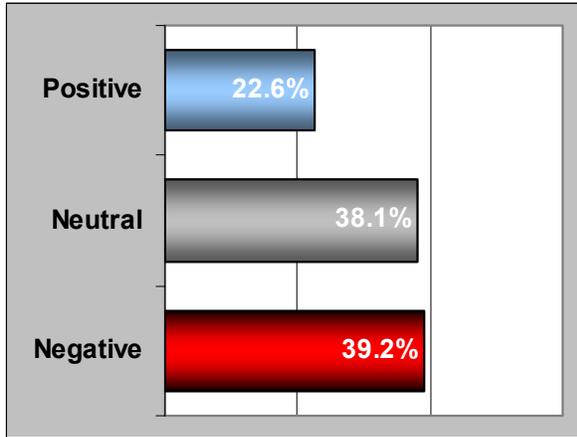
Figure 5.22. Disabled access (streets, sidewalks, etc.).



\* Defined in the survey as *weeds, abandoned buildings, junk, etc.*

Nearly equal percentages of citizens rate the quality of City of Laramie building permit services as average (38%) and negative (39%), while only 23% rate this service as positive (Figure 5.23).

**Figure 5.23. Building permit services.**



*5.1.1.1 Summary of results for Quality of City Services*

Of the 23 City of Laramie service items that are rated by Laramie citizens in this survey, the majority (13 service items) received overall positive quality ratings; six received overall average (neutral) quality ratings; and four received overall negative quality ratings.

**Overall Positive:**

- |   |                           |  |
|---|---------------------------|--|
| Fire fighting                                       | Fire prevention           | Ambulance services                                     |
| Garbage collection                                  | Landfill (dump) services  | Snow removal (major streets only)                      |
| Water quality                                       | Reliability of water flow | Park appearance and maintenance                        |
| Recreation programs                                 | Animal control            | Disabled access ( <i>city facilities, parks etc.</i> ) |
| Disabled access ( <i>streets, sidewalks, etc.</i> ) |                           |  |

**Overall Average (Neutral):**

- |                       |                             |                  |
|-----------------------|-----------------------------|------------------|
| Disaster preparedness | Enforcement of traffic laws | Crime prevention |
| Street cleaning       | Storm drainage              | Sewer services   |

**Overall Negative:**

- |                             |                               |                                      |
|-----------------------------|-------------------------------|--------------------------------------|
| Street maintenance & repair | Land use, planning and zoning | Code enforcement (weeds, junk, etc.) |
| Building permit service     |                               |                                      |

### 5.1.2. Interaction with City Employees

A short series of survey items asked respondents to evaluate their most recent interaction with a City of Laramie employee based on specific, performance-based criteria. These items were only asked of respondents who interacted with a City employee within the past 12 months. Based on this most recent interaction, respondents evaluated their impression of the employee’s knowledge, responsiveness, and courtesy; and respondents also provided their overall impression of this most recent interaction. The scale used for this series of questions is identical to that used for the series of questions in the preceding section: *Excellent, Good, About average, Not so good, and Poor*. Again, *Excellent* and *Good* are collapsed into *Positive*; likewise the choices *Not so good*, and *Poor* are collapsed into *Negative*, while *Neutral* indicates the answer choice *About average*.

As seen in the figures below, Laramie citizens’ evaluations of their most recent interaction with a City employee are very positive. Positive evaluations of employee knowledge are 71%; of employee responsiveness, 68%; and of employee courtesy, 75%. Laramie citizens’ overall impressions of their most recent interaction with a City employee are also commandingly positive, at 70% (Figures 5.24 through 5.27).

Figure 5.24. City Employee knowledge.

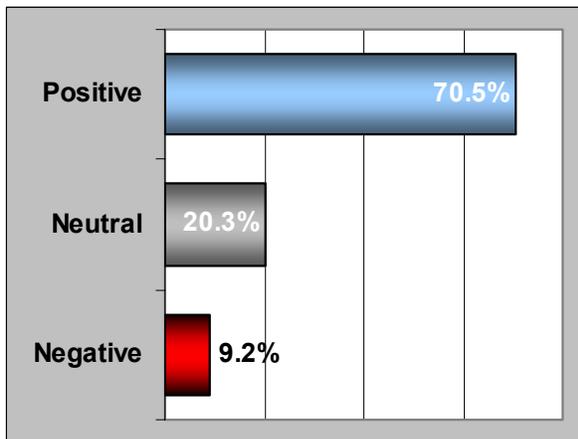


Figure 5.25. City Employee responsiveness.

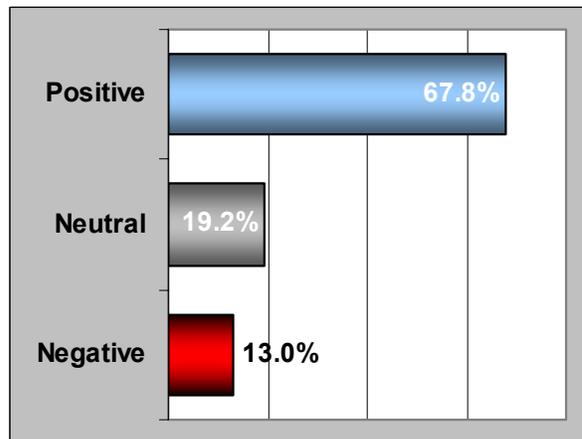


Figure 5.26. City Employee courtesy.

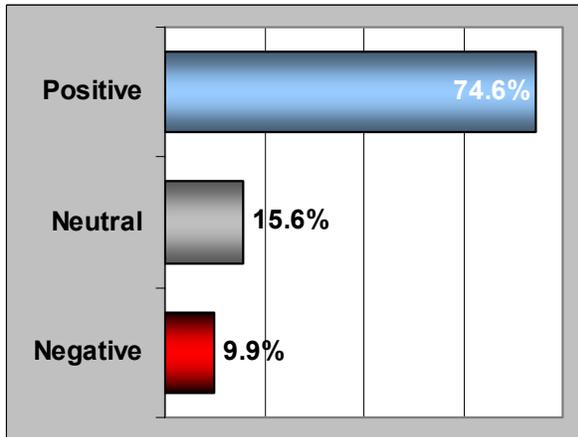
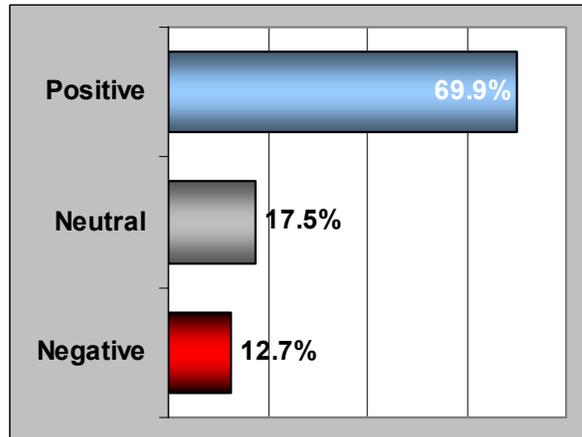


Figure 5.27. Overall impression, City Employee interaction.



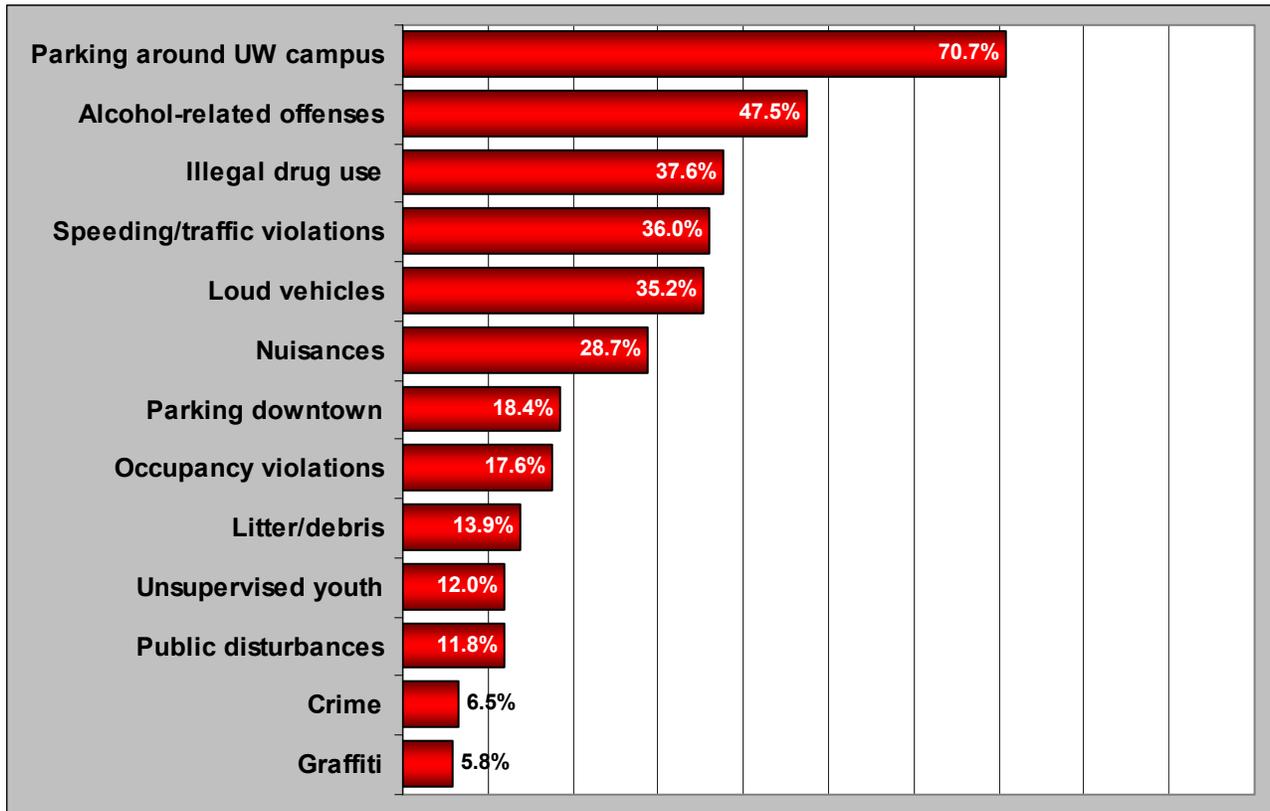
### 5.1.3. Perceptions of City Problems and Personal Safety

*City problems*

Survey respondents stated to what degree they feel certain issues are problems for the City of Laramie. Specifically, respondents evaluated whether each presented issue, as it relates to Laramie, is *Not a problem*, a *Minor problem*, a *Moderate problem* or a *Major problem*. Below (Figure 5.28), in descending order, is the list of issues that Laramie citizens feel are major problems for the City of Laramie.

The only issue that a majority (71%) of Laramie citizens feel is a major problem for the city is parking around the University of Wyoming campus, though nearly half (48%) also consider alcohol-related offenses to be a major problem. The next three items perceived by citizens as major problems, all of which are identified by 35% to 38% of the respondents as such, are illegal drug use, speeding and traffic violations, and loud vehicles. The only other issue identified as a major problem by more than 25% of the respondents is nuisances (qualified in the survey as *run-down buildings, weeds, junk vehicles*)(Figure 5.28).

Figure 5.28. Issues perceived as major problems by Laramie citizens.



*Personal safety*

Respondents also indicated their perceptions of personal safety within the City of Laramie for certain locations and times of day. The survey asked citizens to indicate whether they personally feel *Very safe*, *Somewhat safe*, *Somewhat unsafe*, or *Not safe at all* for combinations of locations and times. Figure 5.29 below displays the results for locations and times when Laramie citizens feel *Very safe* or *Somewhat safe*. The full results for each of these items are contained in Appendix A (*Frequency Distributions*; question 5).

As can be seen in Figure 5.29 below, nearly all (99%) of Laramie’s citizens feel safe during the daytime in their neighborhoods, in the downtown area and in Laramie parks. A very large majority of Laramie citizens also feel safe in their neighborhoods after dark (91%) and in the downtown area after dark (81%). The only situations in which appreciable percentages of Laramie citizens feel at all unsafe are downtown after dark (19%) and in Laramie parks after dark (35%) (Figure 5.29; also Appendix A).

**Figure 5.29. Times when and locations where Laramie citizens feel safe.**



### 5.2.1. Citizen Opinions of City Government and City Issues

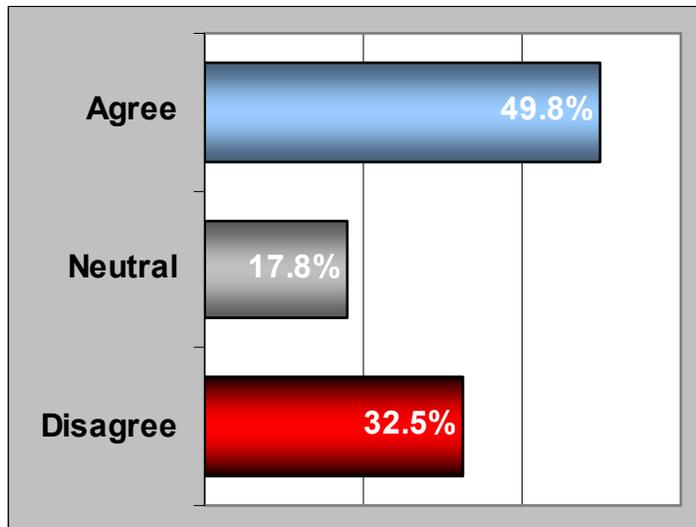
Survey respondents were presented with several items directly related to City of Laramie government. Many of these items are statements about the City of Laramie government, about which Laramie citizens were asked to indicate their level of agreement. Other items have to do with sources citizens use to inform themselves of City government activities, what opinions they have about specific current City issues, and preferences for City of Laramie spending. These various survey items are presented under separate subheadings below.

*Government openness, tax usage, and fees; citizen sources for City government information*

For this series of survey items, Laramie citizens were asked to indicate their level of agreement with a series of statements. As with other questions with scaled response choices, these statements provided respondents with a five-level scale; in this case the response choices are *Strongly agree*, *Somewhat agree*, *Neither agree nor disagree*, *Somewhat disagree*, and *Strongly disagree*. For these items, similar to the scaled responses described above, *Strongly agree* and *Somewhat agree* are collapsed into *Agree*; likewise, *Somewhat disagree* and *Strongly disagree* are collapsed into *Disagree*. The response choice *Neither agree nor disagree* is indicated by *Neutral*.

As shown in Figure 5.30 below, nearly half of Laramie citizens agree with the statement, “The City of Laramie government welcomes citizen involvement and encourages citizen participation.”

**Figure 5.30. City encourages citizen involvement and citizen participation.**



Nearly equal proportions of Laramie citizens (43-44%) agree that they “have a good understanding of how [their] taxes are spent on City services, operations, and capital projects” (Figure 5.31), and that the fee that they “pay for City water is reasonably priced” for the service they receive (Figure 5.32).

Figure 5.31. Understand how taxes spent on City services, operations, and capital projects.

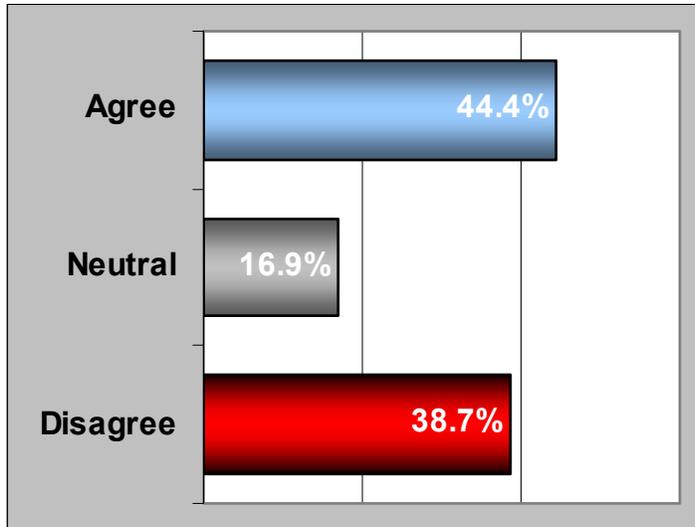
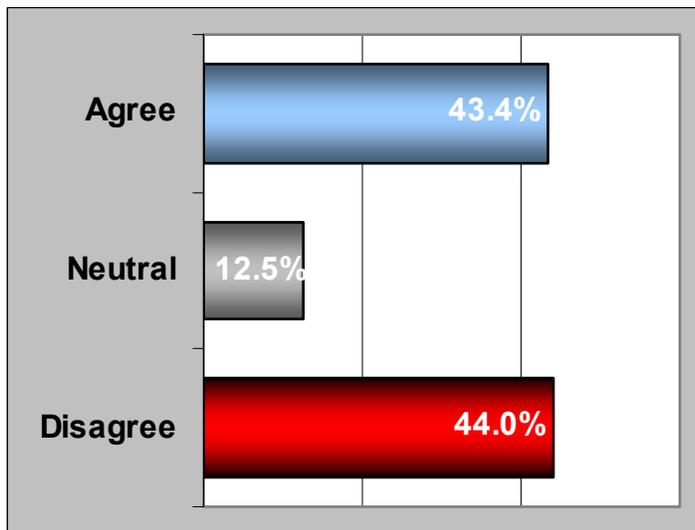


Figure 5.32. Fee for City water service is reasonable.



Over half of respondents agree that the fee they pay for City “sewage collection and treatment is reasonably priced” for the service received (Figure 5.33), while over 65% feel that the fee for City “garbage collection and disposal is reasonably priced” for the service received (Figure 5.34).

Figure 5.33. Fee for sewage collection and treatment is reasonable.

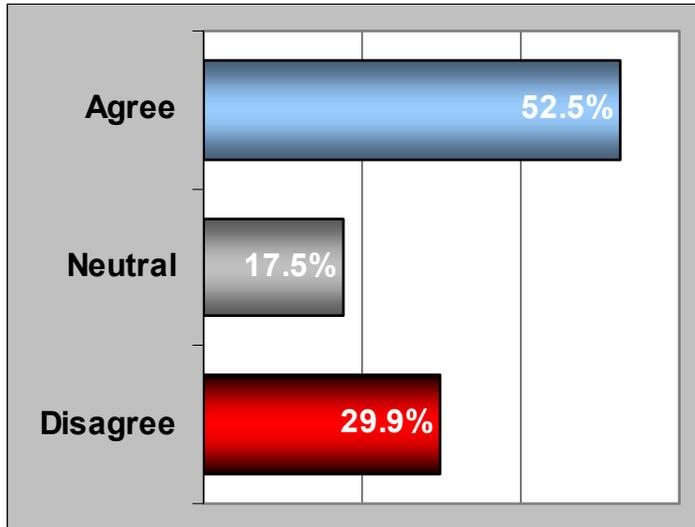
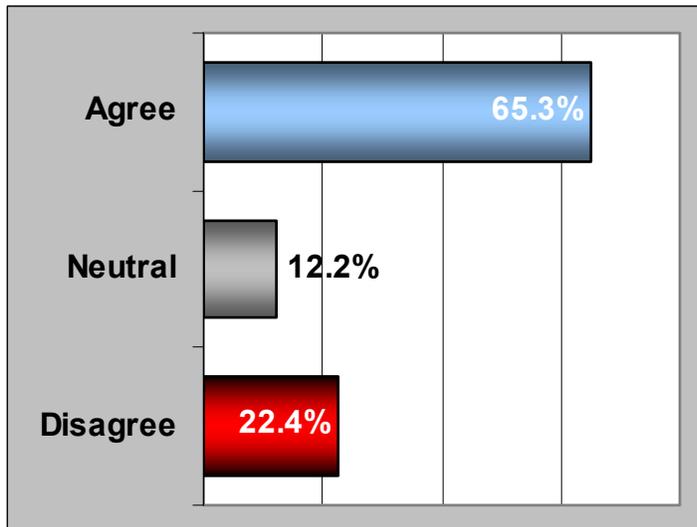


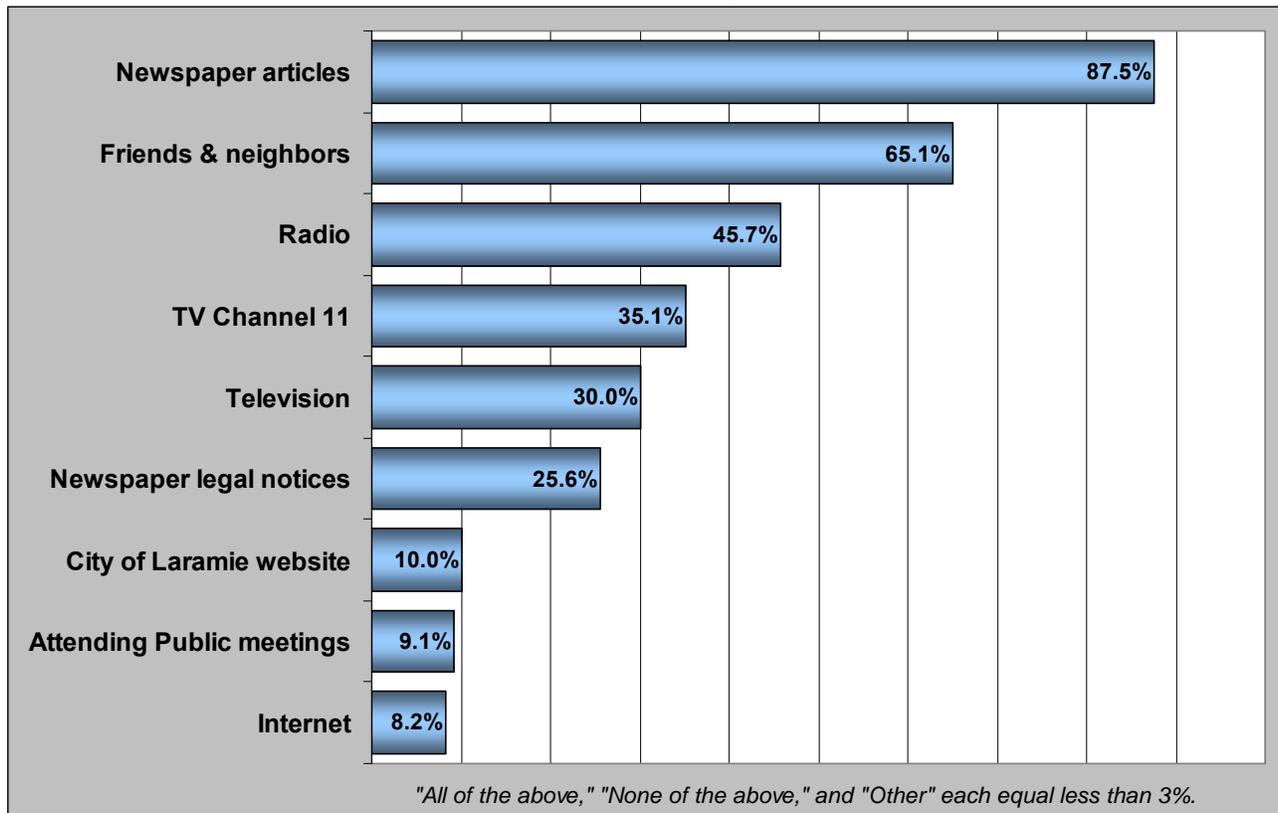
Figure 5.34. Fee for garbage collection and disposal is reasonable.



### 5.2.2. Information Sources used by City of Laramie Residents for City Government activities

As can be seen from Figure 5.35., the vast majority (88%) of Laramie citizens obtain information on City of Laramie government activities from newspaper articles. The next most popular source of information is talking with friends and neighbors, claimed by 65% of the respondents as sources of information on City government activities. Over 30% of Laramie citizens report to TV Channel 11 as a source of information.

Figure 5.35. Citizens' sources of information on City of Laramie government activities.

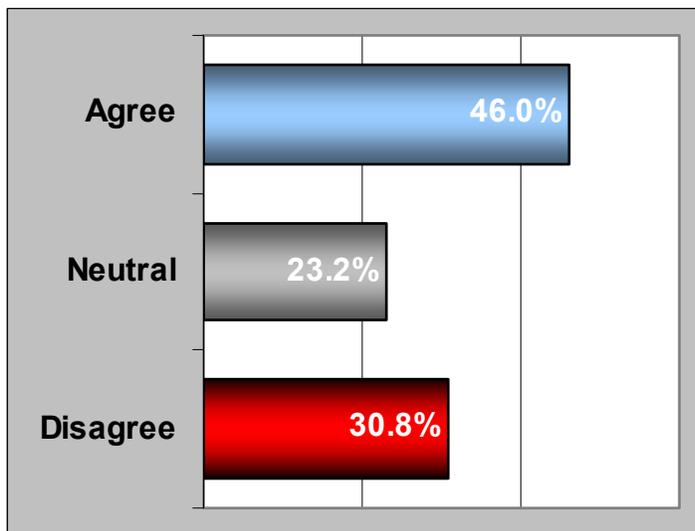


### 5.2.3. Current Issues facing City Government

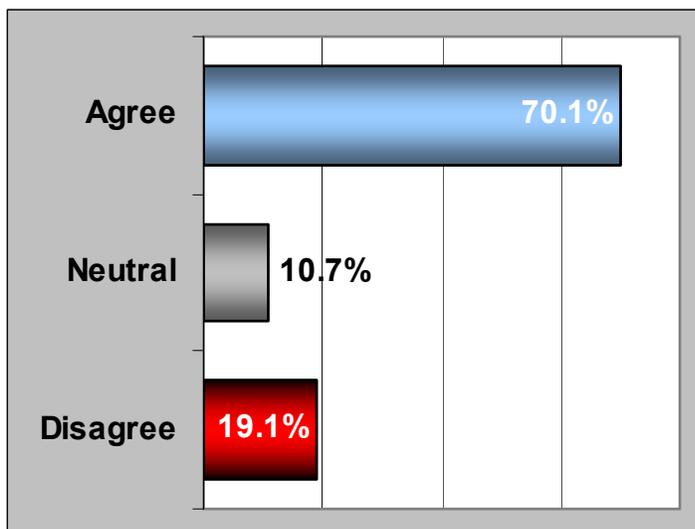
#### *Clark Street viaduct*

The survey provided some very interesting and valuable feedback on the Clark Street viaduct issue. Nearly half of Laramie citizens agree with the statement, “Relocating the viaduct from Clark Street to Harney Street will make it easier and faster to move about town” (Figure 5.36). However, far more than half of Laramie citizens (70%) agree that “[i]t is important for the City of Laramie to maintain the Clark Street viaduct and keep it open for use, even if the State of Wyoming builds another viaduct at Harney Street” (Figure 5.37).

**Figure 5.36. Relocating Clark Street viaduct to Harney Street and traffic flow.**



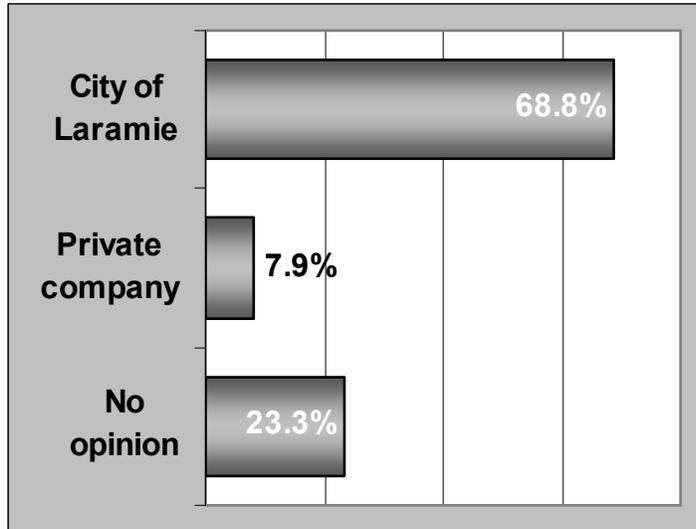
**Figure 5.37. Maintenance of Clark Street viaduct if another built at Harney Street.**



*Garbage collection service*

As can be seen from Figure 5.38, the vast majority of the City residents (69%) are in agreement with the status quo for garbage collection services. Even those citizens who have no opinion on the issue are at nearly three times the percentage (23%) of those who express the preference for a private company to provide this service (8%).

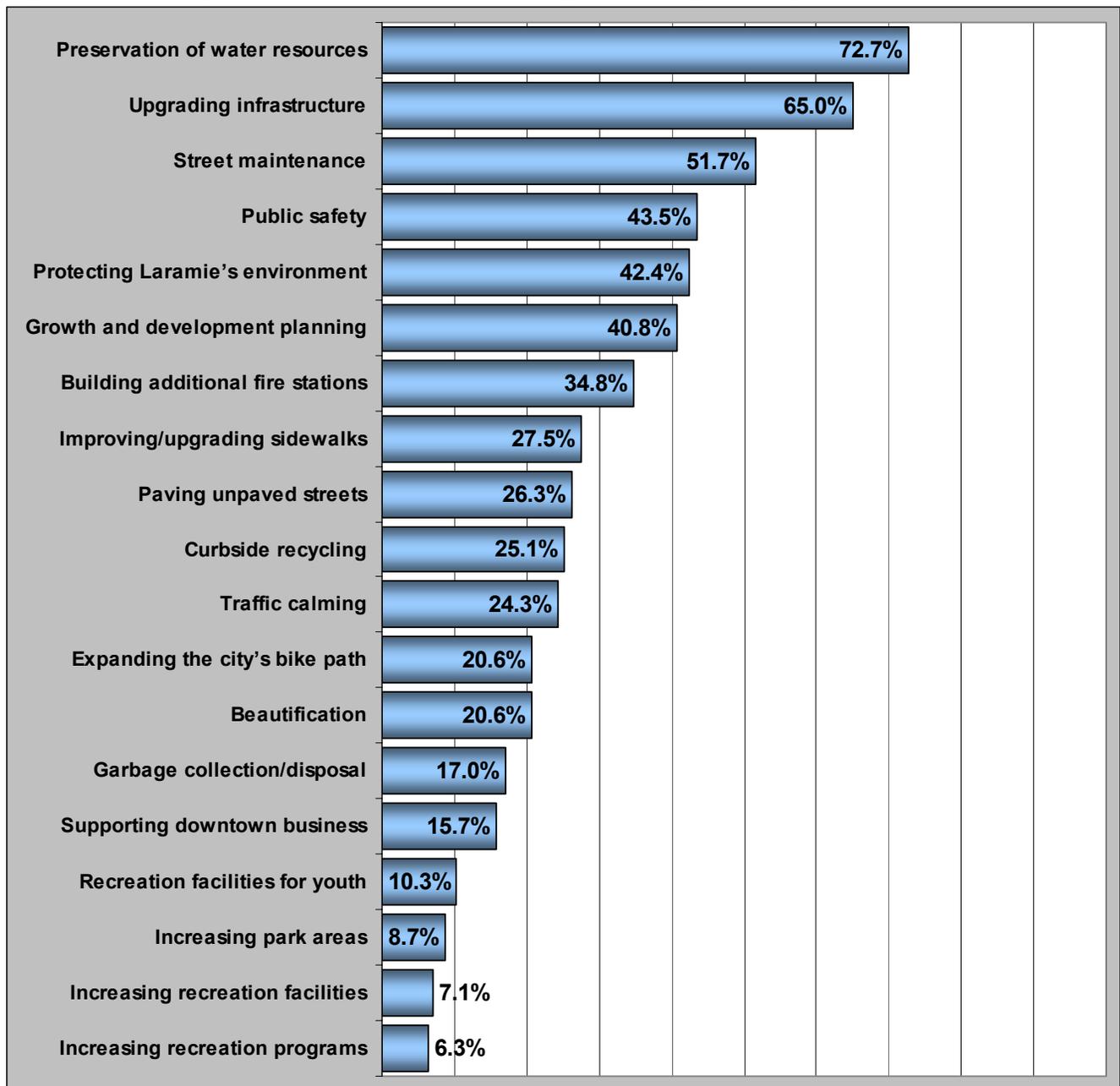
**Figure 5.38. Garbage collection service should be provided by...**



### 5.2.4. City of Laramie Residents’ Choices of Priorities for City Funds Allocation

The last section of the community survey questionnaire deals with priorities for funds allocation. In an effort to get at the ideal funding priorities of Laramie citizens, this survey item is presented as a hypothetical: *if funds were available*, what is the respondent priority? The results of this poll are presented in Figure 5.39. Items (issues) are arranged in descending order based on the percentage of respondents who consider any particular item to be of *high priority*. Nearly three quarters of Laramie citizens believe the preservation of water resources (qualified in the survey as the *Casper Aquifer* and *Monolith Ranch*) to be a high priority when allocating City funds. The issue of upgrading the infrastructure (sewer and water distribution system, storm drains, etc.) received the next highest score of 65%. Street maintenance was identified as a high priority by over half of the survey respondents.

Figure 5.39. Citizen priorities for fund allocation, if funding available (*high priority*).



# Cross-Tabulation

## 6. Cross-tabulations

Several variables of interest were cross-tabulated with relevant background variables. Only the breakdowns that exhibited statistically significant differences ( $p < 0.01$ ) by the background variables tested are presented below.

We should keep in mind that many of the background variables used in the comparisons that follow are correlated. Thus, when we are comparing those that rent versus those that own their home, we are also comparing two groups where the proportion of students is much higher in one than in the other. The proportion of students among renters is much higher (19%) than their proportion in the whole sample (4%). Likewise, when we are comparing the retired versus everybody else, we are also comparing the elderly versus younger people, and so on. As a result, some of the observations that follow are somewhat repetitive. Also, simple associations between pairs of variables do not establish causation.

### 6.1. Cross-tabulations by Housing Status

The first series of cross-tabulations were variables of interest by the housing status of the respondent. All cross-tabulations that came back as displaying statistically significant differences at the set level of  $p < 0.01$  are presented in Table 6.1.

As can be seen, homeowners appear to be significantly more satisfied than renters with City landfill services and the quality of water. Regarding landfill services, the higher level of satisfaction by owners is possibly explained by their likely greater familiarity with landfill service than renters (renters would generally have less occasion than renters to use the landfill than owners), hence the likelihood that renters have a higher percentage of neutral responses to this item. The difference between renters and owners on the issue of water quality is more difficult to explain, since it could be the result of more definite (and positive) opinions by owners, of owners generally occupying newer or better maintained residences, or for other reasons. Homeowners seem to care more about code enforcement and are more critical of the way the City handles the issue of weeds, abandoned buildings, junk, etc.; both of these results stand to reason, since owners will likely be more invested in both of these items than renters. Additionally, homeowners are bothered significantly more by nuisances than are renters, with around 30% of homeowners versus 17% of renters considering them to be a major problem.

Homeowners feel significantly safer than renters after dark in their neighborhoods.

Homeowners have a better understanding than renters of how their taxes are spent. Homeowners perceive fees for City water, for City sewage collection and treatment, and for City garbage collection as reasonably priced more so than renters do. Regarding the allocation of taxes, it is likely that owners are simply more aware than renters of tax issues, primarily because they are property tax payers and are also likelier to be longer-term residents.

Homeowners also have stronger feelings as to who should be dealing with garbage pickup. Only about 21% of homeowners appear to have no opinion on this issue, while 42% of renters are ambivalent. Fully 71% of homeowners believe that the City of Laramie should continue to provide garbage pick up, whereas only 49% of renters feel this way.

Regarding priorities for funds allocation (if funds were available), there are a few areas where homeowners and renters significantly differ. Preservation of water resources (Casper Aquifer and Monolith Ranch) and upgrading of infrastructure are identified as high priorities by more homeowners than renters. Whereas, supporting and sustaining downtown business and special events, increasing the number of recreation

programs, developing more recreation facilities for youth, and improving and upgrading sidewalks, curbs, gutters are identified as high priorities by more renters than homeowners.

Table 6.1. Housing status cross-tabulations.

|  | Housing Status |       |
|--|----------------|-------|
|  | Own            | Rent  |
| <b>Q1. City provides excellent/good quality of service for...</b>                              |                |       |
| Landfill (dump)  | 71.3%          | 57.5% |
| Water quality  | 74.0%          | 53.3% |
| Code enforcement (weeds, abandoned buildings, junk, etc.)                                      | 9.4%           | 18.3% |
| <b>Q4. Issues considered a major problem for the City of Laramie...</b>                        |                |       |
| Nuisances (rundown buildings, weeds, junk vehicles)  | 30.4%          | 17.1% |
| <b>Q5. Feel very/somewhat safe in...</b>   |                |       |
| In your neighborhood after dark  | 92.3%          | 83.4% |
| <b>Q6. Strongly/somewhat agree with the statement that...</b>                                  |                |       |
| Good understanding of how taxes are spent on City services, operations and capital projects.   | 47.4%          | 20.0% |
| The City water fee is reasonable.  | 43.1%          | 28.2% |
| The City sewage collection and treatment fee is reasonable.                                    | 51.6%          | 24.8% |
| The City garbage collection fee is reasonable.   | 64.5%          | 28.6% |
| <b>Q8 Preference for who provides garbage pickup...</b>  |                |       |
| City of Laramie  | 70.8%          | 48.7% |
| Private company  | 7.7%           | 9.6%  |
| No opinion   | 21.5%          | 41.7% |
| <b>Q12. If funds were available, high priority spending choices:</b>                           |                |       |
| Upgrading infrastructure (sewer, water distribution system, storm drains)                      | 66.6%          | 48.6% |
| Supporting and sustaining downtown businesses and special events.                              | 14.4%          | 25.0% |
| Preservation of water sources (Casper Aquifer, Monolith Ranch)                                 | 74.0%          | 56.9% |
| Increasing the number of recreation programs   | 5.5%           | 12.4% |
| Developing more recreation facilities for youth (baseball fields, athletic areas, playgrounds) | 9.1%           | 19.4% |
| Improving/upgrading sidewalks, curbs, gutter   | 25.5%          | 40.9% |

## 6.2. Cross-tabulations by Residence Location

The second series of cross-tabulations were variables of relevance crossed with the residence location of survey respondents. The various residence locations defined during questionnaire development (see Appendix D) are largely the same for this analysis, though the areas defined in the questionnaire as *Downtown/West Side* and *UW Campus area* are combined into *Central* for Table 6.2 below.

The north and central areas of the city have the highest percentages of residents (41% in both cases) who consider loud vehicles to be a major problem. Parking availability around the UW campus is considered more of a problem by residents in the west (78%) and north (75%) areas of Laramie.

When considering whether certain City fees are reasonable or not, the highest percentages of Laramie residents who think that the sewage collection and treatment fee is reasonable are from the east (60%) and central (54%) areas of the city; those least satisfied with sewage-related fees are in Laramie’s west area (38%). Residents from all areas of Laramie generally agree that the City’s garbage collection fee is reasonable, with those who feel this in the highest percentage being from the east area (75%); citizens in the west area are the least in agreement (50%) that the garbage fee is reasonable.

Only two of the five areas had majorities of residents who agreed that moving the Clark Street viaduct to Harney Street would improve traffic flow (56% of those from the east area, 54% of those from the north), and those from the west area are least in agreement with this (36%). Strong majorities in all areas of Laramie believe that, even if another viaduct is built at Clark street, it is important to keep the Clark Street maintained and open (the west area being the highest at 81%, the lowest being the east area at 60%).

Table 6.2. Residence location cross-tabulations, Q4-Q7.

|  | Residence Location |       |       |       |         |
|--|--------------------|-------|-------|-------|---------|
|  | West               | North | East  | South | Central |
| <b>Q4. Issues considered a major problem for the City of Laramie...</b>  |                    |       |       |       |         |
| Loud vehicles  | 32.3%              | 41.4% | 26.1% | 31.6% | 41.1%   |
| Parking availability around UW campus  | 77.8%              | 75.3% | 58.6% | 70.2% | 65.9%   |
| <b>Q6. Strongly/somewhat agree that...</b>   |                    |       |       |       |         |
| The City sewage collection and treatment fee is reasonable.  | 38.3%              | 46.3% | 60.3% | 49.7% | 53.9%   |
| The City garbage collection fee is reasonable.   | 50.3%              | 57.1% | 75.3% | 63.0% | 58.9%   |
| <b>Q7. Strongly/somewhat agree that...</b>   |                    |       |       |       |         |
| Relocating the Clark St. viaduct to Harney St. will make it easier and faster to move around town.                           | 35.6%              | 54.0% | 55.7% | 42.6% | 39.7%   |
| Important to maintain the Clark St. viaduct and keep it open for use, even if the state builds another viaduct at Harney St. | 81.1%              | 66.4% | 60.3% | 69.2% | 76.5%   |

For the items that respondents chose as high priorities to spend funds on (if funds were available), several differ significantly by city area. Nearly twice the percentage (28%) of residents in the north area than in the west area (15%) chose expanding Laramie’s bike path and greenbelt systems as a high funding priority. More than twice the percentage (31%) of citizens in the central area than in the east area (15%) consider improving and upgrading sidewalks, curbs and gutters a high priority. Not surprisingly, the area with the highest percentage of citizens who believe that building and staffing additional fire stations is the west, at 63%, since the issue of locating a fire station in this area is and has been a notable issue for some time. Traffic calming (pedestrian safety) is identified as a high funding priority at its highest percentage (30%) in the central area, while only around 14% of citizens from the east area consider this a high funding priority. Again, it is not surprising that the west area has the highest percentage (59%) of those who identified paving of unpaved streets as a high priority, since that area has the highest concentration of unpaved streets of any Laramie area; both the central (25%) and north (23%) areas of Laramie have the next highest percentages of citizens who feel this is a high priority.

Table 6.3. Residence location cross-tabulations, Q12.

|  | Residence Location |       |       |       |         |
|--|--------------------|-------|-------|-------|---------|
|  | West               | North | East  | South | Central |
| <b>Q12. If funds were available, high priority spending choices:</b> |                    |       |       |       |         |
| Expand City's bike path / greenbelt systems                          | 15.0%              | 16.9% | 27.9% | 22.5% | 23.2%   |
| Improving/upgrading sidewalks, curbs, gutters                        | 30.3%              | 29.4% | 15.1% | 27.3% | 31.1%   |
| Building and staffing additional fire station(s)                     | 63.0%              | 30.7% | 22.9% | 30.3% | 40.8%   |
| Traffic calming (pedestrian safety)                                  | 26.7%              | 25.3% | 14.4% | 22.8% | 30.4%   |
| Paving streets that are currently unpaved                            | 58.8%              | 23.4% | 15.8% | 19.7% | 24.6%   |

### 6.3. Cross-tabulations by Employment Status.

The next series of cross-tabulations were variables of interest crossed with the employment status of survey respondents. For purposes of this analysis and because this question was asked as a *mark all that apply* item, the categories contained within the employment variable are considered one by one against all other categories combined. For example, Table 6.4 displays the results of the cross-tabulation between full-time employed citizens and all other employment categories on relevant variables; the next comparison is between part-time employed citizens and all others, etc.

Citizens in the full-time employed category differed from citizens in all other employment categories in that more of the full-time employed (69%) than others (60%) feel safe in Laramie parks after dark. A lower percentage (45%) of full-time employed citizens than others (55%) agree that the City government welcomes citizen involvement and encourages participation. On issues of spending priorities, if funds were available, fewer full-timers (68%) feel that the preservation of water resources is a high priority than do others (80%). Full-timers chose the issues of garbage collection and disposal, public safety, and building and staffing additional fire stations as high priority funding issues in significantly lower percentages than did those citizens in the other employment categories (Table 6.4).

Table 6.4. *Full-time employed* cross-tabulations.

|  | Employment Status |       |
|--|-------------------|-------|
|  | Full time         | Other |
| <b>Q5. Feel very/somewhat safe in...</b>                             |                   |       |
| Laramie parks after dark   | 68.7%             | 59.7% |
| <b>Q6. Strongly/somewhat agree that...</b>                           |                   |       |
| The City of Laramie government welcomes citizen involvement...       | 45.2%             | 55.4% |
| <b>Q12. If funds were available, high priority spending choices:</b> |                   |       |
| Preservation of water resources (Casper Aquifer, Monolith Ranch)     | 67.8%             | 80.0% |
| Garbage collection/disposal  | 14.1%             | 21.5% |
| Public safety (fire & police)  | 39.7%             | 49.1% |
| Building and staffing additional fire station(s)                     | 31.1%             | 40.4% |

The only cross-tabulation of significance between part-time employed Laramie citizens and all other employment categories was on the issue of curbside recycling. A higher percentage (38%) of citizens who are employed part-time consider curbside recycling to be a high-priority spending issue than do citizens in other employment categories (24%)(Table 6.5).

Table 6.5. *Part-time employed* cross-tabulations.

|  | Employment Status |       |
|--|-------------------|-------|
|  | Part time         | Other |
| <b>Q12. If funds were available, high priority spending choices:</b> |                   |       |
| Curbside recycling   | 38.1%             | 23.9% |

Fewer students feel safe in their own neighborhood after dark (78%) than do citizens in the other employment categories, most of whom feel safe in this situation (92%). Not surprisingly, fewer students (23%) than others (45%) agree that they have a good understanding of how their taxes are spent on Laramie services, operations and capital projects. For all high-priority funding issues that returned statistically significant results, two issues are identified as high-priority by lower percentages of students than those from other employment categories. These include upgrading infrastructure and preservation of water resources. Curbside recycling was identified as a high-priority by more students (46%) than others (24%)(Table 6.6).

Table 6.6. *Students* cross-tabulations.

|  | Employment Status |       |
|--|-------------------|-------|
|  | Student           | Other |
| <b>Q5. Feel very/somewhat safe in...</b>   |                   |       |
| Own neighborhood after dark  | 78.3%             | 91.8% |
| <b>Q6. Strongly/somewhat agree that...</b>   |                   |       |
| Good understanding of how taxes are spent on City services, operations and capital projects. | 22.8%             | 44.7% |
| <b>Q12. If funds were available, <i>high priority</i> spending choices:</b>                  |                   |       |
| Upgrading infrastructure (sewer & water distribution, storm system)                          | 37.7%             | 65.9% |
| Preservation of water resources (Casper Aquifer, Monolith Ranch)                             | 48.1%             | 73.6% |
| Curbside recycling   | 45.5%             | 24.4% |
| Building and staffing additional fire station(s)   | 11.5%             | 35.7% |

For the employment status variable, the employment category of retired—when run against the combined other employment categories—returned the greatest number of variables that differed significantly. Compared to the other combined employment categories, lower percentages of retired citizens feel safe in Laramie parks after dark. Higher percentages of retired citizens than others agree that the City government welcomes citizen involvement and encourages participation, and that the fee for Laramie’s garbage collection service is reasonable. There are numerous significant differences between retired citizens and others when it comes to identifying high-priority funding issues. Those issues of high priority among a higher percentage of retired citizens than others include: street maintenance and repair; upgrading infrastructure; preservation of water resources; garbage collection and disposal; public safety; building and staffing additional fire stations; and traffic calming. Retired residents, compared to others, are less concerned about expanding Laramie’s bike path and greenbelt systems, and fewer retired citizens than others consider curbside recycling to be a high-priority funding issue.

Table 6. 7. *Retired* cross-tabulations.

|   | Employment Status |       |
|---|-------------------|-------|
|   | Retired           | Other |
| <b>Q5. Feel very/somewhat safe in...</b>                            |                   |       |
| Laramie parks after dark  | 59.4%             | 67.5% |
| <b>Q6. Strongly/somewhat agree that...</b>                          |                   |       |
| The City of Laramie government welcomes citizen involvement...      | 54.8%             | 46.8% |
| The City garbage collection fee is reasonable.                      | 66.0%             | 58.0% |
| <b>Q12. High Priority to spend funds on...</b>                      |                   |       |
| Street maintenance  | 57.3%             | 49.2% |
| Upgrading infrastructure (sewer & water distribution, storm system) | 70.5%             | 62.3% |
| Preservation of water resources (Casper Aquifer, Monolith Ranch)    | 83.4%             | 67.8% |
| Expanding the City's bike path and greenbelt systems                | 14.3%             | 23.4% |
| Garbage collection/disposal   | 23.3%             | 14.3% |
| Curbside recycling  | 17.8%             | 28.4% |
| Public safety (fire & police)                                       | 53.0%             | 39.2% |
| Building and staffing additional fire station(s)                    | 45.5%             | 30.0% |
| Traffic calming (pedestrian safety)                                 | 29.5%             | 22.3% |

Only one item came back as significant when the employment category of *Not employed* and all other categories combined were run against relevant variables. 48% of citizens who are not employed consider curbside recycling a high priority funding issue, while 25% of those in the other employment categories do.

Table 6.8. *Not employed* cross-tabulations.

|  | Employment Status |       |
|--|-------------------|-------|
|  | Not Employed      | Other |
| <b>Q12. If funds were available, high priority spending choices:</b> |                   |       |
| Curbside recycling   | 48.1%             | 24.8% |

### 6.4. Cross-tabulations by Length of Residence

Length of residence in Laramie was the next background variable cross-tabulated with relevant survey items. For these results, we will indicate whether there is a general trend—either an increase or decrease in the percentages for particular items—as citizens’ length of residence increases.

For issues considered major problems by Laramie citizens, as length of residence increases, there is a general corresponding increase in the percentages of those who think crime, illegal drugs, alcohol related offences, speeding and traffic violations, and parking availability around the UW campus are major problems. One item that returned as statistically significant, but for which there is no discernible pattern, is the problem of litter and debris. For this item, residents who have lived here for six to ten years considered this a major problem in a higher percentage (24%) than all other length-of-residence categories.

There is an increase in agreement as length of residence increases that the City government welcomes citizen involvement and encourages participation. Likewise, there is a slight increase in agreement as length of residence increases that relocating the Clark Street viaduct to Harney Street will improve traffic flow. Regarding the issue of who should provide garbage service for Laramie—the City or a private company—there is a consistent increase as length of residence increases in a preference for the City remaining the supplier of this service. There is, of course, a corresponding drop in a preference for a private company performing this service as length of residence increases.

Table 6.9. Length of Laramie residence cross-tabulations, Q4-Q8.

|   | Length of residence in Laramie (years) |       |       |       |       |
|---|--|-------|-------|-------|-------|
|   | < 2                                    | 2-5   | 6-10  | 11-20 | > 20  |
| <b>Q4. Issues considered a major problem for the City of Laramie...</b>                                   |  |       |       |       |       |
| Crime   | 2.5%                                   | 2.8%  | 4.0%  | 5.2%  | 8.2%  |
| Illegal drugs   | 19.4%                                  | 21.7% | 32.5% | 28.3% | 44.7% |
| Alcohol-related offences  | 32.5%                                  | 39.1% | 53.6% | 41.9% | 50.3% |
| Speeding and traffic violations   | 20.5%                                  | 26.2% | 31.8% | 36.1% | 39.2% |
| Parking availability around UW campus   | 45.5%                                  | 66.7% | 70.7% | 68.8% | 73.2% |
| Litter and debris   | 8.9%                                   | 15.4% | 24.4% | 7.8%  | 14.2% |
| <b>Q6. Strongly/somewhat agree that...</b>  |  |       |       |       |       |
| The City of Laramie government welcomes citizen involvement...  | 20.9%                                  | 38.7% | 41.7% | 45.5% | 45.5% |
| <b>Q7. Strongly/somewhat agree that...</b>  |  |       |       |       |       |
| Relocating the Clark St. viaduct to Harney St. will make it easier and faster for me to move around town. | 41.0%                                  | 41.0% | 35.3% | 44.9% | 48.8% |
| <b>Q8. Preference for whom provides garbage pickup...</b>   |  |       |       |       |       |
| City of Laramie   | 52.2%                                  | 56.4% | 60.9% | 64.1% | 74.1% |
| Private company   | 17.4%                                  | 9.6%  | 8.3%  | 8.6%  | 6.9%  |

When length of residence was cross-tabulated with where citizens obtain their information about Laramie government activities, the most notable finding was that, above all other information sources, newspaper articles were used by high percentages of citizens from all residence-length categories, with an increase as length of residence increases. For three other information sources—radio, newspaper legal notices, and television (Channel 11)—there is also a general increase as length of residence increases. Specific use of the City of Laramie website exhibits no discernible pattern in regard to residence length, though citizens in the two categories of 2-5 years and 11-20 years use the website more than other categories of citizens. Figures for use of the Internet generally return similar percentages to those for use of the City website.

Table 6.10. Length of Laramie residence cross-tabulations, Q9.

|   | Length of residence in Laramie (years) |       |       |       |       |
|---|--|-------|-------|-------|-------|
|   | < 2                                    | 2-5   | 6-10  | 11-20 | > 20  |
| <b>Q9. Where do you get information about the activities of city government ...</b> |  |       |       |       |       |
| Radio   | 40.4%                                  | 35.9% | 38.4% | 43.3% | 49.6% |
| Newspaper articles  | 78.7%                                  | 77.6% | 81.9% | 86.6% | 90.8% |
| Newspaper legal notices   | 10.6%                                  | 10.9% | 21.0% | 23.8% | 30.2% |
| City of Laramie website   | 8.5%                                   | 16.7% | 12.3% | 13.4% | 7.6%  |
| Internet  | 8.5%                                   | 16.0% | 7.2%  | 13.8% | 5.3%  |
| TV Channel 11   | 8.5%                                   | 23.7% | 32.6% | 36.0% | 38.7% |

High priority spending choices that generally increase as residence length increases include street maintenance and repair, upgrading infrastructure, preservation of water resources, public safety, and building and staffing additional fire stations. For those items that decrease as length of residence increases, it is interesting that all but one of these items are related specifically to recreation and outdoor activity, likely reflecting a correlation between shorter length of residence and younger age (and corresponding higher levels of activity and presence of young children). Items identified by higher percentages of shorter-term residents (i.e., items that decrease as length of residence increases) include increasing park areas, expanding bike paths and greenbelt systems, increasing or enhancing recreation facilities, and improving sidewalks curbs and gutters. The other item identified as a high-priority item by more shorter-term than longer-term residents is curbside recycling.

Table 6.11. Length of Laramie residence cross-tabulations, Q12.

|  | Length of residence in Laramie (years) |       |       |       |       |
|--|--|-------|-------|-------|-------|
|  | < 2                                    | 2-5   | 6-10  | 11-20 | > 20  |
| <b>Q12. If funds were available, high priority spending choices:</b>       |  |       |       |       |       |
| Street maintenance   | 46.7%                                  | 43.8% | 44.1% | 50.4% | 54.6% |
| Upgrading infrastructure (sewer & water distribution system, storm drains) | 35.0%                                  | 52.4% | 65.2% | 62.9% | 68.8% |
| Preservation of water resources (Casper Aquifer, Monolith Ranch)           | 52.4%                                  | 60.5% | 75.7% | 66.1% | 77.3% |
| Increasing park areas  | 17.8%                                  | 12.2% | 12.1% | 8.4%  | 7.0%  |
| Expanding the City's bike path and greenbelt systems                       | 28.6%                                  | 29.5% | 25.9% | 22.7% | 17.3% |
| Increasing or enhancing recreation facilities                              | 14.3%                                  | 12.0% | 9.0%  | 6.7%  | 5.7%  |
| Developing more recreation facilities for youth                            | 15.0%                                  | 14.1% | 15.9% | 10.0% | 8.6%  |
| Curbside recycling   | 56.8%                                  | 42.7% | 36.4% | 26.5% | 18.5% |
| Public safety (fire & police)  | 27.3%                                  | 34.9% | 43.6% | 38.9% | 46.9% |
| Improving/upgrading sidewalks, curbs, gutters                              | 38.6%                                  | 36.1% | 31.9% | 25.7% | 25.4% |
| Building and staffing additional fire station(s)                           | 12.8%                                  | 19.4% | 28.5% | 31.0% | 40.1% |

## 6.5. Cross-tabulations by Age

Age of Laramie residents was cross-tabulated with relevant survey items, returning many items that differed with statistical significance. For these results, we will indicate whether there is a general trend—either an increase or decrease in the percentages for particular items—as citizens’ age increases.

For issues identified as major problems for Laramie, several items are chosen in increasing percentages as the age of Laramie citizens increases. Crime is identified as a major problem by low percentages in all age categories, though more older citizens view this as a major problem than younger citizens. Illegal drugs, nuisances, and speeding and traffic violations are also viewed as major problems by higher percentages of older rather than younger residents. Not surprisingly, those who identified parking around the UW campus as a major problem in the highest percentage (89%) are in the (college-) age category of 18 to 24; however, excepting this age category, as age increases, so does the identification of parking around UW as a major problem. The other parking issue—downtown parking availability—is thought to be a major problem by more younger citizens than older citizens.

High percentages of citizens in all age categories state that they feel safe in their own neighborhood at night, though there is a significant increase for this item as age increases.

Table 6.12. Age cross-tabulations, Q4-Q5.

|   | Age (years) |         |         |         |         |         |             |
|---|-------------|---------|---------|---------|---------|---------|-------------|
|   | 18 – 24     | 25 – 34 | 35 – 44 | 45 – 54 | 55 – 64 | 65 – 74 | 75 or older |
| <b>Q4. Issues considered a major problem for the City of Laramie...</b> |             |         |         |         |         |         |             |
| Crime   | 0.0%        | 2.5%    | 3.0%    | 5.2%    | 8.0%    | 9.4%    | 12.3%       |
| Illegal drugs   | 11.1%       | 29.3%   | 22.5%   | 29.6%   | 43.2%   | 54.1%   | 53.3%       |
| Nuisances (rundown buildings, weeds, junk vehicles)                     | 9.1%        | 24.0%   | 28.2%   | 24.8%   | 31.8%   | 33.7%   | 32.8%       |
| Speeding and traffic violations   | 9.1%        | 22.5%   | 32.5%   | 37.4%   | 39.8%   | 45.1%   | 35.6%       |
| Parking availability around UW campus                                   | 89.2%       | 65.0%   | 64.5%   | 68.5%   | 68.2%   | 76.1%   | 81.7%       |
| Parking availability downtown   | 27.0%       | 23.8%   | 18.8%   | 17.7%   | 20.8%   | 14.0%   | 12.5%       |
| <b>Q5. Feel very/somewhat safe in...</b>                                |             |         |         |         |         |         |             |
| In own neighborhood at night  | 83.8%       | 82.3%   | 88.4%   | 92.4%   | 93.3%   | 92.4%   | 93.1%       |

As age increases, there is a general increase in the percentages of citizens who agree that they have a good understanding of how their taxes are spent on City services, operations and capital projects; that the City's sewage service fee is reasonable; and that the City's garbage collection fee is reasonable. There is a less distinct pattern by age regarding agreement that the City welcomes citizen involvement and encourages citizen participation; the age categories with the highest percentages of agreement with this issue are at either extreme of the age ranges: 18-24 (at 57%) and 75 and older (at 60%), with those in the middle being fairly even.

In terms of sources of information used to get information on City government activities, there is a general increase as age increases for the use of radio; newspaper articles and legal notices; information from friends and neighbors; public meetings; and television. The opposite is true for the use of the City website and the Internet, where use of these information sources decreases as age increases.

Table 6.13. Age cross-tabulations, Q6-Q9.

|  | Age (years) |         |         |         |         |         |             |
|--|-------------|---------|---------|---------|---------|---------|-------------|
|  | 18 - 24     | 25 - 34 | 35 - 44 | 45 - 54 | 55 - 64 | 65 - 74 | 75 or older |
| <b>Q6. Strongly/somewhat agree that...</b>   |             |         |         |         |         |         |             |
| The City of Laramie government welcomes citizen involvement...                               | 56.7%       | 47.2%   | 43.9%   | 45.3%   | 48.4%   | 52.2%   | 60.3%       |
| Good understanding of how taxes are spent on City services, operations and capital projects. | 21.2%       | 31.4%   | 42.3%   | 42.3%   | 47.2%   | 48.8%   | 49.4%       |
| The City sewage collection and treatment fee is reasonable.                                  | 35.3%       | 38.1%   | 50.5%   | 44.4%   | 54.5%   | 49.8%   | 52.7%       |
| The City garbage collection fee is reasonable.   | 40.0%       | 46.2%   | 55.0%   | 60.8%   | 66.7%   | 62.4%   | 62.9%       |
| <b>Q9. Where information about city government activities is obtained...</b>                 |             |         |         |         |         |         |             |
| Radio  | 19.4%       | 28.3%   | 21.4%   | 26.6%   | 31.6%   | 36.8%   | 37.8%       |
| Newspaper articles   | 66.7%       | 77.2%   | 82.4%   | 88.2%   | 88.2%   | 93.7%   | 93.4%       |
| Newspaper legal notices  | 2.8%        | 12.6%   | 25.2%   | 20.5%   | 25.0%   | 34.1%   | 39.3%       |
| City of Laramie website  | 13.9%       | 12.6%   | 13.3%   | 11.8%   | 8.8%    | 9.0%    | 4.6%        |
| Internet   | 16.7%       | 12.6%   | 16.2%   | 7.8%    | 6.6%    | 4.9%    | 2.0%        |
| Friends and neighbors  | 47.1%       | 69.3%   | 67.1%   | 62.1%   | 64.8%   | 70.9%   | 64.8%       |
| Meetings   | 2.8%        | 3.1%    | 5.2%    | 8.7%    | 13.7%   | 11.2%   | 8.2%        |
| TV Channel 11  | 19.4%       | 22.8%   | 33.8%   | 31.5%   | 39.8%   | 43.9%   | 35.2%       |

Many items that exhibit statistically significant difference by age were from survey question 12, in which citizens were asked to indicate their opinion about the priority level, if funds were available, for spending on several issues. For those items chosen as high spending priorities, several were chosen by increasing percentages of citizens as age increases. These include street maintenance and repair; upgrading infrastructure; preservation of water resources; garbage collection and disposal; public safety; building and staffing additional fire stations; and traffic calming. Items identified as high spending priorities that decrease as age increases include expanding the City’s bike path and greenbelt systems; increasing the number of offered recreation programs; developing more youth recreation facilities; and curbside recycling. Similar to the high priority items in the length-of-residence cross-tabulations, high-priority items for younger residents are largely related to outdoor activities and recreation.

Table 6.14. Age cross-tabulations, Q12.

|  | Age (years) |         |         |         |         |         |             |
|--|-------------|---------|---------|---------|---------|---------|-------------|
|  | 18 – 24     | 25 – 34 | 35 – 44 | 45 – 54 | 55 – 64 | 65 – 74 | 75 or older |
| <b>Q12. If funds were available, high priority spending choices:</b>                           |             |         |         |         |         |         |             |
| Street maintenance and repair  | 44.4%       | 46.4%   | 42.2%   | 45.4%   | 55.7%   | 59.6%   | 60.3%       |
| Upgrading infrastructure (sewer & water distribution system, storm drains)                     | 34.5%       | 50.4%   | 58.8%   | 65.6%   | 68.8%   | 68.2%   | 73.2%       |
| Preservation of water resources (Casper Aquifer, Monolith Ranch)                               | 51.7%       | 53.3%   | 65.2%   | 66.8%   | 76.5%   | 87.3%   | 83.2%       |
| Expanding the City's bike path and greenbelt systems   | 14.7%       | 28.2%   | 26.2%   | 22.3%   | 23.4%   | 15.9%   | 8.9%        |
| Increasing number of recreation programs offered   | 12.5%       | 10.6%   | 10.5%   | 5.4%    | 4.1%    | 4.9%    | 5.2%        |
| Developing more recreation facilities for youth (baseball fields, athletic areas, playgrounds) | 19.4%       | 17.9%   | 14.8%   | 9.0%    | 7.7%    | 7.7%    | 8.0%        |
| Garbage collection/disposal  | 12.5%       | 9.9%    | 12.7%   | 14.6%   | 16.6%   | 24.3%   | 21.3%       |
| Curbside recycling   | 33.3%       | 36.9%   | 38.5%   | 23.9%   | 20.9%   | 21.3%   | 15.3%       |
| Public safety (fire & police)  | 25.7%       | 35.0%   | 36.1%   | 38.3%   | 47.2%   | 52.1%   | 51.7%       |
| Improving/upgrading sidewalks, curbs, gutter   | 51.4%       | 34.7%   | 25.7%   | 20.7%   | 24.4%   | 35.2%   | 29.7%       |
| Building and staffing additional fire station(s)   | 13.3%       | 29.2%   | 29.8%   | 29.3%   | 34.5%   | 41.4%   | 48.3%       |
| Traffic calming (pedestrian safety)  | 18.2%       | 15.7%   | 20.5%   | 23.8%   | 24.0%   | 28.6%   | 33.0%       |

## 6.6. Cross-tabulations by Education

The level of education of Laramie residents was the last background variable cross-tabulated with relevant survey items. As before, for these results we indicate whether there is a general trend—either an increase or decrease in the percentages for particular items—as citizens’ level of education increases.

Each of the following items, identified as major problems facing the City of Laramie, declines in percentage as citizen education level increases: illegal drugs; speeding and traffic violations; and parking availability both around the UW campus and downtown.

When identifying high-priority funding issues, only one item exhibits a discernible pattern as education level increases: agreement that the City garbage collection fee is reasonable. All other items, interestingly, have their highest percentages at each end of the education spectrum: those without a high school diploma and those with graduate or professional degrees have the highest levels of agreement for each of the following: that the City welcomes citizen involvement and encourages citizen participation; that they have a good understanding of how their taxes are spent on City services, operations and capital projects; and that fees for City water and for City sewer services are reasonable.

Table 6.12. Education cross-tabulations, Q4-Q6.

|   | Education                                  |                                   |                         |                    |                   |                                 |
|---|--|-----------------------------------|-------------------------|--------------------|-------------------|---------------------------------|
|   | 12 <sup>th</sup> Grade or less, no diploma | High school diploma or equivalent | Some college, no degree | Associate's degree | Bachelor's degree | Graduate or professional degree |
| <b>Q4. Issues considered a major problem for the City of Laramie...</b>                     |  |                                   |                         |                    |                   |                                 |
| Illegal drugs   | 53.6%                                      | 45.0%                             | 43.0%                   | 43.8%              | 33.8%             | 32.3%                           |
| Speeding and traffic violations   | 40.6%                                      | 48.4%                             | 43.6%                   | 37.7%              | 30.8%             | 31.7%                           |
| Parking availability around UW campus   | 80.0%                                      | 81.4%                             | 80.1%                   | 84.5%              | 70.0%             | 59.9%                           |
| Parking availability downtown   | 32.4%                                      | 25.1%                             | 25.9%                   | 20.5%              | 18.0%             | 11.3%                           |
| <b>Q6. Strongly/somewhat agree that...</b>  |  |                                   |                         |                    |                   |                                 |
| The City of Laramie government welcomes citizen involvement...                              | 55.2%                                      | 43.2%                             | 41.8%                   | 27.8%              | 48.6%             | 58.2%                           |
| Good understanding of how taxes are spent on City services, operations and capital projects | 48.0%                                      | 44.5%                             | 36.1%                   | 29.9%              | 44.6%             | 48.4%                           |
| The City water fee is reasonable.   | 45.7%                                      | 30.1%                             | 32.6%                   | 26.7%              | 38.5%             | 51.2%                           |
| The City sewage collection and treatment fee is reasonable                                  | 47.1%                                      | 40.4%                             | 37.5%                   | 37.0%              | 49.9%             | 57.7%                           |
| The City garbage collection fee is reasonable   | 50.0%                                      | 52.1%                             | 52.5%                   | 54.7%              | 61.0%             | 68.2%                           |

There is a general increase in the use of the City's website and the Internet to get information on City government activities as education level increases; this holds true for getting information from friends and neighbors and from attending public meetings, as well.

Those high-priority funding items that increase as education level increases include increasing park areas; expanding the City's bike path and greenbelt systems; curbside recycling; and growth and development planning. Several items identified as high-priority spending items that decrease as education level increases include street maintenance and repair; public safety; building and staffing additional fire stations; traffic calming; and paving streets that are currently unpaved. Other items that exhibited statistically significant differences by education level, but that did not reveal clear patterns as education level varied, include preservation of water resources (chosen in the highest percentages by those at each extreme of the education-level spectrum); protecting Laramie's environment; and beautification. The latter two items were chosen by a higher percentage of those with graduate or professional degrees than by any other education-level category.

Table 6.13. Education cross-tabulations, Q9-Q12.

|   | Education                                  |                                   |                         |                    |                   |                                 |
|---|--|-----------------------------------|-------------------------|--------------------|-------------------|---------------------------------|
|   | 12 <sup>th</sup> Grade or less, no diploma | High school diploma or equivalent | Some college, no degree | Associate's degree | Bachelor's degree | Graduate or professional degree |
| <b>Q9. Where information about city government activities is obtained...</b>          |  |                                   |                         |                    |                   |                                 |
| City of Laramie website   | 5.4%                                       | 4.0%                              | 8.9%                    | 3.9%               | 11.4%             | 12.5%                           |
| Internet  | 5.4%                                       | 2.8%                              | 7.4%                    | 5.3%               | 9.5%              | 10.2%                           |
| Friends and neighbors   | 43.2%                                      | 58.2%                             | 65.9%                   | 65.8%              | 62.6%             | 69.8%                           |
| Meetings  | 2.7%                                       | 2.3%                              | 6.7%                    | 6.6%               | 8.8%              | 13.6%                           |
| <b>Q12. If funds were available, high priority spending choices:</b>                  |  |                                   |                         |                    |                   |                                 |
| Street maintenance and repair   | 62.5%                                      | 58.6%                             | 55.1%                   | 58.1%              | 46.6%             | 48.4%                           |
| Preservation of water resources (Casper Aquifer, Monolith Ranch)                      | 78.1%                                      | 72.8%                             | 68.7%                   | 63.2%              | 67.7%             | 78.7%                           |
| Increase park areas   | 0.0%                                       | 8.3%                              | 7.2%                    | 9.7%               | 5.3%              | 12.0%                           |
| Expanding the City's bike path and greenbelt systems                                  | 0.0%                                       | 11.1%                             | 11.9%                   | 5.8%               | 18.5%             | 33.3%                           |
| Curbside recycling  | 20.0%                                      | 10.4%                             | 21.3%                   | 23.9%              | 24.5%             | 32.6%                           |
| Public safety (fire & police)   | 66.7%                                      | 49.7%                             | 46.4%                   | 37.0%              | 41.4%             | 40.7%                           |
| Growth and development planning   | 32.0%                                      | 32.1%                             | 38.8%                   | 38.9%              | 36.4%             | 48.1%                           |
| Protecting Laramie's environment (management of greenways, open space, and waterways) | 35.5%                                      | 30.6%                             | 39.2%                   | 33.8%              | 35.0%             | 53.9%                           |
| Beautification (entryways, downtown, public areas)                                    | 17.6%                                      | 15.3%                             | 16.9%                   | 18.3%              | 15.9%             | 27.6%                           |
| Building and staffing additional fire station (s)                                     | 51.6%                                      | 46.2%                             | 41.3%                   | 41.7%              | 30.6%             | 27.6%                           |
| Traffic calming (pedestrian safety)   | 50.0%                                      | 33.9%                             | 23.1%                   | 20.0%              | 18.8%             | 23.5%                           |
| Paving streets that are currently unpaved   | 45.2%                                      | 40.4%                             | 31.4%                   | 39.4%              | 19.0%             | 20.0%                           |

# Appendix A

## 7. Appendices

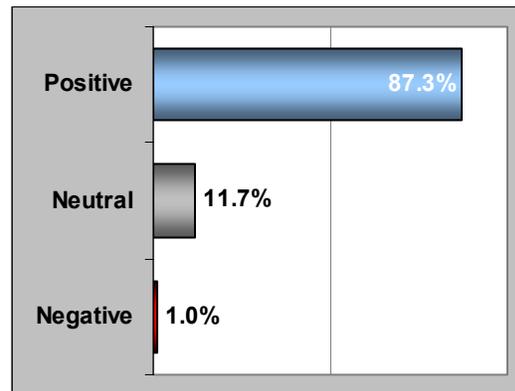
### 7.1. Appendix A. Frequency Distributions

Respondents = 1534

#### 1. How would you rate the **QUALITY** of each of the following services provided by the City of Laramie?

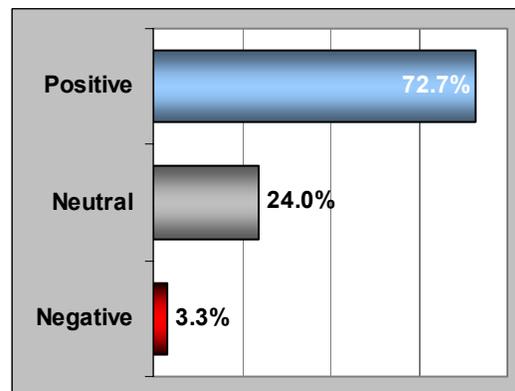
##### 1a. Fire fighting.

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 511       | 42.8          |
| Good          | 531       | 44.5          |
| About average | 139       | 11.7          |
| Not so good   | 11        | .9            |
| Poor          | 1         | .1            |
| Total Valid   | 1193      | 100.0         |
| Don't know    | 331       |               |
| (No answer)   | 10        |               |
| Total Missing | 341       |               |
| Total         | 1534      |               |



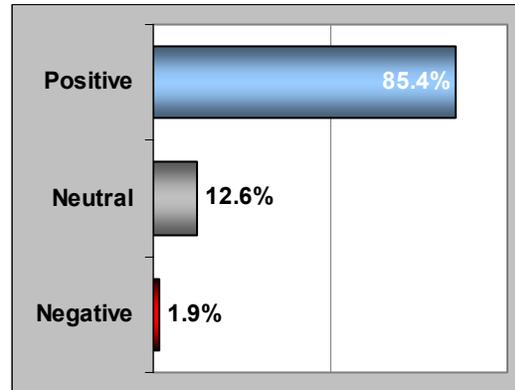
##### 1b. Fire prevention.

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 291       | 25.9          |
| Good          | 526       | 46.8          |
| About average | 270       | 24.0          |
| Not so good   | 27        | 2.4           |
| Poor          | 10        | .9            |
| Total Valid   | 1124      | 100.0         |
| Don't know    | 385       |               |
| (No answer)   | 25        |               |
| Total Missing | 410       |               |
| Total         | 1534      |               |



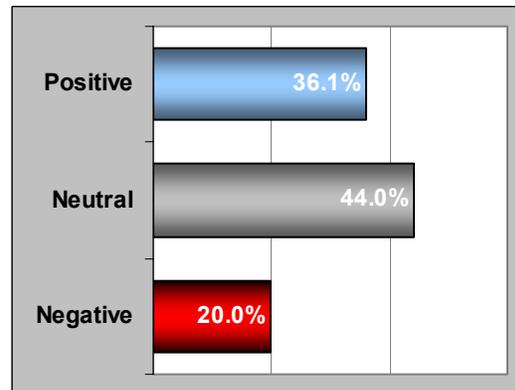
**1c. Ambulance services.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 476       | 41.4          |
| Good          | 506       | 44.0          |
| About average | 145       | 12.6          |
| Not so good   | 15        | 1.3           |
| Poor          | 7         | .6            |
| Total Valid   | 1149      | 100.0         |
| Don't know    | 354       |               |
| (No answer)   | 31        |               |
| Total Missing | 385       |               |
| Total         | 1534      |               |



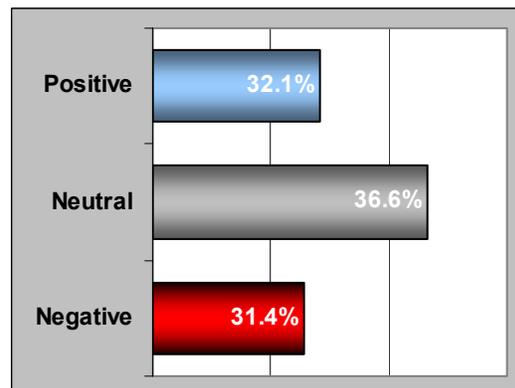
**1d. Disaster preparedness.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 61        | 7.7           |
| Good          | 225       | 28.4          |
| About average | 349       | 44.0          |
| Not so good   | 102       | 12.9          |
| Poor          | 56        | 7.1           |
| Total Valid   | 793       | 100.0         |
| Don't know    | 695       |               |
| (No answer)   | 46        |               |
| Total Missing | 741       |               |
| Total         | 1534      |               |



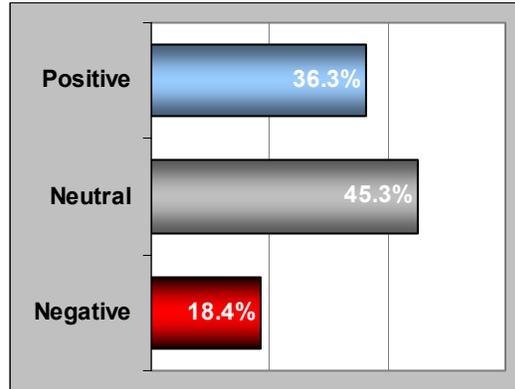
**1e. Enforcement of traffic laws.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 79        | 5.5           |
| Good          | 381       | 26.6          |
| About average | 525       | 36.6          |
| Not so good   | 222       | 15.5          |
| Poor          | 228       | 15.9          |
| Total Valid   | 1435      | 100.0         |
| Don't know    | 71        |               |
| (No answer)   | 28        |               |
| Total Missing | 99        |               |
| Total         | 1534      |               |



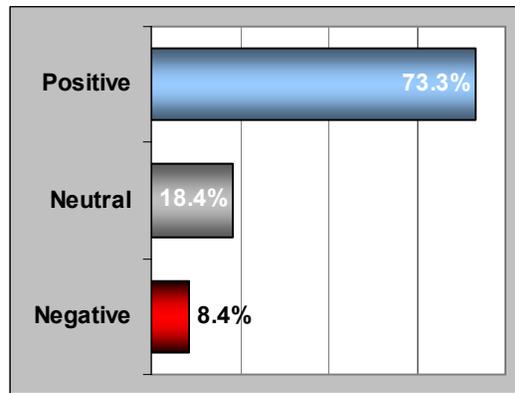
**1f. Crime prevention.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 67        | 5.3           |
| Good          | 389       | 31.0          |
| About average | 569       | 45.3          |
| Not so good   | 170       | 13.5          |
| Poor          | 61        | 4.9           |
| Total Valid   | 1256      | 100.0         |
| Don't know    | 244       |               |
| (No answer)   | 34        |               |
| Total Missing | 278       |               |
| Total         | 1534      |               |



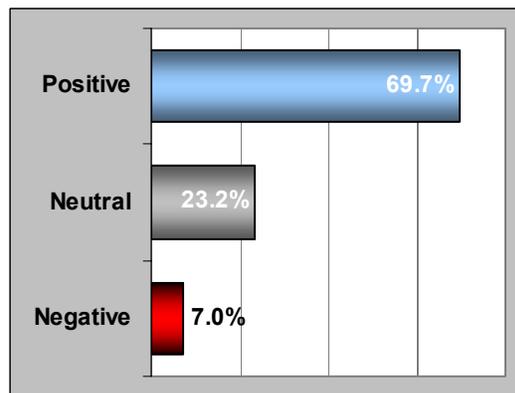
**1g. Garbage collection.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 501       | 33.6          |
| Good          | 593       | 39.7          |
| About average | 274       | 18.4          |
| Not so good   | 76        | 5.1           |
| Poor          | 49        | 3.3           |
| Total Valid   | 1493      | 100.0         |
| Don't know    | 23        |               |
| (No answer)   | 18        |               |
| Total Missing | 41        |               |
| Total         | 1534      |               |



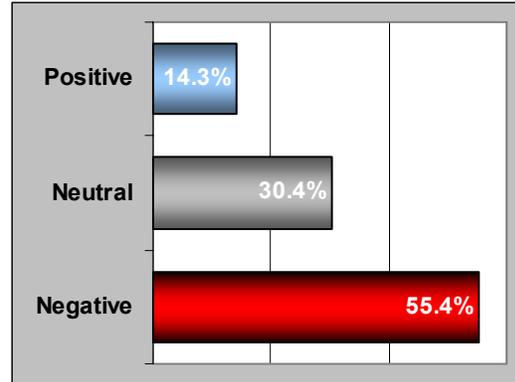
**1h. Landfill (dump) services.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 281       | 21.0          |
| Good          | 652       | 48.7          |
| About average | 311       | 23.2          |
| Not so good   | 64        | 4.8           |
| Poor          | 30        | 2.2           |
| Total Valid   | 1338      | 100.0         |
| Don't know    | 179       |               |
| (No answer)   | 17        |               |
| Total Missing | 196       |               |
| Total         | 1534      |               |



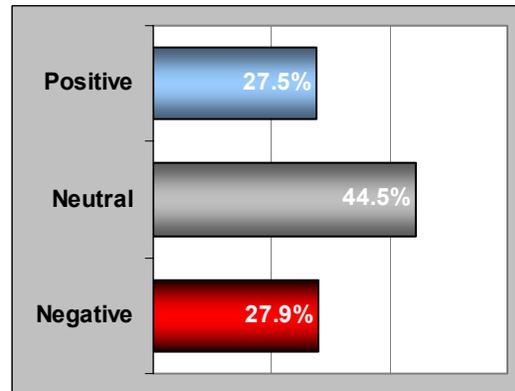
**1i. Street maintenance and repair.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 37        | 2.4           |
| Good          | 180       | 11.9          |
| About average | 461       | 30.4          |
| Not so good   | 470       | 31.0          |
| Poor          | 370       | 24.4          |
| Total Valid   | 1518      | 100.0         |
| (No answer)   | 16        |               |
| Total         | 1534      |               |



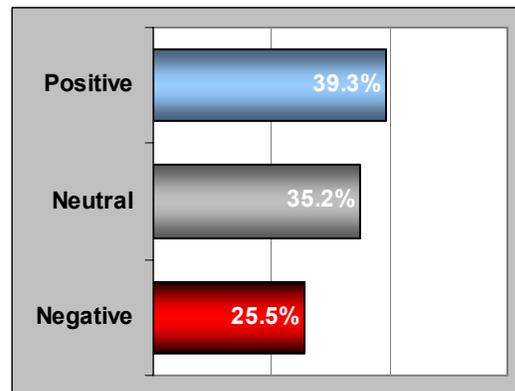
**1j. Street cleaning.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 72        | 4.8           |
| Good          | 339       | 22.7          |
| About average | 663       | 44.5          |
| Not so good   | 239       | 16.0          |
| Poor          | 178       | 11.9          |
| Total Valid   | 1491      | 100.0         |
| Don't know    | 28        |               |
| (No answer)   | 15        |               |
| Total Missing | 43        |               |
| Total         | 1534      |               |



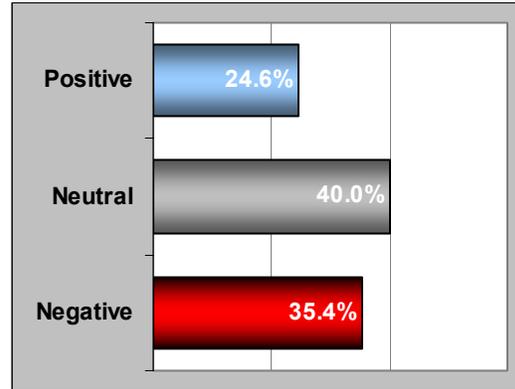
**1k. Snow removal on major streets (not including residential streets).**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 99        | 6.6           |
| Good          | 493       | 32.7          |
| About average | 531       | 35.2          |
| Not so good   | 227       | 15.0          |
| Poor          | 159       | 10.5          |
| Total Valid   | 1509      | 100.0         |
| Don't know    | 11        |               |
| (No answer)   | 14        |               |
| Total Missing | 25        |               |
| Total         | 1534      |               |



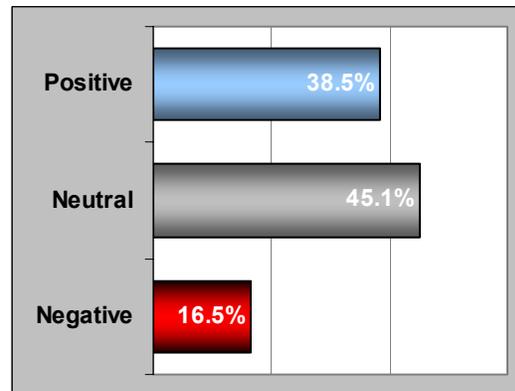
**1l. Storm drainage.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 41        | 2.9           |
| Good          | 307       | 21.7          |
| About average | 567       | 40.0          |
| Not so good   | 322       | 22.7          |
| Poor          | 180       | 12.7          |
| Total Valid   | 1417      | 100.0         |
| Don't know    | 100       |               |
| (No answer)   | 17        |               |
| Total Missing | 117       |               |
| Total         | 1534      |               |



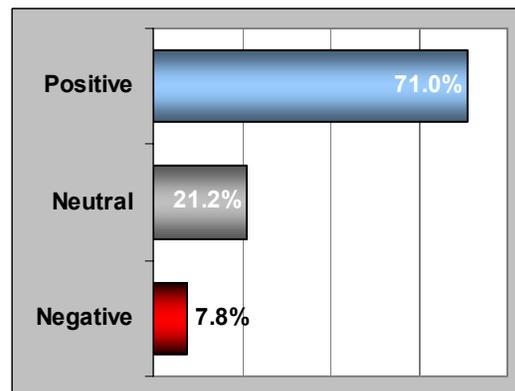
**1m. Sewer services.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 78        | 5.8           |
| Good          | 442       | 32.7          |
| About average | 609       | 45.1          |
| Not so good   | 152       | 11.3          |
| Poor          | 70        | 5.2           |
| Total Valid   | 1351      | 100.0         |
| Don't know    | 161       |               |
| (No answer)   | 22        |               |
| Total Missing | 183       |               |
| Total         | 1534      |               |



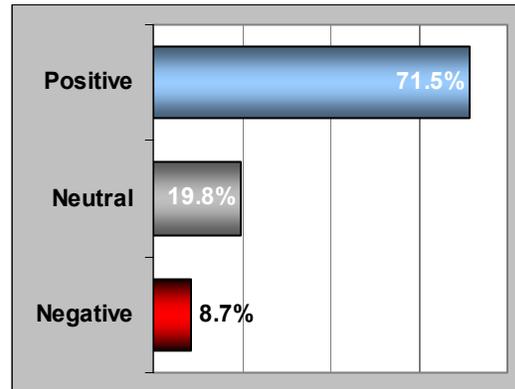
**1n. Water quality.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 392       | 26.4          |
| Good          | 662       | 44.6          |
| About average | 314       | 21.2          |
| Not so good   | 74        | 5.0           |
| Poor          | 41        | 2.8           |
| Total Valid   | 1483      | 100.0         |
| Don't know    | 33        |               |
| (No answer)   | 18        |               |
| Total Missing | 51        |               |
| Total         | 1534      |               |



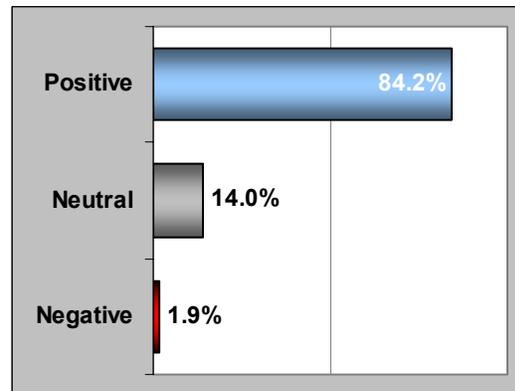
**1o. Reliability of water flow.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 352       | 24.0          |
| Good          | 697       | 47.5          |
| About average | 290       | 19.8          |
| Not so good   | 90        | 6.1           |
| Poor          | 38        | 2.6           |
| Total Valid   | 1467      | 100.0         |
| Don't know    | 52        |               |
| (No answer)   | 15        |               |
| Total Missing | 67        |               |
| Total         | 1534      |               |



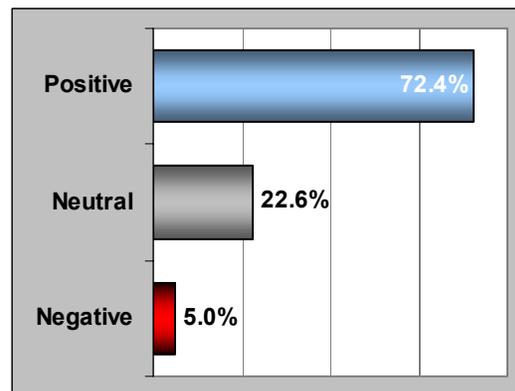
**1p. Park appearance/maintenance.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 566       | 37.4          |
| Good          | 709       | 46.8          |
| About average | 212       | 14.0          |
| Not so good   | 21        | 1.4           |
| Poor          | 7         | .5            |
| Total Valid   | 1515      | 100.0         |
| Don't know    | 8         |               |
| (No answer)   | 11        |               |
| Total Missing | 19        |               |
| Total         | 1534      |               |



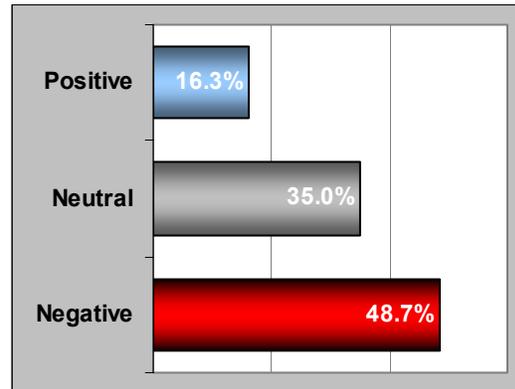
**1q. Recreation programs.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 339       | 25.9          |
| Good          | 609       | 46.5          |
| About average | 296       | 22.6          |
| Not so good   | 45        | 3.4           |
| Poor          | 21        | 1.6           |
| Total Valid   | 1310      | 100.0         |
| Don't know    | 197       |               |
| (No answer)   | 27        |               |
| Total Missing | 224       |               |
| Total         | 1534      |               |



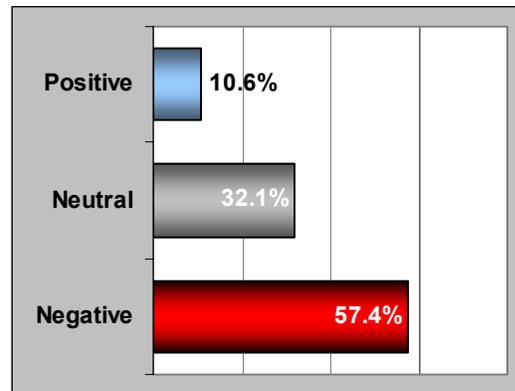
**1r. Land use, planning, zoning.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 18        | 1.4           |
| Good          | 192       | 14.9          |
| About average | 451       | 35.0          |
| Not so good   | 342       | 26.6          |
| Poor          | 285       | 22.1          |
| Total Valid   | 1288      | 100.0         |
| Don't know    | 209       |               |
| (No answer)   | 37        |               |
| Total Missing | 246       |               |
| Total         | 1534      |               |



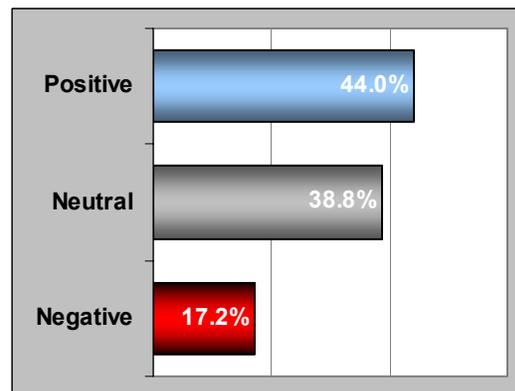
**1s. Code enforcement (weeds, abandoned buildings, junk, etc.).**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 22        | 1.6           |
| Good          | 127       | 9.0           |
| About average | 452       | 32.1          |
| Not so good   | 390       | 27.7          |
| Poor          | 419       | 29.7          |
| Total Valid   | 1410      | 100.0         |
| Don't know    | 108       |               |
| (No answer)   | 16        |               |
| Total Missing | 124       |               |
| Total         | 1534      |               |



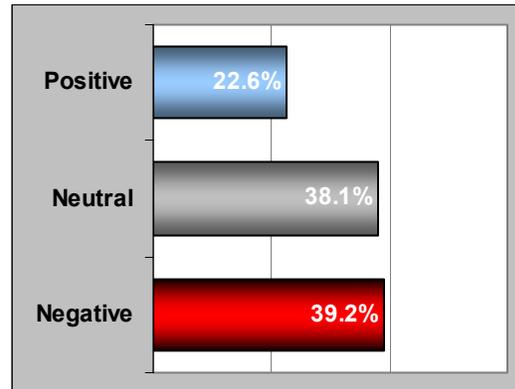
**1t. Animal control.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 111       | 8.0           |
| Good          | 502       | 36.0          |
| About average | 541       | 38.8          |
| Not so good   | 135       | 9.7           |
| Poor          | 104       | 7.5           |
| Total Valid   | 1393      | 100.0         |
| Don't know    | 120       |               |
| (No answer)   | 21        |               |
| Total Missing | 141       |               |
| Total         | 1534      |               |



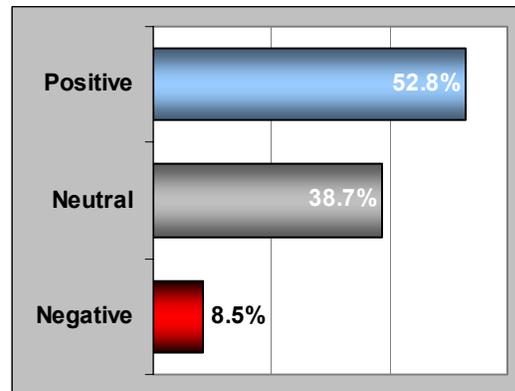
**1u. Building permit services.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 27        | 3.3           |
| Good          | 157       | 19.3          |
| About average | 309       | 38.1          |
| Not so good   | 166       | 20.4          |
| Poor          | 153       | 18.8          |
| Total Valid   | 812       | 100.0         |
| Don't know    | 698       |               |
| (No answer)   | 24        |               |
| Total Missing | 722       |               |
| Total         | 1534      |               |



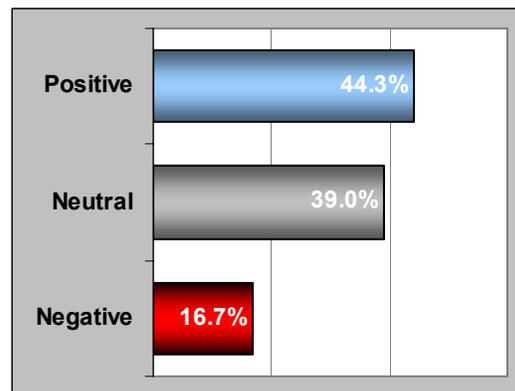
**1v. Access for disabled persons to city facilities, parks, etc.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 122       | 10.2          |
| Good          | 512       | 42.6          |
| About average | 465       | 38.7          |
| Not so good   | 68        | 5.7           |
| Poor          | 34        | 2.8           |
| Total Valid   | 1201      | 100.0         |
| Don't know    | 315       |               |
| (No answer)   | 18        |               |
| Total Missing | 333       |               |
| Total         | 1534      |               |



**1w. Access for disabled persons on public streets, sidewalks, crosswalks, etc.**

|               | Frequency | Valid Percent |
|---------------|-----------|---------------|
| Excellent     | 113       | 8.9           |
| Good          | 450       | 35.4          |
| About average | 496       | 39.0          |
| Not so good   | 144       | 11.3          |
| Poor          | 68        | 5.4           |
| Total Valid   | 1271      | 100.0         |
| Don't know    | 250       |               |
| (No answer)   | 13        |               |
| Total Missing | 263       |               |
| Total         | 1534      |               |



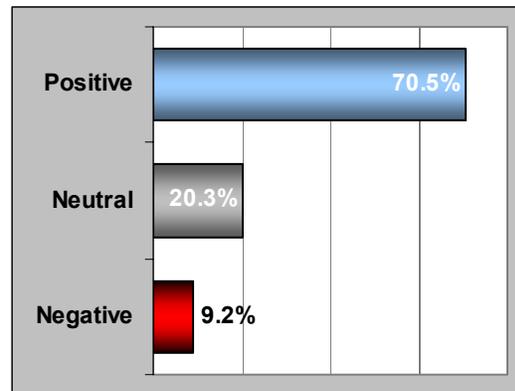
2. If you have interacted with a City of Laramie employee in the past 12 months, please evaluate your most recent interaction using the following criteria:

**No interaction in last 12 months**

|                                  | Frequency | Percent of All |
|----------------------------------|-----------|----------------|
| No interaction in last 12 months | 462       | 30.1           |

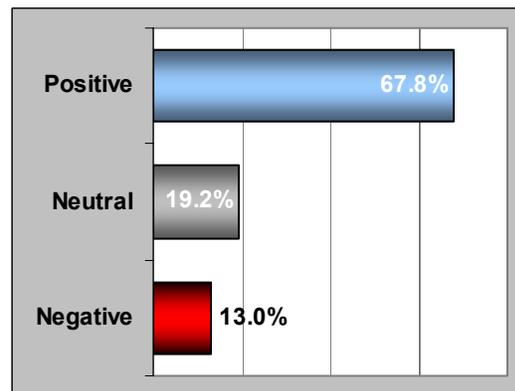
**2a. Knowledge.**

|                | Frequency | Valid Percent |
|----------------|-----------|---------------|
| Excellent      | 256       | 25.7          |
| Good           | 447       | 44.8          |
| About average  | 203       | 20.3          |
| Not so good    | 55        | 5.5           |
| Poor           | 37        | 3.7           |
| Total Valid    | 998       | 100.0         |
| Don't know     | 25        |               |
| (No answer)    | 49        |               |
| System Missing | 462       |               |
| Total Missing  | 536       |               |
| Total          | 1534      |               |



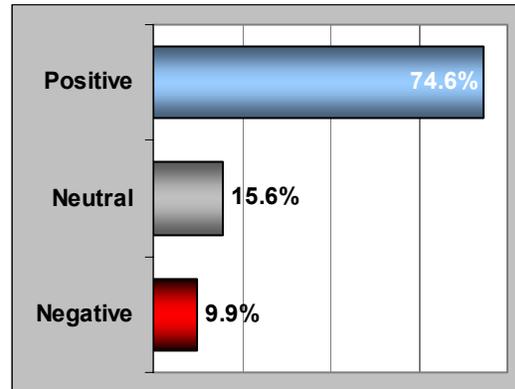
**2b. Responsiveness.**

|                | Frequency | Valid Percent |
|----------------|-----------|---------------|
| Excellent      | 268       | 26.8          |
| Good           | 410       | 41.0          |
| About average  | 192       | 19.2          |
| Not so good    | 79        | 7.9           |
| Poor           | 51        | 5.1           |
| Total Valid    | 1000      | 100.0         |
| Don't know     | 20        |               |
| (No answer)    | 52        |               |
| System Missing | 462       |               |
| Total Missing  | 534       |               |
| Total          | 1534      |               |



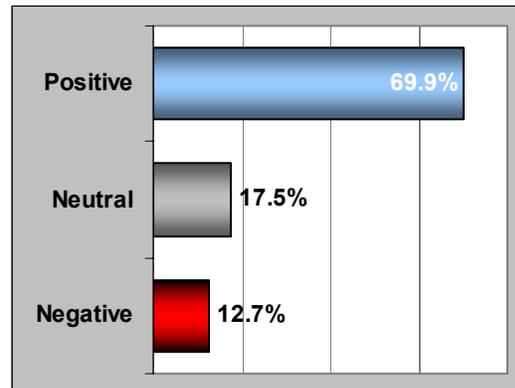
**2c. Courtesy.**

|                | Frequency | Valid Percent |
|----------------|-----------|---------------|
| Excellent      | 351       | 35.0          |
| Good           | 397       | 39.6          |
| About average  | 156       | 15.6          |
| Not so good    | 59        | 5.9           |
| Poor           | 40        | 4.0           |
| Total Valid    | 1003      | 100.0         |
| Don't know     | 20        |               |
| (No answer)    | 49        |               |
| System Missing | 462       |               |
| Total Missing  | 531       |               |
| Total          | 1534      |               |



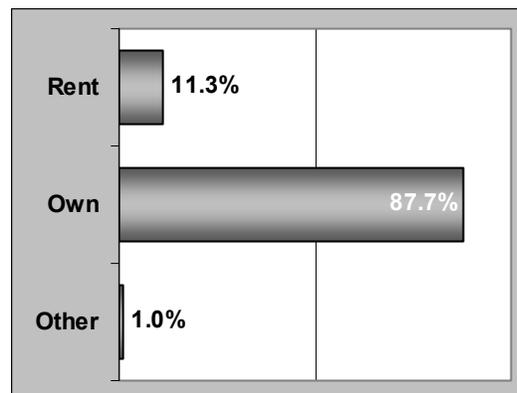
**2d. Overall impression.**

|                | Frequency | Valid Percent |
|----------------|-----------|---------------|
| Excellent      | 271       | 27.0          |
| Good           | 431       | 42.9          |
| About average  | 176       | 17.5          |
| Not so good    | 71        | 7.1           |
| Poor           | 56        | 5.6           |
| Total Valid    | 1005      | 100.0         |
| Don't know     | 19        |               |
| (No answer)    | 48        |               |
| System Missing | 462       |               |
| Total Missing  | 529       |               |
| Total          | 1534      |               |



**3. Do you own or rent your Laramie residence?**

|             | Frequency | Valid Percent |
|-------------|-----------|---------------|
| Rent        | 159       | 11.3          |
| Own         | 1236      | 87.7          |
| Other       | 14        | 1.0           |
| Total Valid | 1409      | 100.0         |
| (No answer) | 125       |               |
| Total       | 1534      |               |



#### 4. How do you feel about the following issues as they relate to the City of Laramie?

##### 4a. Crime.

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 78        | 5.5           |
| Minor problem    | 545       | 38.7          |
| Moderate problem | 693       | 49.2          |
| Major problem    | 92        | 6.5           |
| Total Valid      | 1408      | 100.0         |
| Not sure         | 93        |               |
| (No answer)      | 33        |               |
| Total Missing    | 126       |               |
| Total            | 1534      |               |

##### 4b. Illegal drug use.

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 42        | 3.3           |
| Minor problem    | 220       | 17.0          |
| Moderate problem | 544       | 42.1          |
| Major problem    | 485       | 37.6          |
| Total Valid      | 1291      | 100.0         |
| Not sure         | 204       |               |
| (No answer)      | 39        |               |
| Total Missing    | 243       |               |
| Total            | 1534      |               |

##### 4c. Alcohol-related offenses.

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 29        | 2.1           |
| Minor problem    | 175       | 12.8          |
| Moderate problem | 512       | 37.5          |
| Major problem    | 648       | 47.5          |
| Total Valid      | 1364      | 100.0         |
| Not sure         | 111       |               |
| (No answer)      | 59        |               |
| Total Missing    | 170       |               |
| Total            | 1534      |               |

**4d. Loud vehicles.**

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 80        | 5.5           |
| Minor problem    | 355       | 24.4          |
| Moderate problem | 507       | 34.9          |
| Major problem    | 512       | 35.2          |
| Total Valid      | 1454      | 100.0         |
| Not sure         | 19        |               |
| (No answer)      | 61        |               |
| Total Missing    | 80        |               |
| Total            | 1534      |               |

**4e. Nuisances (rundown buildings, weeds, junk vehicles).**

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 101       | 6.9           |
| Minor problem    | 412       | 28.2          |
| Moderate problem | 528       | 36.2          |
| Major problem    | 419       | 28.7          |
| Total Valid      | 1460      | 100.0         |
| Not sure         | 36        |               |
| (No answer)      | 38        |               |
| Total Missing    | 74        |               |
| Total            | 1534      |               |

**4f. Speeding and traffic violations.**

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 79        | 5.5           |
| Minor problem    | 322       | 22.4          |
| Moderate problem | 517       | 36.0          |
| Major problem    | 517       | 36.0          |
| Total Valid      | 1435      | 100.0         |
| Not sure         | 58        |               |
| (No answer)      | 41        |               |
| Total Missing    | 99        |               |
| Total            | 1534      |               |

**4g. Parking availability around UW campus.**

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 51        | 3.6           |
| Minor problem    | 115       | 8.1           |
| Moderate problem | 250       | 17.6          |
| Major problem    | 1004      | 70.7          |
| Total Valid      | 1420      | 100.0         |
| Not sure         | 90        |               |
| (No answer)      | 24        |               |
| Total Missing    | 114       |               |
| Total            | 1534      |               |

**4h. Parking availability downtown.**

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 222       | 14.9          |
| Minor problem    | 457       | 30.7          |
| Moderate problem | 535       | 36.0          |
| Major problem    | 274       | 18.4          |
| Total Valid      | 1488      | 100.0         |
| Not sure         | 19        |               |
| (No answer)      | 27        |               |
| Total Missing    | 46        |               |
| Total            | 1534      |               |

**4i. Unsupervised youth.**

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 173       | 14.7          |
| Minor problem    | 483       | 41.2          |
| Moderate problem | 376       | 32.1          |
| Major problem    | 141       | 12.0          |
| Total Valid      | 1173      | 100.0         |
| Not sure         | 345       |               |
| (No answer)      | 16        |               |
| Total Missing    | 361       |               |
| Total            | 1534      |               |

**4j. Litter and debris.**

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 120       | 8.2           |
| Minor problem    | 606       | 41.3          |
| Moderate problem | 537       | 36.6          |
| Major problem    | 204       | 13.9          |
| Total Valid      | 1467      | 100.0         |
| Not sure         | 38        |               |
| (No answer)      | 29        |               |
| Total Missing    | 67        |               |
| Total            | 1534      |               |

**4k. Public disturbances (loud music, parties, etc.).**

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 208       | 14.6          |
| Minor problem    | 609       | 42.8          |
| Moderate problem | 438       | 30.8          |
| Major problem    | 168       | 11.8          |
| Total Valid      | 1423      | 100.0         |
| Not sure         | 90        |               |
| (No answer)      | 21        |               |
| Total Missing    | 111       |               |
| Total            | 1534      |               |

**4l. Graffiti.**

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 186       | 13.3          |
| Minor problem    | 731       | 52.3          |
| Moderate problem | 401       | 28.7          |
| Major problem    | 81        | 5.8           |
| Total Valid      | 1399      | 100.0         |
| Not sure         | 101       |               |
| (No answer)      | 34        |               |
| Total Missing    | 135       |               |
| Total            | 1534      |               |

**4m. Occupancy violations (e.g. too many people living in a single home or apartment).**

|                  | Frequency | Valid Percent |
|------------------|-----------|---------------|
| Not a problem    | 211       | 21.8          |
| Minor problem    | 347       | 35.9          |
| Moderate problem | 239       | 24.7          |
| Major problem    | 170       | 17.6          |
| Total Valid      | 967       | 100.0         |
| Not sure         | 549       |               |
| (No answer)      | 18        |               |
| Total Missing    | 567       |               |
| Total            | 1534      |               |

**5. How safe do you feel...****5a. In your neighborhood during the day.**

|                 | Frequency | Valid Percent |
|-----------------|-----------|---------------|
| Very safe       | 1328      | 87.3          |
| Somewhat safe   | 176       | 11.6          |
| Somewhat unsafe | 13        | .9            |
| Not safe at all | 5         | .3            |
| Total Valid     | 1522      | 100.0         |
| Not sure        | 2         |               |
| (No answer)     | 10        |               |
| Total Missing   | 12        |               |
| Total           | 1534      |               |

**5b. In your neighborhood after dark.**

|                 | Frequency | Valid Percent |
|-----------------|-----------|---------------|
| Very safe       | 840       | 55.6          |
| Somewhat safe   | 538       | 35.6          |
| Somewhat unsafe | 112       | 7.4           |
| Not safe at all | 21        | 1.4           |
| Total Valid     | 1511      | 100.0         |
| Not sure        | 7         |               |
| (No answer)     | 16        |               |
| Total Missing   | 23        |               |
| Total           | 1534      |               |

**5c. In the downtown area during the day.**

|                 | Frequency | Valid Percent |
|-----------------|-----------|---------------|
| Very safe       | 1287      | 86.3          |
| Somewhat safe   | 186       | 12.5          |
| Somewhat unsafe | 15        | 1.0           |
| Not safe at all | 3         | .2            |
| Total Valid     | 1491      | 100.0         |
| Not sure        | 18        |               |
| (No answer)     | 25        |               |
| Total Missing   | 43        |               |
| Total           | 1534      |               |

**5d. In the downtown area after dark.**

|                 | Frequency | Valid Percent |
|-----------------|-----------|---------------|
| Very safe       | 433       | 31.4          |
| Somewhat safe   | 680       | 49.3          |
| Somewhat unsafe | 221       | 16.0          |
| Not safe at all | 44        | 3.2           |
| Total Valid     | 1378      | 100.0         |
| Not sure        | 131       |               |
| (No answer)     | 25        |               |
| Total Missing   | 156       |               |
| Total           | 1534      |               |

**5e. In Laramie parks during the day.**

|                 | Frequency | Valid Percent |
|-----------------|-----------|---------------|
| Very safe       | 1247      | 84.2          |
| Somewhat safe   | 214       | 14.4          |
| Somewhat unsafe | 16        | 1.1           |
| Not safe at all | 4         | .3            |
| Total Valid     | 1481      | 100.0         |
| Not sure        | 39        |               |
| (No answer)     | 14        |               |
| Total Missing   | 53        |               |
| Total           | 1534      |               |

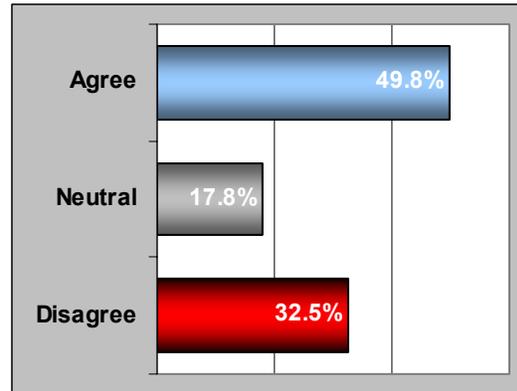
**5f. In Laramie parks after dark.**

|                 | Frequency | Valid Percent |
|-----------------|-----------|---------------|
| Very safe       | 269       | 21.9          |
| Somewhat safe   | 531       | 43.2          |
| Somewhat unsafe | 320       | 26.0          |
| Not safe at all | 110       | 8.9           |
| Total Valid     | 1230      | 100.0         |
| Not sure        | 283       |               |
| (No answer)     | 21        |               |
| Total Missing   | 304       |               |
| Total           | 1534      |               |

**6. To what extent do you agree or disagree with the following statements?**

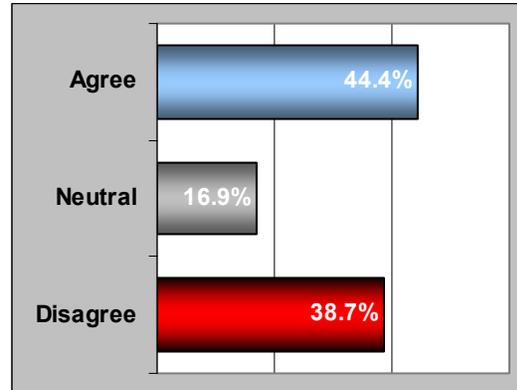
**6a. “The City of Laramie government welcomes citizen involvement and encourages citizen participation.”**

|                            | Frequency | Valid Percent |
|----------------------------|-----------|---------------|
| Strongly agree             | 193       | 14.1          |
| Somewhat agree             | 489       | 35.7          |
| Neither agree nor disagree | 244       | 17.8          |
| Somewhat disagree          | 270       | 19.7          |
| Strongly disagree          | 175       | 12.8          |
| Total Valid                | 1371      | 100.0         |
| Not applicable             | 16        |               |
| Not sure                   | 128       |               |
| (No answer)                | 19        |               |
| Total Missing              | 163       |               |
| Total                      | 1534      |               |



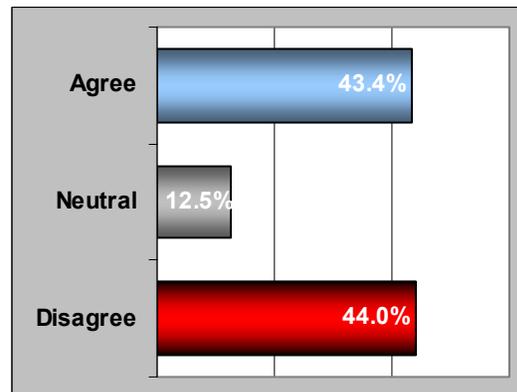
**6b. “I have a good understanding of how my taxes are spent on City services, operations, and capital projects.”**

|                            | Frequency | Valid Percent |
|----------------------------|-----------|---------------|
| Strongly agree             | 115       | 8.3           |
| Somewhat agree             | 497       | 36.1          |
| Neither agree nor disagree | 233       | 16.9          |
| Somewhat disagree          | 325       | 23.6          |
| Strongly disagree          | 208       | 15.1          |
| Total Valid                | 1378      | 100.0         |
| Not applicable             | 22        |               |
| Not sure                   | 119       |               |
| (No answer)                | 15        |               |
| Total Missing              | 156       |               |
| Total                      | 1534      |               |



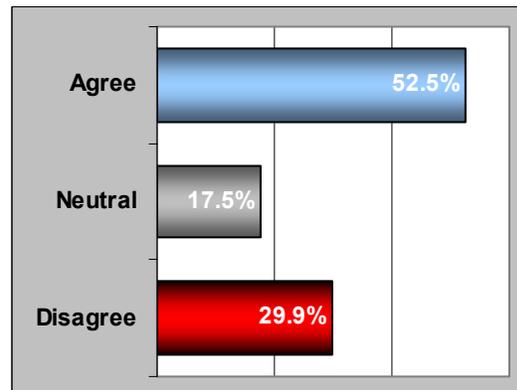
**6c. “The fee a pay for City water is reasonably priced for the service I receive.”**

|                            | Frequency | Valid Percent |
|----------------------------|-----------|---------------|
| Strongly agree             | 200       | 14.5          |
| Somewhat agree             | 399       | 28.9          |
| Neither agree nor disagree | 173       | 12.5          |
| Somewhat disagree          | 316       | 22.9          |
| Strongly disagree          | 291       | 21.1          |
| Total Valid                | 1379      | 100.0         |
| Not applicable             | 90        |               |
| Not sure                   | 51        |               |
| (No answer)                | 14        |               |
| Total Missing              | 155       |               |
| Total                      | 1534      |               |



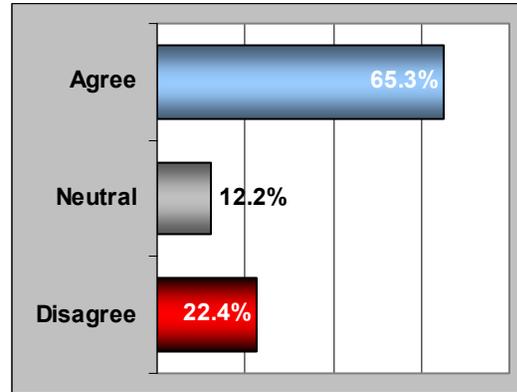
**6d. “The fee I pay the City for sewage collection and treatment is reasonably priced for the service I receive.”**

|                            | Frequency | Valid Percent |
|----------------------------|-----------|---------------|
| Strongly agree             | 248       | 18.4          |
| Somewhat agree             | 458       | 34.1          |
| Neither agree nor disagree | 236       | 17.5          |
| Somewhat disagree          | 232       | 17.2          |
| Strongly disagree          | 171       | 12.7          |
| Total Valid                | 1345      | 100.0         |
| Not applicable             | 103       |               |
| Not sure                   | 67        |               |
| (No answer)                | 19        |               |
| Total Missing              | 189       |               |
| Total                      | 1534      |               |



**6e. “The fee I pay the City for garbage collection and disposal is reasonably priced for the service I receive.”**

|                            | Frequency | Valid Percent |
|----------------------------|-----------|---------------|
| Strongly agree             | 371       | 27.3          |
| Somewhat agree             | 516       | 38.0          |
| Neither agree nor disagree | 166       | 12.2          |
| Somewhat disagree          | 163       | 12.0          |
| Strongly disagree          | 141       | 10.4          |
| Total Valid                | 1357      | 100.0         |
| Not applicable             | 114       |               |
| Not sure                   | 47        |               |
| (No answer)                | 16        |               |
| Total Missing              | 177       |               |
| Total                      | 1534      |               |

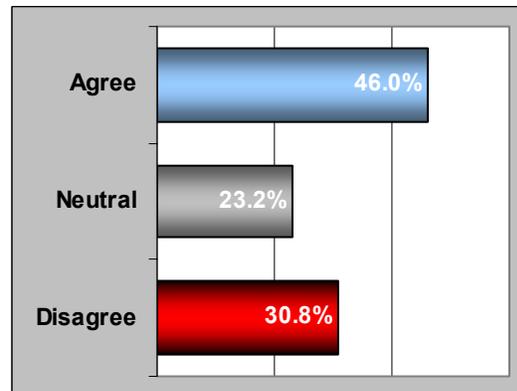


The Clark Street viaduct (traffic bridge over railroad tracks), which is part of the State of Wyoming highway system (Highway 130/230), is nearing the end of its usable life. The Wyoming Department of Transportation will either reconstruct the Clark Street viaduct at its current location, or build a new viaduct 5 blocks north at Harney Street. We would like to know how you feel about that.

**7. To what extent do you agree or disagree with the following statements?**

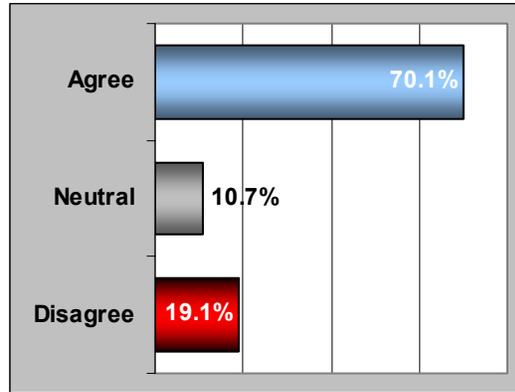
**7a. “Relocating the viaduct from Clark Street to Harney Street will make it easier and faster to move about town.”**

|                            | Frequency | Valid Percent |
|----------------------------|-----------|---------------|
| Strongly agree             | 368       | 26.7          |
| Somewhat agree             | 265       | 19.3          |
| Neither agree nor disagree | 319       | 23.2          |
| Somewhat disagree          | 179       | 13.0          |
| Strongly disagree          | 245       | 17.8          |
| Total Valid                | 1376      | 100.0         |
| Not sure                   | 119       |               |
| (No answer)                | 39        |               |
| Total Missing              | 158       |               |
| Total                      | 1534      |               |



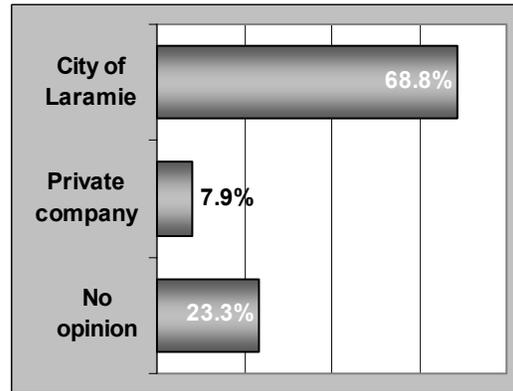
7b. “It is important for the City of Laramie to maintain the Clark Street viaduct and keep it open for use, even if the State of Wyoming builds another viaduct at Harney Street.”

|                            | Frequency | Valid Percent |
|----------------------------|-----------|---------------|
| Strongly agree             | 662       | 46.7          |
| Somewhat agree             | 332       | 23.4          |
| Neither agree nor disagree | 152       | 10.7          |
| Somewhat disagree          | 111       | 7.8           |
| Strongly disagree          | 160       | 11.3          |
| Total Valid                | 1417      | 100.0         |
| Not sure                   | 99        |               |
| (No answer)                | 18        |               |
| Total Missing              | 117       |               |
| Total                      | 1534      |               |



8. Would you prefer that garbage collection be provided by a private company, or that garbage collection remain the responsibility of the City of Laramie?

|                 | Frequency | Valid Percent |
|-----------------|-----------|---------------|
| City of Laramie | 1027      | 68.8          |
| Private company | 118       | 7.9           |
| No opinion      | 348       | 23.3          |
| Total Valid     | 1493      | 100.0         |
| (No answer)     | 41        |               |
| Total           | 1534      |               |



**9. Where do you get information about the activities of city government? (Mark all that apply.)**

|                                  | Frequency | Valid Percent |
|----------------------------------|-----------|---------------|
| Radio                            | 699       | 45.7          |
| Television                       | 459       | 30.0          |
| Newspaper articles               | 1340      | 87.5          |
| Newspaper legal notices          | 392       | 25.6          |
| City of Laramie website          | 153       | 10.0          |
| Internet                         | 125       | 8.2           |
| Talking with friends & neighbors | 996       | 65.1          |
| Attending public meetings        | 140       | 9.1           |
| TV Channel 11                    | 537       | 35.1          |
| All of the above                 | 32        | 2.1           |
| None of the above                | 20        | 1.3           |
| Other                            | 30        | 2.0           |
| (No answer)                      | 3         |               |

**10. Do you live within the city limits of Laramie?**

|             | Frequency | Valid Percent |
|-------------|-----------|---------------|
| Yes         | 1503      | 98.4          |
| No          | 25        | 1.6           |
| Total Valid | 1528      | 100.0         |
| (No answer) | 6         |               |
| Total       | 1534      |               |

➤ Skip to question 12.

**11. In which area of the City of Laramie do you live?**

|                    | Frequency | Valid Percent |
|--------------------|-----------|---------------|
| West               | 172       | 11.5          |
| North              | 430       | 28.8          |
| East               | 185       | 12.4          |
| South              | 508       | 34.0          |
| Downtown/West Side | 88        | 5.9           |
| UW campus area     | 110       | 7.4           |
| Total Valid        | 1493      | 100.0         |
| (No answer)        | 15        |               |
| System Missing     | 25        |               |
| Total Missing      | 41        |               |
| Total              | 1534      |               |

**12. If the City of Laramie had funds available that could be spent in an area of your choosing, which of the following would you consider a high priority, moderate priority, or low priority?****12a. Street maintenance.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 767       | 51.7          |
| Moderate priority | 643       | 43.3          |
| Low priority      | 64        | 4.3           |
| Not a priority    | 10        | .7            |
| Total Valid       | 1484      | 100.0         |
| Not sure          | 10        |               |
| (No answer)       | 40        |               |
| Total Missing     | 50        |               |
| Total             | 1534      |               |

**12b. Upgrading infrastructure (sewer and water distribution system, storm drains).**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 940       | 65.0          |
| Moderate priority | 416       | 28.7          |
| Low priority      | 75        | 5.2           |
| Not a priority    | 16        | 1.1           |
| Total Valid       | 1447      | 100.0         |
| Not sure          | 42        |               |
| (No answer)       | 45        |               |
| Total Missing     | 87        |               |
| Total             | 1534      |               |

**12c. Supporting and sustaining downtown business and special events.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 227       | 15.7          |
| Moderate priority | 543       | 37.7          |
| Low priority      | 430       | 29.8          |
| Not a priority    | 242       | 16.8          |
| Total Valid       | 1442      | 100.0         |
| Not sure          | 28        |               |
| (No answer)       | 64        |               |
| Total Missing     | 92        |               |
| Total             | 1534      |               |

**12d. Preservation of water resources (Casper Aquifer, Monolith Ranch).**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 1067      | 72.7          |
| Moderate priority | 316       | 21.5          |
| Low priority      | 65        | 4.4           |
| Not a priority    | 20        | 1.4           |
| Total Valid       | 1468      | 100.0         |
| Not sure          | 31        |               |
| (No answer)       | 35        |               |
| Total Missing     | 66        |               |
| Total             | 1534      |               |

**12e. Increasing park areas.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 127       | 8.7           |
| Moderate priority | 415       | 28.3          |
| Low priority      | 603       | 41.1          |
| Not a priority    | 323       | 22.0          |
| Total Valid       | 1468      | 100.0         |
| Not sure          | 25        |               |
| (No answer)       | 41        |               |
| Total Missing     | 66        |               |
| Total             | 1534      |               |

**12f. Expanding the city's bike path and greenbelt systems.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 304       | 20.6          |
| Moderate priority | 496       | 33.6          |
| Low priority      | 432       | 29.3          |
| Not a priority    | 243       | 16.5          |
| Total Valid       | 1475      | 100.0         |
| Not sure          | 24        |               |
| (No answer)       | 35        |               |
| Total Missing     | 59        |               |
| Total             | 1534      |               |

**12g. Increasing the number of recreation programs offered.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 90        | 6.3           |
| Moderate priority | 374       | 26.0          |
| Low priority      | 627       | 43.6          |
| Not a priority    | 347       | 24.1          |
| Total Valid       | 1438      | 100.0         |
| Not sure          | 62        |               |
| (No answer)       | 34        |               |
| Total Missing     | 96        |               |
| Total             | 1534      |               |

**12h. Increasing or enhancing recreation facilities.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 103       | 7.1           |
| Moderate priority | 358       | 24.6          |
| Low priority      | 612       | 42.0          |
| Not a priority    | 384       | 26.4          |
| Total Valid       | 1457      | 100.0         |
| Not sure          | 38        |               |
| (No answer)       | 39        |               |
| Total Missing     | 77        |               |
| Total             | 1534      |               |

**12i. Developing more recreation facilities for youth (ball fields, athletic areas, playgrounds).**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 149       | 10.3          |
| Moderate priority | 446       | 30.8          |
| Low priority      | 536       | 37.0          |
| Not a priority    | 319       | 22.0          |
| Total Valid       | 1450      | 100.0         |
| Not sure          | 52        |               |
| (No answer)       | 32        |               |
| Total Missing     | 84        |               |
| Total             | 1534      |               |

**12j. Garbage collection/disposal.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 247       | 17.0          |
| Moderate priority | 591       | 40.7          |
| Low priority      | 461       | 31.7          |
| Not a priority    | 153       | 10.5          |
| Total Valid       | 1452      | 100.0         |
| Not sure          | 44        |               |
| (No answer)       | 38        |               |
| Total Missing     | 82        |               |
| Total             | 1534      |               |

**12k. Curbside recycling.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 365       | 25.1          |
| Moderate priority | 469       | 32.3          |
| Low priority      | 384       | 26.4          |
| Not a priority    | 236       | 16.2          |
| Total Valid       | 1454      | 100.0         |
| Not sure          | 46        |               |
| (No answer)       | 34        |               |
| Total Missing     | 80        |               |
| Total             | 1534      |               |

**12l. Public safety (police and fire).**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 638       | 43.5          |
| Moderate priority | 573       | 39.1          |
| Low priority      | 206       | 14.0          |
| Not a priority    | 50        | 3.4           |
| Total Valid       | 1467      | 100.0         |
| Not sure          | 26        |               |
| (No answer)       | 41        |               |
| Total Missing     | 67        |               |
| Total             | 1534      |               |

**12m. Growth and development planning.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 588       | 40.8          |
| Moderate priority | 579       | 40.2          |
| Low priority      | 205       | 14.2          |
| Not a priority    | 69        | 4.8           |
| Total Valid       | 1441      | 100.0         |
| Not sure          | 45        |               |
| (No answer)       | 48        |               |
| Total Missing     | 93        |               |
| Total             | 1534      |               |

**12n. Protecting Laramie's environment (management of greenways, open space, and waterways).**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 632       | 42.4          |
| Moderate priority | 562       | 37.7          |
| Low priority      | 228       | 15.3          |
| Not a priority    | 68        | 4.6           |
| Total Valid       | 1490      | 100.0         |
| Not sure          | 18        |               |
| (No answer)       | 26        |               |
| Total Missing     | 44        |               |
| Total             | 1534      |               |

**12o. Beautification (entryways, downtown, public areas).**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 307       | 20.6          |
| Moderate priority | 595       | 39.9          |
| Low priority      | 394       | 26.4          |
| Not a priority    | 195       | 13.1          |
| Total Valid       | 1491      | 100.0         |
| Not sure          | 13        |               |
| (No answer)       | 30        |               |
| Total Missing     | 43        |               |
| Total             | 1534      |               |

**12p. Improving/upgrading sidewalks, curbs, gutter.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 406       | 27.5          |
| Moderate priority | 665       | 45.1          |
| Low priority      | 337       | 22.8          |
| Not a priority    | 67        | 4.5           |
| Total Valid       | 1475      | 100.0         |
| Not sure          | 17        |               |
| (No answer)       | 42        |               |
| Total Missing     | 59        |               |
| Total             | 1534      |               |

**12q. Building and staffing additional fire station(s).**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 494       | 34.8          |
| Moderate priority | 547       | 38.5          |
| Low priority      | 273       | 19.2          |
| Not a priority    | 107       | 7.5           |
| Total Valid       | 1421      | 100.0         |
| Not sure          | 85        |               |
| (No answer)       | 28        |               |
| Total Missing     | 113       |               |
| Total             | 1534      |               |

**12r. Traffic calming (pedestrian safety).**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 352       | 24.3          |
| Moderate priority | 584       | 40.4          |
| Low priority      | 385       | 26.6          |
| Not a priority    | 126       | 8.7           |
| Total Valid       | 1447      | 100.0         |
| Not sure          | 51        |               |
| (No answer)       | 36        |               |
| Total Missing     | 87        |               |
| Total             | 1534      |               |

**12s. Paving streets that are currently unpaved.**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| High priority     | 381       | 26.3          |
| Moderate priority | 516       | 35.6          |
| Low priority      | 369       | 25.5          |
| Not a priority    | 183       | 12.6          |
| Total Valid       | 1449      | 100.0         |
| Not sure          | 57        |               |
| (No answer)       | 28        |               |
| Total Missing     | 85        |               |
| Total             | 1534      |               |

**13. What is your employment status? (Mark all that apply.)**

|                           | Frequency | Valid Percent |
|---------------------------|-----------|---------------|
| Full time employed        | 902       | 59.3          |
| Part time employed        | 142       | 9.3           |
| Student                   | 61        | 4.0           |
| Retired                   | 478       | 31.4          |
| Not employed at this time | 32        | 2.1           |
| (No answer)               | 21        |               |

**14. How long have you lived in Laramie?**

|                    | Frequency | Valid Percent |
|--------------------|-----------|---------------|
| Less than 2 years  | 47        | 3.1           |
| 2 – 5 years        | 157       | 10.3          |
| 6 – 10 years       | 138       | 9.0           |
| 11 – 20 years      | 262       | 17.2          |
| More than 20 years | 923       | 60.4          |
| Total Valid        | 1527      | 100.0         |
| (No answer)        | 7         |               |
| Total              | 1534      |               |

**15. In what category is your age?**

|                   | Frequency | Valid Percent |
|-------------------|-----------|---------------|
| 18 – 24 years     | 37        | 2.5           |
| 25 – 34 years     | 127       | 8.4           |
| 35 – 44 years     | 210       | 14.0          |
| 45 – 54 years     | 347       | 23.1          |
| 55 – 64 years     | 364       | 24.2          |
| 65 – 74 years     | 224       | 14.9          |
| 75 years or older | 196       | 13.0          |
| Total Valid       | 1505      | 100.0         |
| (No answer)       | 29        |               |
| Total             | 1534      |               |

**16. What is the highest degree or level of education you have attained?**

|  | Frequency | Valid Percent |
|--|-----------|---------------|
| 12th Grade or less, no diploma         | 37        | 2.5           |
| High school diploma or equivalent      | 177       | 11.9          |
| Some college, no degree                | 272       | 18.3          |
| Associate's degree                     | 76        | 5.1           |
| Bachelor's degree                      | 378       | 25.4          |
| Graduate degree or professional degree | 550       | 36.9          |
| Total                                  | 1490      | 100.0         |
| (No answer)                            | 44        |               |
| Total                                  | 1534      |               |

**17. Are there any major improvements, projects, or initiatives that you would like to see the City of Laramie focus on?**

- See Appendix B for complete listings.

# Appendix B

## 7.2. Appendix B: Responses to Open-Ended Questions

**Q17: Are there any Major improvements, projects, issues, or initiatives that you would like to see the City of Laramie focus on?**

- A 3<sup>rd</sup> fire station/new viaduct.
- A balanced approach to both infrastructure and beautification of Laramie.
- A better water system in Laramie. A water cleaning system that filters out growth hormone contraceptives, etc. and yes, there is such a thing. Frequent testing of the water for the areas that do not give “clean” water from lakes or pond. Please do not allow grant money of any funding for Planned Parenthood. They are rich with billions socked away; all they use is the interest.
- A few years ago, some citizens were required to upgrade sidewalks, curbs and gutters. Has this project followed through? Why not? Our zoning laws on occupancy seem lax.
- A good (large) department store. We have very little in town shopping. This causes many people to shop out of town.
- A greater emphasis on infrastructure and less beautification.
- A lot of streetlights haven’t been working for 3 years (or longer). Commute by bike at night, a dangerous proposition with Laramie’s alcohol culture.
- A lot of streets in Laramie are fine. However, there are many, many streets that are not even smooth. It seems to me that street manhole covers and water valves can be made smooth rather than a sharp lump or dip all the time. Asphalt rejoins could easily be made. Modern equipment must be available to remove the covers. There are many other dips, bumps, and holes in the streets. Adequate supervision by the street department is needed.
- A minor improvement would be to synchronize “walk” lights with green lights, so pedestrians who arrive at the curb just as the light turns green wouldn’t have to stand in rain and snow through a green/red cycle before crossing. Keep the disputed development area east of Indian Hills as a recreation, hiking, dog walking, biking, and running area as it is now!
- A new fire station in West Laramie, an automated garbage collection ran by the city of Laramie, paved streets in West Laramie.
- A new park on north side of town. Improve storm sewer system to reduce need for detention ponds (unless developed into a “real” park). Pave streets in West Laramie. Improve street lighting in residential areas. Obtain easement for recreational access through the old warren livestock prop to the N. F.
- A new viaduct!
- 1. A new viaduct! 2. Street improvements. 3. Water.
- A park in the new development area south of Spring Creek between 9<sup>th</sup> and 13<sup>th</sup>. Better weed control and tree maintenance along Spring Creek 9<sup>th</sup> to 15<sup>th</sup>. Don’t forget the older sections of town as it expands.
- A positive and realistic direction is needed from the top city official. Therefore, I suggest a different city manager is needed, one who actually leads with the welfare of citizens in mind; one who holds city employees accountable.
- A W.M.C. building and Boston Market.
- A walking path at Undine so people don’t have to walk in the street. More wheelchair paths through parks to get to other areas then just the edge of the park.

- Absolutely! I typically am without water several times each year. Most recently for 18 hours. The alley is poorly maintained and it floods private property. How could the city not fix the basketball facility in Washington Park for the entire summer?
- Acquisition of land or agreement with University to maintain open space east of the golf course, for aquifer protection and recreation. Back off on 'beautification,' 'code enforcement,' and other dress code issues.
- Add a park with a decent playground in the Ridgeview Estates area (Kiowa is inadequate).
- Adequate water pressure for normal residential use.
- Affordable handicap housing. Also, clinics for people with disabilities, who have limited income, but because they're married they don't qualify for public assistance, so they just have only Medicare and don't qualify for Medicaid. Need help with extra expenses Medicare don't cover. (Guidelines are really low for incomes). Example, you can qualify for prescription subsidy but nothing else.
- Affordable housing, expand public transportation. Why are we dumping electronics in the landfill? Youth services and activities.
- Affordable housing, not apartment buildings or bedrooms for rent (affordable single-family housing).
- After calling and leaving numerous complaints regarding neighbors who have weeds higher than my back fence. I never got a returned phone call. The neighbors' weeds continue to grow and I have to continue to look at them. If the city employees aren't concerned with these types of issues then no one else should be either.
- All cities of this size should support a public golf course.
- All entrances to Laramie are incredibly messy and uninviting. Never, never, never, locate trailer parks near them. Plant trees and shrubs and keep them free of wind-blown trash. Require and perhaps subsidize landscaping on private property.
- All new buildings including houses should be wheelchair friendly (wider doors, hallways, etc. and a place for future elevators). Most existing buildings plus medical facilities in Laramie are a nightmare for disabled people.
- All of the following quality of life: the lack of traffic lights and stop signs at major, high traffic intersections; (22<sup>nd</sup> and Reynolds is so dangerous. Cross walks, no way to get across interstate Reynolds); muffler noise is horrible; non-stop construction with no planning; limited to no code enforcement; trailers, rust, etc; parked in bike lanes, limited green space, no recycling.
- All water initiatives that deal with protecting and conserving our resources. Upgrading waterlines, sewer lines, etc., is needed and soon.
- Allow more good eating places in town, "Olive Garden", "Red Lobster", "Lonestar", "Outback", etc.
- An additional viaduct to West Laramie and a fire station in West Laramie.
- An art center as recreation, noise pollution, too many fast cars.
- An effective garbage collection system; separating garbage and vegetation waste. (Riverton has one example.) Curbside recycling for most materials. Updating infrastructure. Fire station in West Laramie.
- Answered above!
- Any corners downtown and around university for handicapped.
- Any optional projects at this time require additional capital, coming from? To increase rates, taxes, and fees is a problem. Focus on current issues.
- Apparent corruption in city government, unfriendly/anti-business attitude by city leaders, illegal drug use, entrapment practices utilized by Laramie Police Department, and improved utilization of LPD and LFD financial resources.
- Aquifer protection, West Laramie fire station.

- As a disabled person, I am absolutely disgusted with how the new recreation center treats low income and disabled people. I am expected to pay \$300 annually to be able to walk inside away from the snow. I have begged [name withheld] to make a discount for Laramie citizens who do not have a big income, so we can use The Recreation Center. He offered a 30% discount on a book of coupons for 20 visits. I need to walk every day. It is disgraceful if you have no money. They spit on you there. It should be on a sliding scale for all citizens! My taxes paid to build it; I should be able to use it!
- As a walker, I am keenly aware of the deterioration of the sidewalks and curbs in neighborhoods. This is dangerous for children and adults as well. We strongly support the Jacoby Ridge. Also, streets need to be addressed.
- As far as I know, there is no more real oversight of the legal process of arrest (police), prosecution (city attorney), and trials by jury (city court/judge). The process is inbred and based on personal relationships rather than effecting law. Who recommended the judge who serves?
- As for enforcement of traffic laws, it doesn't exist on Grand Ave. [Name deleted] suspends far too many jail sentences, even in egregious cases. Already they are talking about expanding jail facilities in that little Bastille on Iverson Ave, which wouldn't be bad if some jail sentences were forthcoming. The state of facilities in the Laramie Care Center is pretty bad.
- As long as everyone is treated fairly and with respect (depending on the situation), I have no issues with the city of Laramie.
- At a minimum, streets along schools (Linford) should be better maintained or paved. It is very disappointing to me to see young children wading through mud to get to school. Other children in town do not have this issue. All children should be treated equally, a decent sidewalk would be a big improvement. A minimum of thick gravel is necessary on roads.
- Attract more brand name stores, restaurants, men's clothing. City golf course. Need to work on keeping students in Laramie to work and buy homes. Thank you.
- Attracting high quality businesses with numerous employment opportunities.
- Automated garbage: just do it! Clean up the entrances to Laramie; this is a nice town but doesn't look like it from 3 of the 4 entrances; wider Grand Avenue now!
- Barking dogs (all day, all night) in residential areas. I'm unable to enjoy my own yard or have workers in my yard. My fence is trashed and small. Animal control is never available.
- Beautification and growth planning and zoning.
- Beautification and pick up litter. Make sure our city is beautified and inviting. You should look at Vernal, Utah. It is about our size and gorgeous in the summer.
- Beautification of city entryways, removal of junks visible from city street roadways/sidewalk beautification.
- Beautification of entrances to Laramie. [2]
- Beautify the city and its entrances. Work with county to clean properties outside city limits. Good job on "Safe Ride". Keep up improvements in alcohol and drug awareness and alternatives to their use. Also, I work 40 hours per week in an effort to keep up with bills. I cannot use downtown businesses. They don't consider how hard (number of hours) people have to work in Laramie when they set their hours.
- Better enforcement of traffic, moving violations, running stop signs, stoplight by the Wal-Mart exit.
- Better police response time to disturbances.
- Better publication of cost of where the money is spent in the city is reaching meter change and cost of losing 12? Parking areas on 1<sup>st</sup> street.
- Better response to police calls.
- Better toys at Undine Park, Parking facilities around campus.
- Better, quicker, consistent, and fair service in construction permits.

- Bike path and Greenbelt are the best; I use them frequently.
- Bike path/greenbelt plan, preservation and increasing parks, slowing down traffic to maintain pedestrian safety, turning some streets into bike throughways like in Palo Alto, CA.
- Bike paths and safety, new local phone service besides Qwest, recycling.
- Bike trails, public access trail from Laramie to Happy Jack. Purchasing open space, lobbying the state to improve 287 from Laramie to CO, protecting the aquifer from any private development.
- Bike/walk path around city perimeter including North Ridge is very important!
- Blading all alleyways once a year (like it used to do); establish a volunteer fire department-freeing money to buy foam trucks; stop hypocrisy of talking about saving “downtown” while giving away free Turner tract land so the city expands there and dies downtown.
- Bridge/walkover at Iverson and 15<sup>th</sup> St. More programs for idle youth.
- Bringing a new variety of restaurants in.
- Bringing in more businesses to increase the amount of high-end jobs associated with major corporations, instead of just businesses that only hire 10-20 people as clerks or low paying support staff.
- Bringing more business into town. Not hotels. Improving the city infrastructure before beautification projects.
- Build another railroad viaduct, make West Grand and East Garfield one-way addition 3<sup>rd</sup> and 4<sup>th</sup> with a second viaduct.
- Build fire station and patrol station in West Laramie. Patrol West Laramie more. Install more lights (traffic) in West Laramie.
- Build viaduct at Garfield. More water mains need replaced not just spot patch.
- Building a new bridge to go to West Laramie. Building more restaurants. Letting new businesses come into Laramie.
- Building a new overpass on Harney to replace the Clark St. overpass and remove parking on Grand and 3<sup>rd</sup>.
- Building a viaduct with 2 lanes or building 3 viaducts or building an extra lane on Curtis is essential. Traffic is a big concern. No one knows the laws or follows them. Living on the west side, we often have to deal with semis and have often been in danger because of them! Lighting in the town needs to be improved for safety. Many lights do not produce much light. Animal control is horrible. No enforcement. Plus, we have sometimes had to bring a loose dog to them.
- Building or attracting developers of medium to low income single-family dwellings. Let’s get some houses built.
- Building permits needs to be looked into price-wise and speediness. Inspection needs to be looked into for speediness and affably.
- Business and homeowners do not let people plant trees and S rules from sidewalks to the street, unless it stays very low. Some of the streets you have to pull out into the street to see if a car is coming.
- Business trash and junk cars, handy truck stop!
- Casper Aquifer, collection and disposal of old cars, etc.
- Change city trash over to the wheel type city cans. Fit city trucks with auto pickup. Charge a \$2-3 fee for loads at dump or set up a dump point at city shop with fee.
- Cite Fees! One could use only a few drops of water in a month and have their bill be next to no \$ less than if they used “normally”!
- City could take turned trust land and provide space for city developed nursing home facility (such as Lander has). Fox Theater, possibly destroy too high cost maintenance/improvement too huge liability. Make out of town contractors more responsibility to/for city issues.

- City council members should be more knowledgeable about issues they vote on. Roadwork on Grand Ave. should take priority over West Laramie. Grand is a mess and is embarrassing! It should be straightened and parking omitted. We need to continue the bike path ASAP.
- City owned and managed utilities: electricity, gas and water.
- City property needs to be an example: weeds and litter are unsightly!
- City seems to cater to friends and to the rich. Cutting the fat at the top; management personnel, one lazy and rude and over paid and complacent. All directors need replaced. Alleys need graded more often. Mine hasn't been done in 8 years.
- City should focus on water conservation during the ongoing drought (by enforcing watering schedules/limitations) and not attempt to control water resources beyond city limits. Also, listen to constituents, for example: people did not want the nuisance ordinance but city council passed it anyway.
- City should punish DUIs more severely, traffic engineers should pay attention to stops, intersections, signals, etc.
- Citywide effort to reduce greenhouse emissions contributing to global warming.
- Clark and Harney St. viaducts. New water and sewer lines in older southeast Laramie.
- Clark St. viaduct, Fox Theater, more law enforcement patrols in high population areas.
- Clark Street viaduct, encouraging new business to locate in Laramie, keeping our downtown vital and a fun place to shop.
- Clark Street viaduct.
- Clark viaduct may fall in without another (do it).
- Clean up graffiti, trash, and debris. Make owners paint over it or clean it up; else city does it and charges owner fee for service.
- Clean up Laramie south 3<sup>rd</sup> and north 3<sup>rd</sup>. Better land use. More retail shopping.
- Clean up property at entrances to the city. First impressions are very important.
- Clean up South Laramie, fire station in West Laramie, more affordable activities for kids in Laramie.
- Clean up the 287 approach to Laramie. Get the Feds to restore the aluminum plant to original bare ground.
- Clean up the city! Laramie is no longer maintained and clean. It's grubby. Many areas in town, including front yards, are in poor shape, dirty and an eyesore. Why would anyone want to invest in this town in its present shape, including building a new home!
- Clean up the city! Remove junk stored that has no use except to take up space and make our city look bad. People that visit our city think of it as being a junk yard. Plant trees, landscape, privacy fences etc. Clean up!
- Clean up the dump. Check with cities that burn what comes to dumb and they produce energy. Make bicycles obey the laws; don't let radical environmentalists run this town.
- Clean up trash and abandoned vehicles and junk outside city limits. ("Encourage" other jurisdictions.)
- Clean up weed growing in cracks of sidewalks etc. Water main replacement: curb, gutters replacement.
- Clean water.
- Cleaning storm drains. Street cleaner pushes trash into the drains. Add fill to potholes in alleys and maybe gravel or rock, better grading.
- Cleaning trailer parks.
- Cleaning up junk in West Laramie. Paving streets. Redo Clark Street viaduct!

- Cleaning up junk on property in town and on entrances to the city especially on the north and south entrances to 287. Cleaning up/tearing down the old monolith plant. Maintaining clean drinking water.
- Cleaning up LaBonte Lake more often. I walk there often.
- Cleaning up the massive eyesore on N. Cedar St. between Harney and Curtis streets.
- Code enforcement (weeds, abandoned buildings, junk, etc.), traffic enforcement, and establishment of rent controls (we have too many poorly maintained and managed rental properties).
- Code enforcement including inspections of rental housing for code compliance; monitoring of municipal court and city attorney's office.
- Collect garbage once a week. Control weeds in gutters, alleys, etc. Enforce noxious weed control in yards, boulevards, alleys and wherever they grow. When a good paving job done, don't come back 3 days later and dig out a manhole.
- Common sense.
- Community recycling: we are way behind the times! Slow the traffic on Grand and do not allow parking on Grand. You can't see to come in or exit, slow traffic on Sheridan. Community indoor riding facility for all, or make better use of Hansen Arena. UW parking! Come on. I'm tired of students parking in front of my house!
- Complete the east side water storage/improve water pressure. Water line replacement. Make decision on Clark Street bridge and encourage state to move up the replacement of it if possible.
- Complete the greenbelt system; secure a recreational easement for the area east of town; strictly limit development on the aquifer.
- Comprehensive plan for application of permits, etc. for remodeling or construction for lay persons not in the field (very difficult at this time).
- Comprehensive water policy, conservation/storage/pipeline/infrastructure upgrading.
- Comprehensive zoning plan. Annex and bring water and sewer (city) to Sherman Hills and Laramie Plains to protect the Casper Aquifer (zone Z) from failing septic systems.
- Conservation.
- Consider opening a heavy equipment operating school for vocational training. Also, consider establishing a small-scale music venue to increase artistic diversity.
- Construction work on city streets needs to be completed faster. We need more police officers and more people in the building inspection and permit section.
- Continuation of infrastructure maintenance and building. City needs to improve employee morale. You are losing a lot of good people and you are hiring poor replacements. Shame.
- Continue to support economic development.
- Continue to upgrade and expand water and waste water systems. Seriously once a week garbage collection via an automated system. Improve recycling more materials and opening a mulching operation to decrease volume of material headed for the landfill.
- Continuous "racing" of cars etc. between 2 am and 5 am on the north side of town.
- Corruption of city officials. Efficiency and honesty of police department.
- Council should give greater thought and consideration to planning commission recommendations. The resignation of Ms. Moore is the community's loss. Protection of the Casper Aquifer without compromise. City should have done its homework long before the developer got so far into the project!
- Couple of good industries.
- Crack down on bicyclists who run stop signs and red lights. Someone is going to get killed!
- Create a business-friendly environment. Encourage job creation through tax incentives. Invest in industrial-related infrastructure.

- “Crowning” of the streets is a major problem, especially for wheelchair users. Also, curb cuts are only minimally effective. Don’t change the garbage collection method; we have an excellent system. If people fill garbage cans too heavily for workers to handle, educate the public about weight limits; punish offenders by not taking their trash.
- Curb constant increases in services!
- Curb cuts. I can’t walk on the sidewalk while pushing a stroller. It must be a nightmare for those in wheelchairs. I’d also like to see the streets regarded.
- Curbside recycling (including paper recycling), more bike lanes, more crosswalks for pedestrian safety, more green space, preserve area around city limits (east of city put in trails, prohibit motorized vehicles).
- Curbside recycling, greenbelt/bike path, having a system in place to maintain improvements (graffiti removal), improving street cleaning, ticket vehicles that aren’t moved or clean when students are on break; the folks who do animal control are great but they need extended hours.
- Curbside recycling. Better public transportation.
- Curbside recycling; automated garbage collection; make a park/wet lands in area bounded by Spring Creek, 19<sup>th</sup>, Overland, I-80; find a way to preserve the land from Indian Hills-golf course-water tanks to the national forest as undeveloped like Boise did; upgrade all water and sewer lines in city; plant new trees throughout tree area; support alternative (complementary) medical clinic.
- Cut down on water bill. I live alone in a town house with no yard and my bill is \$56.00 to \$60.00 a month.
- Deferred maintenance of the water lines appear to be a major and growing problem.
- De-icing of roads, painting of roads, code enforcement, beautification, curbside recycling, vandalism in public areas.
- Delivery/purchase of Cheyenne Eagle/Tribune in Laramie.
- Develop West Laramie. Fire station, allow stores/businesses, pave the streets. Please stop using us as a dumping ground for whatever ails downtown.
- Developing the tunnel track by speeding up new access streets and if needed building a couple of bridges across Spring Creek to develop good traffic flow.
- Development of West Laramie. Drainage. Pavement. Fire station.
- Digging up old sewer in alleys and replacing new.
- Diversity, free speech, due process rights, new and diversified and different ideas.
- Do not build on Aquifer! Declare eminent domain over the recharge area for Laramie’s economic development! To keep it from being built on.
- Do not change current garbage collection systems, keep anti-smoking ordinances in place, enforce current prohibitions on high profile vehicles at intersections (look at 8<sup>th</sup> and Bradley).
- Do not change garbage collection system. [2]
- Do not privatize waste, water, or garbage. The city will lose control, private companies will not do better, and sooner or later it will cost more. The city does a good job and we can control costs to a point. Privatization is not the answer.
- Dog friendly, park areas (i.e., where there’s no leash law).
- Doing a good job.
- Doing away with city council!
- Don’t allow over building of high priced housing over our water supplies! We are overbuilt! Do not automate our garbage collection! It will cost more and look terrible (if private collection will pick as it has been in the past then move to private.)
- Don’t build on Casper aquifer. Better parking near campus. Wind fence the outdoor pool at the Recreation Center.

- Don't jeopardize the water supply in any way!
- Don't know if the horse is out of the barn. There is so much development already over the Casper Aquifer. Think there needs to be more concern than the proposed Jacoby Ridge. What potential dangers to the Aquifer with present developments? And what needs to be done (replacing septic tanks etc.) county and city working together!
- Downtown vandalism/graffiti.
- Driving the price of housing down. Allowing more new developments.
- Drug busts should be conducted within the law. Narcotic officers should not be able to use drugs in order to make a bust.
- Economic and environmental development.
- Economic development and livable wages to support families, especially low income and the working poor. Realistic housing options for low income and the working poor.
- Economic development, quality growth.
- Efficient and rapid approval of properly drawn plans for structures to be built. Bring sewage and water transmission system brought up to modern standards. Make new businesses welcome to this community as Cheyenne does!
- Either enforce your city ordinances (especially traffic, parking zones, noise, etc.) or rescind them. Enforcement-on-call is no way to operate efficiently. If you don't enforce one and two hour parking zones, why don't you remove the signs!
- Eliminate alcohol consumption downtown during Jubilee Days and in Washington Park over the 4<sup>th</sup> of July.
- Eliminate pigeons. Power to Christmas decorations. Plan for growth and preserve open spaces i.e. behind hospital and golf course.
- Eliminate police harassment of teens. Issue warnings on first offenses. Avoid tickets! Comprehensive plan needs to be completed. Sewer and water infrastructure needs replacement. Protect water resources. Garbage collection inconsistent across cite areas.
- Emerging services cost too much and are too secretive and self-isolating. I would like to see the fire department staffed by a combination of paid and volunteers rather than all paid staff.
- Encourage downtown merchants to be as friendly as they were in the 60's, before everyone went out of town/state to shop.
- Encourage people to build "up" instead of "out", so that they have more usable yard space and more distance between their house and the neighbor's house. Kids need room to run around screaming, and a good back yard is the best place for them to do so. No one uses their front yard anymore, so houses could be build a little bit closer to the curb, too, for a further increase in backyard size. Even just a foot or two.
- Enforce current garbage collection rules.
- Enforce junk laws. More enforcement of speed limits (Harney between 15<sup>th</sup> and 30<sup>th</sup> especially). East/west traffic light in 9<sup>th</sup> and Harney is not long enough to get waiting cars there. I wish fraternal/civic groups (buildings) didn't have to pay high water garbage rates as commercial businesses do. Parking of large vehicles (never or rarely) moved on streets impedes traffic vision when pulling out of adjacent driveways (13<sup>th</sup> and Canby).
- Enforce ordinances on weeds, traffics, signage and parking. Don't enact new ordinances that won't be enforced. Cosmetic actions don't solve problems.
- Enforce traffic laws in North Laramie (by the high school). We live in the West Hill area and constantly have teachers/high school students driving by our house at 45 mph. Never pulled over!
- Enforce traffic laws! Enforce parking laws! Enforce the noise ordinance! Stop alcohol abuse (I know of police officers who give tips on how to party without getting caught. This is unacceptable. Underage drinking is a crime!)

- Enforcement of existing ordinances rather than seeing how many new and duplicate ones can be passed!
- Enforcement of handicapped parking by city of Laramie, particularly its police department, is disgraceful! People, including city of Laramie vehicles at times, keep parking in these spaces (without permits) because they are not only very inconsiderate of those people who need them, but also because they know they can get away with it due to virtually non-existent enforcement and poor attitude of police!
- Enforcement of noise ordinance, improve streets.
- Enforcement of nuisance ordinances. Especially junk vehicles and trash.
- Enforcement of nuisance regulations regarding junk cars in streets, driveways and yards as well as property full of junk and weeds. This is my #1 priority because I live next door to 9 junk cars and 1 operating truck!
- Enforcing codes, community beautification, and planned development.
- Enforcing minimum sanitation and livable standards in rental property. Many landlords are “slum landlords” and the city does nothing about it.
- Enforcing traffic and noise violations, especially dealing with WyoTech students. Took over a year to get street signs in our subdivision. Four-way intersections without stop signs cause problems.
- Environment quality. Use of alternative and renewable energy (solar/wind) and encouraging citizens use of alternative energies.
- Equal consideration of West Laramie projects vs. campus area/Richards Park areas. Paving Wyoming St. to Linford School is a prime example.
- Evaluate crime in the city and determine if our taxes need to be funding as many police officers with so little to do.
- Everything to make us truly environmentally responsible: recycling (curbside); reuse exchanges; biking and walking friendly options (greenbelt in town access to everywhere, education).
- Expand capacity to evaluate groundwater safety and ordinances to maintain it.
- Expand the greenbelt. [3]
- Expansion of non-motorized access throughout Laramie, completing the greenbelt and connection to adjacent “non-developed trails”, parks, schools, and downtown. Casper Aquifer protection ordinance with “teeth”. Enforcement of garbage dumping and non-motorized traffic over the Casper Aquifer recharge zone (Zone Z).
- Extend bike path; noise reduction; retain present garbage pick-up system; repair basket ball court; enforce laws against junk vehicles, rundown buildings, etc.
- Extending 45<sup>th</sup> Street to Grand Ave. (for safety and convenience). Thank you for asking our opinion.
- Extension of 30<sup>th</sup> street to interstate.
- Facilities and programs for young children, street maintenance (17<sup>th</sup> St.), and economic development.
- Field of vision at many intersections in Laramie is reduced by unmanaged overgrowth of trees and shrubs. This puts bicyclists and (non-cell phone using) motorists at some risk.
- Finish a street project before starting another, this past year a large number of projects weren’t finished and too many projects weren’t finished for months.
- Finish some of the projects that have been approved for years and are not sorted or completed like saving our water supply!
- Finish the bike/walking path Beltway! Make UW pay its fair share for water and encourage a parking garage on campus! Maintain our current garbage collection system, no to automation. Enforce the loud vehicle and barking dog (nuisance) ordinances. Improve lighting at city peripheries and edges. Put on a stop light at Wal-Mart! (Make them go 50/50!) The city should buy

the local newspaper and operate the production. Let's make it a local paper again! Enforce the noise/party loudness ordinances. Hire more police officers!

- Fire department West Laramie. Sewers. Trees or cars parking too close to end of block so can't see cars when driving across intersection.
- Fire service in West Laramie, more grocery stores, better street repair.
- Fire station for the west side. Conditions of the streets are horrible! Please address the speed limits, as they are discombobulated.
- Fire station in West Laramie, another viaduct and repair the one we have, pave west side of Laramie, other-lower prices at The Recreation Center for seniors and programs.
- Fire station in West Laramie, look at Russell St. for viaduct site, less hassle and less cost, no controversy.
- Fire station in West Laramie, paving roads in West Laramie, cut back on housing development throughout Laramie.
- Fire station in West Laramie. [10]
- 1. Fire station in West Laramie. 2. A parking structure for UW students.
- Fire station in West Laramie. Develop programs to build and expand positive relations between the different cultures in Laramie.
- Fire station in West Laramie. Make Laramie look better from interstate now with West Laramie's unpaved roads it looks like we live in the "hicks".
- Fire Station in West Laramie. Upgrade, replace infrastructure. No developments on our aquifers.
- Fire station set up in West Laramie and small police station (look at the huge West Laramie WyoTech housing!). Someone needs to monitor just that area! We need to start building up West Laramie as far as a grocery store, small shopping mall, etc. Bring business to this side too.
- Fire station West Laramie. Emergency response in case of disaster.
- Fire station West Laramie. Paved roads West Laramie.
- Fire station west side, paving streets that aren't paved, parking UW, police night and day crime.
- Fire station: West Laramie.
- 1. Fire station: West Laramie. 2. Building permits efficiency improved. 3. Have cars stopping for red signal: rather than a suggestion. 4. Continue greenbelt around city. 5. Handicap park (wheelchair bound kids).
- Fire the city council and get someone who serves the people; infrastructure, environmental quality, affordable housing, school improvements; instead of special interest and personal greed.
- Fix all electrical lines. My electricity shuts off or goes down 6 or more times per year. Very ridiculous.
- Fix all the potholes created when the streets were surface capped but the manholes were not raised!
- Fix major streets.
- Fix the infrastructure. Sewer and water lines.
- Fix the sewer system please.
- Fix the sewers so you don't have to keep digging up the streets. Stop pursuing big city ideas like curbside recycling and automated trash pickup.
- Fix the viaduct, pave the streets in West Laramie, firehouse in West Laramie, more housing, and stop the graffiti and corruption in this town. Make The Recreation Center more affordable to lower income families.
- Fix water/sewer lines. All water should be metered, i.e. parks, UW, city facilities, so you know where it's going.
- Fix/improve the sewer street drainage system. Motivate the business people to clean the outside/inside of their businesses and supply the goods and prices to keep Laramie citizens

shopping in town. Please council people, you were elected by the people. Put your selfishness away, your self-interests and please serve the citizens of the city. Thank you for your service.

- Fixing Clark Street bridge, even if state. It should keep getting called to state's attention. West side fire station!
- Fixing water lines. A new bridge on Harney and then fixing Clark St. viaduct. Improving the process of allowing building permits and new businesses to come into town.
- Focus on no ridge development. Focus on no development on the Casper aquifer. Focus on eliminating urban sprawl.
- Forcing residents or homeowners to remove junk cars, etc. from streets and lots. Keep weeds from taking on yards.
- Fox Theater: remove pigeons. They are a hazard.
- Fox Theatre renovation, improved city transportation, clean-up south entrance to city on 287, and level old Diamond Horseshoe Restaurant across from WyoTech.
- Garbage collection based upon volume of garbage produced by a household. Promotes more recycling and makes fee equitable.
- Garbage collection once a week, recycle collection on the second day. (Keeping the same routes they currently have) same household schedule.
- Garbage collection/disposal.
- Gas, lights, and water are out of hand. People with fixed income are not going to be able to make it.
- Get "44 or 46" to Grand promised 25 years ago. Measures recreation spending should be self-sustaining. Reestablish solvency of the enterprise accounts (Water, sewer, and trash). Accountability with government account and transparency access.
- Get a grocery store on the west side of town, repair potholes on streets, and get some more recreational facilities/activities for the youth.
- Get aggressive and bring businesses to Laramie! If the current downtown merchants want to be open 9-5 when we all work then the heck with them. Why is the farmers market on Friday? We work on Friday. It should be Saturday and Sunday. If you want downtown to survive then get merchants that cater to the public. Have weekend downtown promotions.
- Get basketball hoops put back up at Washington Park. UW Parking.
- Get involved in providing a golf course to the people of Laramie since we are probably the only major municipality in the state that doesn't provide a golf course to its residents.
- Get rid of as much administration at the city as you can.
- Get rid of some stoplights. Example 4<sup>th</sup> and Curtis. The tow in West Laramie, most of those on Harney.
- Get rid of the city manager, chief of police, etc. and allow people of Laramie to run Laramie. We have qualified people right here that know our issues and have their heart in the right place.
- Get rid of those pigeons and crows. I think they are spreading nasties all over town. I think health is more important than historic buildings.
- Get some of the streets in West Laramie paved, do a better job of paving all the streets they dig up.
- Get strong knowledgeable leadership new city manager.
- Get the infrastructure done at the turner track so that possibly we could get some new businesses in Laramie. There is a great need for more good shopping in Laramie, we don't always want to go out of town. Would love to shop in Laramie, but the products are not here.
- Get UW more involved in community affairs. Pay their fair share (water and sewer, police, business interaction, etc.) in lieu of the taxes they don't pay. Many streets look "patch worked" back together. Make them look more homogenous. Encourage downtown upgrades.
- Getting all the water and sewer mains replaced.

- Getting companies (major corporations) that will provide high paying jobs to attract and retain UW graduates.
- Getting rid of or at least lowering the ridiculous drought surcharge. In 5 years my city services bill has doubled and I use less water/services than I did 5 years ago!
- Getting the Clark Street viaduct taken care of. Streets paved that are not paved. Recycling increased.
- Getting the water and sewer lines replaced so we can quit tearing up and patching the streets. The streets are embarrassing. Some of the worst in the state.
- 1. Getting water and sewer lines replaced. 2. Budget money for water and sewer to keep systems up to date. 3. Water line to treatment plant. 4. Work to transfer diversion point of monolith water. 5. Plan to wire Laramie for full access to high-speed internet. 6. Water development should rely on taping the Casper aquifer as minimally as possible. 7. Laramie should support moving Green River Water to the front range.
- Give highest priority to developing and protecting space for the greenbelt/recreational right-of-way circling the city. Quit stuffing automated waste removal down voters' throats. Thank you.
- Good water, traffic cops, junk business on extra into Laramie town. Install walls around unsightly junk areas/shrubs/trees.
- Grading the alleys like they used to!
- Graffiti is a big problem. Bikes never stop at stop signs. Cars only slow down at stop signs.
- Grand Avenue is falling apart and it is getting unsafe to drive on, especially in snowy or slick weather.
- Gravel in the bike lanes makes bike lanes dangerous in the spring, informing residents when services (streets, sewage, water lines) are to be worked on.
- Greenbelt all the way around the city. Recreation access to private ranch land to the east of Laramie.
- Greenbelt bike/walking paths around city maybe 8 to 10 mile loop.
- Greenbelt completed/extended; need for more biking trails.
- Greenbelt development from 26<sup>th</sup> to Laramie river greenbelt along Spring Creek.
- Greenbelt expansion.
- Greenbelt, Beautification, code enforcement, planning for growth.
- Greenbelt/bike path.
- Grocery store in West Laramie, drainage in West Laramie.
- Growth and development for businesses and long-term residents.
- Growth initiatives. Fix outdated zoning, eliminate the ward system.
- Growth!
- Growth, beautification, street maintenance.
- Handicapped access to the Recreation Center is poor. Parking is too far from entrance. Bad design. Paving the unpaved area around Laramie Fly Store would be helpful.
- Harney and Clark Street viaduct. Fire station in West Laramie. Improved law enforcement of traffic/speeding violations.
- Harney St. viaduct; greenbelt system.
- Harney Street overpass.
- Harney Street viaduct and West Laramie viaduct.
- Harney Street viaduct would be great! West Laramie fire station.
- Harney street, year-round maintenance of greenbelt, public transportation: West Laramie to town.

- Have city council focus on real issues and leave/delegate minor ones to empowered departments/individuals. West Laramie fire station: paramedic training for fire department. (Upgrade from EMT status.)
- Have police concentrate on traffic and heinous crimes. Leave kids alone!
- Have the cops back off kids. The treat all of us like hardened criminals. Have them use common sense.
- Have the police start ticketing people running red lights. It is getting dangerous. Replace street lights that are burned out!
- Have the UW build a parking structure for students. Get more eating places here.
- Help the civic center to survive.
- Hire a full competent group of employees to run the Territorial Park, to name it a major tourist attraction for the city of Laramie, and the state of Wyoming.
- Hold the line on utilities costs; make the police less “professional” and more understanding for minor violations.
- I am not affiliated with UW (no positive or negative bias), however it is obvious to me that parking is horrible! For a state with billions of tax surplus not to provide students with a parking structure is unconscionable, or maybe Wyoming is as backward and unaware as it seems to the rest of the nation.
- I believe that the city should spend more effort on traffic violations and the safety issues involved. There are more and more drivers running traffic signals that are red than I can remember. It is just unsafe to drive on or cross Grand Ave.
- I do not want to have private garbage collection!
- I don't think the city of Laramie gives a [explicative] about the citizens of Laramie or the employer. Fix the streets and water lines!
- I feel strongly that our garbage collection is excellent right now as it is. Our men and women on the garbage crews are excellent!
- I feel that the current no tolerance policies of the police department and city council is oppressive and teaches our children the wrong message. Our efforts should be spent educating our children instead of arresting and fining them for offenses we all committed as children.
- I have a huge problem with the disrespect the young people that come to our city for education show our city and the people who are fulltime residents.
- I have lived in Laramie for fifty-four years. I have not seen the population increase by the same percentage as our city employees have.
- I have never seen a city so hostile to pedestrians and so in love with loud cars. No wonder we can't attract quality employers.
- I hate the parking configuration of the downtown area. I'm always thankful when I get home, without having been in an accident.
- I live near the WyoTech housing, which is also near a daycare. Every day/night I see these kids racing, not paying attention, or not obeying traffic signs. It would be nice to see more police in the area; not turning a blind eye to these Tech-ers.
- I lived where there was automated garbage collection and it is not great. Too hard to wheel dumpsters in the snow or when full. It was twice a week pickup. The elderly or handicapped had great difficulty with it, not a good idea. The city there had it so it wasn't a private company doing it. So was curbside pickup. Dumpsters were always breaking.
- I really like the beautification project downtown, around the courthouse and along the entries to town but I think it's important to start spending on water, sewer, power, and other infrastructure to attract new businesses to Laramie.

- I see no reason why West Laramie shouldn't have a fire station! Please make this happen. I would be pleased to see a curbside recycling program. Laramie cannot afford to lose the aquifer; crucial attention needs to be paid here. Water is our future. Thank you for doing this survey.
- I think drunk driving is still a huge issue in Laramie. Sometimes when I drive home from work at night (12 a.m.) I get nervous about drunk drivers being out.
- I think the area known, as Rock Park at 18<sup>th</sup> St. and Reynolds, is a breeding ground for mosquitoes, open storm drain, can't walk across, and a big eyesore, weeds.
- I think the city should invest in making the streets (residential) safer by putting more lights on the streets.
- I think the two most important things to be worked on are sidewalk accessibility for strollers and wheelchairs and the start of a curbside recycling program.
- I think the viaduct is the most pressing issue, then a fire department in West Laramie is the next important issue.
- I think there is a major problem with the existing old sewer system here in the tree area.
- I think we need much more emphasis and higher priority on replacing or improving water and sewer systems.
- I think you have it all covered here. Great job on the survey. I am eager to see the results.
- I thought the water project was to improve water pressure in the Corthell Hill area. It has not! We have terrible water pressure.
- I would like a place in town to take large pieces of garbage (not to the dump). The law ordinances have done nothing to stop barking dogs in my neighborhood. When traffic violations are important, the violators should lose their licenses.
- I would like for the city managers to put a little more concern on the needs of the city infrastructure such as water distribution, etc. Instead of bike paths and green belts and recreation facilities.
- I would like Laramie to create a drug/meth task force. It seems to me that the police need to aggressively combat this highly dangerous problem for our youth. Targeting this issue would improve the safety for all Laramie's citizens. They currently do not seek out and investigate drugs sufficiently.
- I would like the city to have public transportation (Buses, cabs).
- I would like to have "pay-as-you go" garbage collection so I am only charged for what I produce and not a flat rate. The head-garbage guy I spoke with was great! Give him a raise!
- I would like to have homeowners look after their land and clear alleys of debris, especially the landowners that send their arguments, they are the worst.
- I would like to know what happens to the money I pay for mosquito control. I have not seen any trucks spraying for a couple of years.
- I would like to see a good department store (not Wal-Mart or Kmart), a good restaurant, for special occasion and guests, pottery shops and art galleries are not for local resident shopping.
- I would like to see a public access TV facility. Also, do not turn off the traffic lights at midnight! It's a hazard. Also, please pass an ordinance against the pickup trucks that purposefully emit huge clouds of big black (sometimes white) smoke! Also, pass an ordinance against spouses serving on city council.
- I would like to see a total ban on any further building, construction over the Casper Aquifer. All future construction housing etc. should be south and west of city not north or east.
- I would like to see an elected mayor in Laramie and for the city council to stop making it difficult for new businesses trying to locate in Laramie.
- I would like to see an end to parking permits in the campus area, for people with garages or driveways who do not need to park in front of their houses. Right now those streets are virtually empty all day while people work- why is there private parking on public streets.

- I would like to see expanded snow removal!
- I would like to see greater enforcement of traffic laws especially in the residential areas i.e. stop signs, speeding and yielding to pedestrians to include law enforcement.
- I would like to see more appreciation towards WyoTech, both staff and students. I don't really believe the city (the Laramie Police Department) realizes the vital role that WyoTech plays in Laramie's very existence. Also, local school improvements.
- I would like to see more of the WyoTech students being made to obey the traffic laws rather than to be afraid to pull out on 3<sup>rd</sup> St. at certain times of the day because they do not obey the signs.
- I would like to see more of West Laramie's tax base spent in West Laramie!
- I would like to see the "ruins" on Cedar cleaned up, along with the garage behind them. I would also like to allow more businesses in Laramie.
- I would like to see the city focus on attracting more high tech businesses, one research-based businesses, and petition for funding for a medical college. This would be a huge improvement for the city.
- I would like to see the city of Laramie receive monies from the University of Wyoming. From student fees to help pay for streets, water and sewer they all use and abuse.
- I would like to see the city work to acquire the land in the aquifer protection area to protect our water supply and to be used as a non-motorized natural open space community recreation area. Also need to get the comp plan finished and implemented.
- I would like to see the water rates decrease. We are paying way too much for our water. Take a look at the yards of Laramie!
- I would like to see two viaducts built and have one going east and the other west, to make the traffic flow easier. Also, get Grand widened.
- I would like to spend on the recreation questions in item #12. I believe the city cannot prioritize adding recreational programming or facilities until they hire adequate computer employees to run those programs and until they can afford to operate the Recreation Center and make it affordable for a blue-collar town.
- I would love to see the city tighten up its alcohol related laws, particularly drunk driving. We are plagued with loud vehicles at 6 am until late at night. It is horrible!
- I would love to see yellow dashes or lines in the middle of the streets so I know where the lanes are.
- I would love to see: 1. Street and sidewalk repairs; 2. Better traffic control on Spring Creek Dr.; 3. More/better UW parking; and 4. Beautification projects, especially on Hwy 287.
- I would really like to see curbside recycling, and development of a public transportation system. I also think that the city should be a lot stricter on liquor license holders. Bars should not be allowed to get people so drunk and should be responsible for allowing minors in illegally. Right now, there is no accountability.
- I'd like to know who came up with Harney Street for a proposed new viaduct and why? It's 5 blocks further from the main downtown area and off the main road from the Territorial Prison and West Laramie businesses.
- I'd like to see as much emphasis placed on the West Laramie as there is on that part East of I-80, like a fire station, paving, law enforcement. We're part of Laramie too! Don't take our tax dollars and then forget about us.
- I'm concerned about not having enough stop signs and traffic lights near the junior high and nearby developments. Recycling, we don't need two trash pickups per week and recycling is not convenient. I wish there were more parks and a bike path on the north side. I think if a new viaduct is built on Harney and the Clark viaduct is improved, fire protection to West Laramie will improve.

- I'm tired of picking up trash after the garbage workers have been through. It's disgusting and looks poorly on Laramie. Fire safety: many rentals are not up to code. Many dangerous homes (rentals) in Laramie: fire hazards etc.
- I'm very disappointed with the Fall Creek Development behind my house. Too many apartments in a small area is adding to too much congestion. The original plan indicated more single dwelling homes and fewer apartments. I think city planning for smart growth is important.
- I-80/30<sup>th</sup> street interchange: push WYDOT to add to their schedule! #1 priority for movement around town. 2. Trail to Vedauwoo (Forest Service) need to work with Forest Service, private landowners and city for non-motorized trail up to the forest!
- If anyone spends time walking the sidewalks, they would be discouraged by the condition of the walks themselves, as well as the "barricades" due to vegetation overgrowth. The city should enforce sidewalk replacement and owner control of vegetation.
- If you are asking should unpaved streets in West Laramie be paved (#12), understand that people built there for their independent reasons. Those who built in developed areas, paved roads, etc. paid for it, than the developer's work and investment.
- Improve housing (rental) quality, provide incentives to improve deteriorating neighborhoods. Gain easements to provide public access from town to public land east of town
- Improve storm drainage in West Laramie. Many of the streets in the area have large puddles of water after a big rain or snowstorm. Especially the roads where they intersect Snowy Range Road.
- Improve the streets! More parking available!
- Improve traffic flow with traffic control lights.
- Improve water to south end of town.
- Improved growth and development planning.
- Improvements of airport. Work on improving Grand Ave to Grand exit.
- 1. Improved old infrastructure (sewer, water lines). 2. Build new infrastructure to keep up with growth! 3. Improve and move present outhouse in Washington Park, 19<sup>th</sup> and Rainbow to a spot in Washington Park opposite the Parking Lot of Fox Theatre. 4. Help remove snow (before ice forms) on sidewalks of major streets (e.g. Grand) so elderly can walk. 5. Do something about public transport to Denver.
- Improvements to water, sewer, and streets. Curbside recycling program.
- Improving airport with longer runways and stronger taxi pads to accommodate charter and private jets and better navigation aids: approach, etc.
- Improving drainage and paving of streets in West Laramie. Too often West Laramie is treated like an undeveloped third world country.
- Improving infrastructure, building and staffing new fire station, moving forward on Harney street bridge ASAP.
- Improving sidewalks and curbs so wheelchairs aren't bent and damaged. It would improve the quality of life for disabled people. It truly is a hardship, life is difficult enough. Thank you for reading my wish. "Good lighting" in residential areas, it is very dark!
- Improving the city council and getting more good restaurants.
- Improving zoning regulations, building infrastructure, bringing in bigger businesses to utilize the interstate.
- Increase fines. Tie fine amounts to taxes on out homes, that will stop them.
- Increased facilities at The Recreation Center, no expanded golf course taking the water, and paving West Laramie (including drainage).
- Increasing bike safety and biking and walking in Laramie. Increasing environmentally friendly and sustainable practices by the city government and the community businesses and members.
- Increasing fire personnel, building stations.

- Increasing use of downtown for families, tourism, events making Laramie a great vacation destination!
- Indoor rifle and pistol range.
- Infrastructure and growth.
- Infrastructure and protection the Casper Aquifer.
- Infrastructure i.e. water main replacement, sewer replacement, West Laramie fire station, street improvements, economic development i.e. the largest employer is the county pays no taxes (UW) please recruit business and industry to expand employment and create \$\$\$.
- Infrastructure repairs or improvements (water and sewer lines), alcohol enforcement: parties, underage drinking, more residential patrol by police at night.
- Infrastructure, better control (regulation) of new development zoning.
- Infrastructure, protect water (aquifer), bike lanes.
- Infrastructure, protection of water recourses and beautification of entryways.
- Infrastructure, water; making Laramie an overall desirable place to live and raise families.
- Infrastructure. [5]
- 1. Infrastructure: sewer, water, pave West Laramie streets at West Laramie's expense. 2. Protect the aquifer with EPA help and protection.
- Investigate more for break-ins and graffiti. Patrol areas more where these problems occur. Have better procedures for investigation homicides and drugs.
- Is it going to take a repeat of the recent tragedy in Denver, or a group of small children being run over before Laramie begins to enforce red light, stop sign, and pedestrian crosswalk traffic violations? In simply commuting from North 15<sup>th</sup> to downtown each day, I observe an average of five drivers per day running stop signs and red lights (red lights, where they enter the intersection after their light has turned red, not just pushing the yellow phase). Every Laramie driver knows that unless they do so in front of a Highway Patrolman they will not be pulled over or ticketed. As a result, it has gotten totally out of hand and extremely dangerous. Anyone who stops for pedestrians at crosswalks can also tell numerous tales of four or five cars coming the other way who keep coming and do not stop (or even of the driver behind them going around them on either the right or the left).
- Is something worth Clark Street bridge (no more studies, etc) 30 yrs. is too long to talk about it!
- Issue: changing the current garbage collection system, imposed to that, our city garbage men do a good job.
- It is of the utmost importance to begin a recycling program. I would also like to see cyclists get tickets if they run stop signs or red lights. I have almost hit 3 cyclists in the past few weeks!
- It's frustrating when police cite pedestrians staggering home drunk because if it's after 2am, Safe Ride doesn't operate and we have no cab company. What options are there other than to walk, bike, or drive drunk? I think walking is the commendable choice. So, cab company? All-night bus system? A bus system in general would be nice.
- Jacoby golf course taps into treated city water and pays lower usage rate. They should pay the same rate as city residents or put in a well.
- Judicial system review. More facilities for offenders: jail expansion more punishment for drug crimes.
- Junk and weeds should be cleaned up, also traffic control and noise ordinance for vehicles. The high school and tech students get out at regular scheduled times. Where is law enforcement? Is it going to take a major accident to realize that these people drive like idiots and need more supervision!
- Junk cleanup.
- Junk in people's driveways and yards.

- Junk vehicles (under the guise of collectors) and trashy yards.
- Keep Clark St. viaduct, improve fire safety in Laramie. Town is growing, area is growing. Two viaducts on south side of town is not unreasonable. Look to the future.
- Keep Clark Street bridge as is and just improve it, it would cause a lot of unnecessary traffic on a quiet street and neighborhood like Harney. I live on 4<sup>th</sup> and Harney I don't want to see the bridge here; it could cause more crime.
- Keep current garbage system. Change garbage manager. Enforce bike laws, especially at night. Focus on infrastructure. Avoid social engineering (sight nuisances, smoking). Coal Creek's Coffee stench.
- Keep garbage collection as is! [3]
- Keep the current garbage collection system, Laramie residents like the current system and demand no decrease in service.
- Keep the lane dividers, etc. painted on major streets.
- Keep trees and shrubs in alleys trimmed back. Grade alleys more often. Prohibit junk in alleys. Have vacant lots cleaned up.
- Keep up The Recreation Center. Work on limiting too much up planned development. Look before you leap. Keep more law enforcement to reckless driving etc. problems inherent with a "young" population. Make Laramie a planned community
- Keeping garbage collection as is. Devoting additional funds for replacement of poor quality water and sewer lines. No more raises in city water, sewer, garbage, and mosquito rates.
- Land use planning, especially interaction with persons and groups outside of Laramie and with county government.
- Landlords should have to register any rental property with the city and inspections should be conducted to ensure the health and safety of the renters.
- Laramie could certainly use more retail business downtown stores have nothing of interest for the average shopper. Wal-Mart and Kmart are ok but offer limited choices. Laramie residents must go out of town for clothing, shoes etc. as well as home improvement items.
- Laramie doesn't need more banks; it needs restaurants and other local business support we need to protect our aquifer, expand the greenbelt, and protect the view shed (hills). Also, approaches to town look ugly; to someone coming through town, it's a bad impression.
- Laramie government needs to wake up to the fact that we have some major problems in all areas of the city and the sooner they figure this out, the better!
- Laramie has an excellent garbage collection system. I would hate to see the city council downgrade this by privatization! Is the barcode on pages 2 and 4 a way to identify a responder? Maybe you should say publicly what it is used for.
- Laramie ice area is a wonderful facility that if used properly could be profitable for the city. I would be happy to discuss this issue ([name and number withheld]). I've not had any problems with other city employees.
- Laramie needs more businesses, restaurants, maybe a mall!
- Laramie Police Department needs to enforce strict confidentiality and not sit in Turtle Rock and discuss things out loud. Laramie Police Department needs to look inside and give tickets to their own fellow officers for drinking/driving. City of Laramie needs to realize we have a teen drug/alcohol problem and it seriously needs to be addressed! Our community is falling apart and not getting better.
- Large black trash cans like the ones in Cheyenne. Making Curtis to Beaufort from 9<sup>th</sup> to 7<sup>th</sup> safer, ticketing the Tech-ers that race up and down the streets up there all day and night, and their loud parties at night.
- Large vehicles parked in business areas, they extend too far out.

- Law enforcement to focus on trucks entering/exiting I-80 and Curtis as well as local truck stops-the majority do not obey stop signs and endanger local traffic.
- Leave garbage collection as it is. Good dress shops. Red Lobster. More mailboxes. I use a walker and it takes me 20 minutes plus to get to and from the box in my area.
- Leave our garbage collection alone! Take care of infrastructure, pay off our debts.
- Leave the garbage collection system as it is, or reduce frequency) if it costs need to be reduced). The Clark Street viaduct is a necessity, the replacement needs to be 4-lanes if feasible. The costs of water and sewer are too high, so use the extra money to improve the infrastructure of the city water and sewer.
- Left turn lanes at more intersections.
- Left turn signals, better repair of streets after utility work, continue seeking a solution to parking problems caused by recreational vehicles, trailers, unidentified cars, etc. Dogs barking.
- Less harassment from police. (Pulling over drivers just because they suspect they might be drinking.) No bad driving or other violations!
- Let business and growth come to this town and stop chasing it away. We don't buy anything in this town except gas. We spend, on average, \$1000.00/month elsewhere.
- Lighting in park. Path is not well lit. Many streets higher than sidewalks. Ice is dangerous. Underage drinking. Drugs in schools. Too high property tax.
- Lighting of streets, better snow removal, and better street repair and maintenance.
- Lighting on South 3<sup>rd</sup> at main entrance to city is too dark. It is not safe or inviting to visitors and shows we do not care about entryways.
- Lighting the streets (non-major streets) at night: you can't see stop signs or pedestrians!
- Lights along parks paths at LaBonte and Washington parks.
- Like to see city get back to basics: services as highest priority. Doesn't need to be involved until community services/agencies let private sector and public donations feed them! Infrastructure, streets, line, police, are priorities. Not street signs and all this beautification!
- Listen to citizens, no private agendas.
- Litter cleanup in and around UW campus, undeveloped private property and in gutters, long sidewalks. This distracts from all other improvements! What a pigsty!
- Litter.
- Long-term development of water resources and supply.
- Long-term growth management over short-term development focus. Environmental and community preservation over trying to be another Fort Collins. Quality of citizens lives over quality of big-box retailers' bottom line.
- Looking especially at question #12: I believe the number one criteria for planning and expenditure should be the improvement of the quality of life for our citizens and keeping our youth here or making them anxious to return here to raise their families after they've seen the big city. "Growth" per se does not pass this criteria. An extensive public transportation system certainly would.
- Lot sizes for larger homes should be larger, if the home is 5 bedrooms it usually indicates several children and 12x12 is no way to play in yard. Current property sizes are ridiculous! But then again so are the prices.
- Loud vehicles and too many people living in single family homes. My "family neighborhood" has been severely compromised because of WyoTech students and UW students.
- Love the greenbelt. Need fire station West Laramie. Focus on Downtown.
- Low water rates to Jacoby Golf Course to help keep golf fees down.
- Lower city bill, water bill is too high!

- Lower cost of city services. Quit paying for employment selection consultants. Quit wasting money!
- Lower my monthly costs.
- Lower property tax!
- Lower taxes, utilities. Pave West Laramie streets. Enforce traffic laws. Rock solid plan for Clark Street viaduct.
- Lower the water bills.
- Lower water bill due to dissipation! Replace water lines being we have been paying for it for 2½ years and spraying mosquitoes 12 months a year!
- Lower water fees.
- Lower water rates. This is ridiculous!
- Lowering the cost of water and sewer.
- Maintain and/or upgrade existing infrastructure (water, sewer, streets).
- Maintain infrastructure of the city.
- Maintaining all streets (snow removal on all streets and potholes); better repair.
- Maintaining our paved and unpaved streets. More parking for University students. Repealing the smoking ban.
- Maintenance of Grand Ave. This street is terrible to drive down because of potholes, etc. I think it would be beneficial to redo this main street.
- Maintenance of water quality, recycling, automated garbage collection.
- Major streets must be replaced and rebuilt at a level that gutters are no longer trenches (major problem).
- Make drunk drivers serve out their jail time: no more suspended sentences. Keep Laramie small: quit trying to turn our town into a huge metropolis.
- Make Laramie a “bike friendly” community by making a concentrated effort to enforce all traffic laws, convincing WyoTech that it’s in their interest to assist in “policing” their students who have decimated the quality of life in this community.
- Make Laramie a more affordable place to live. Actually have clean, decent housing for a reasonable price. Majority of Laramie is student and young student families. Help us live on our own instead of on welfare programs!
- Make the builders keep junk picked up and police the stuff blown by the wind.
- Make trailer park owners clean up their parks. Most of them have trash blowing around. They are there just to get rent space money and that’s all.
- Making Laramie an attractive town to those driving by on the interstates!
- Management of the funds paid to the city for utilities and services.
- Many sidewalks are very unsafe for walking because they are so buckled.
- Mitigate WyoTech impact on community.
- More 4 way stops signs on heavily traveled streets. Better parking in the downtown area: get parking off of Grand Ave. Listen to all of the public, not just what they want.
- More 4-way stops.
- More affordable housing; too many houses are rented to students.
- More aggressive growth. Too many “dumpy” houses and properties around.
- More automated speed indicators perhaps permanently installed, expand greenbelt and track system. Our police look like assault troops going to war. Totally unfriendly.
- More business in clothing (not Wal-Mart or Kmart). Nice restaurants soon to go with areas. Faster response to 911 calls.
- More businesses in downtown district.

- More control on major streets as Grand, 2nd, and 3<sup>rd</sup> streets. Example: keep the large trucks etc. from going through 3<sup>rd</sup> street downtown.
- More department or clothing stores downtown. Rest room facilities downtown.
- More fairness in the Justice System.
- More industry.
- More infrastructure repairs/too much spent on downtown/The Recreation Center/parks/bike paths. Need to spend more on streets/water and sewer lines.
- More new business: bring more jobs to Laramie areas, obey city code better!
- More open space recreation areas (i.e. parks, soccer fields, dog runs). The parks department does such a great job now with what they have, let's see more.
- More parking at the university for more students. More parking for people attending cultural events and university programs.
- More recycling options: additional plastics, leaves, white paper.
- More restaurants and high-tech business development, fire station in West Laramie, paved roads, curb, and gutters in West Laramie, CSI training for Laramie police: how to gather evidence at a crime scene.
- More vegetation (plants, trees) downtown and at city entries. Citywide recycling education and curbside pickup. Parkland north of Indian Paintbrush school (in the open space on the edge of town: it could be called "Sunset Park").
- Move money spent on burglaries; investigation aspect of burglaries are lacking. Drugs in our high school and better or a higher degree on social service needed for our young offenders. A class in interpersonal communications in our high school is needed or a prerequisite in order to graduate.
- My alley (running behind Thornburgh drive) is poorly maintained and a mess. It needs to be drained properly, have gravel put on it, and then be properly maintained.
- Need a couple additional traffic lights on Grand Ave. especially at Wal-Mart. Traffic seems to have increased quite a bit on Grand in the time I've been here.
- Need more lighting, especially at night for area south of UW campus. Snow removal needed to be improved, especially for side streets (i.e. Garfield and Sheridan streets) that are mainly used to get around using Grand Ave.
- Need much better planning for growth. I don't want any more poorly planned rapidly built developments occurring such as the WyoTech West Laramie Campus, which had inadequate traffic flow design for South Adams Street. I support well-planned moderate growth at developers' expense.
- Need to improve on maintaining the streets. Need to improve on the amount of time it takes to approve permits.
- Needed police traffic unit. Good call on finally funding it.
- Neighborhood vandalism, speeding, obeying traffic laws.
- Neighborhood strengthening. Sustainability approaches. Recycling efforts.
- New business.
- New construction (home/business), bring additional revenue, yet the cost of living keeps going up. To expand the survey information: the city should use the response of our UW students in their field of interest. For grade only. Hands on is the best experience.
- New post office!
- New viaduct at Harney St. Removing [name removed] from his position and replacing him with someone who knows more about planning, public works, and building codes.
- New water storage (additional/new). Improve city billing procedures to cover/coincide with accurate days in the month. Aquifer protection: encouraging and simplifying. More recycling. More upgrading and maintenance of existing infrastructure (water, mains, and sewers).

- No automated garbage collection, please! Outdoor summer music festivals.
- No automated trash, stop expanding government, no take home cop cars and no take home fire vehicles.
- No more development on aquifer. A much better development plan in general that stresses open space would be a good move.
- No public funding of recreation projects, economic development initiatives, tax relief.
- No trash collection by clustering, same method as we use now. I saw lots of Wheatland's "bins" move with wind gusts and it was dangerous.
- No, but whatever it may be, please don't compare Laramie to Ft. Collins! We are not and never will be Ft. Collins; business-wise, economy, or climate!
- Noise ordinance on car stereo's. Litter ordinance i.e. people throwing trash from their cars.
- Noise pollution/Grand and 3<sup>rd</sup> as raceways. Visual signage protection high skier while balancing aquifer and environment. Protection: be mindful of property rights.
- Noisy vehicles that are deliberately modified to be noisy; aggressive drivers; transients living at the greenbelt in summer; dilapidated housing, especially rentals.
- Noisy vehicles. I suspect that this is primarily a WyoTech problem because it occurs mostly when they are flying to and from class.
- None that comes to mind, not already covered by this survey. Thank you!
- North side water main breaks too often.
- Not aware of above mentioned pending-would just like to see traffic and noise laws enforced.
- Not donating \$500,000 in land to a physician's group!
- Not downtown, money is better spent around the town.
- Not just discussing improvements, projects, issues, or initiatives, but making a plan and acting on it and finish it to the end.
- Not to use the parks as a private dog run; speeding and noise.
- Nuisance ordinance, students drinking and speeding.
- Old water/sewer lines need replaced.
- On-street bike lanes with good traffic control, clear lane markings, and kept free of debris. Separate bike paths are fine for recreation, but are not a substitute for on-street bike lanes.
- Opening West Laramie fire station and staffing it.
- Our streets are in terrible condition. Reflects poorly on city and makes it uncomfortable to drive around.
- Our water (the aquifer) should be protected at all costs. The city should not expand water services. All building permits for big housing projects and big lands should be stopped!
- Outlaw loud mufflers and loud radios in cars, very disturbing at night. Speeding on Grand seems to be a big and dangerous problem.
- Overall, we are very pleased.
- Paint all the bike lanes! Provide more bike parking, especially downtown. Build the West Laramie fire station, it will save us all on insurance premiums.
- Park in Alta Vista, better provision of news for those without the Laramie Boomerang, recycling, basketball courts (public, outdoor), relaxed zoning laws for development, snow removed on residential streets (priority #1).
- Parking all over town; no multifamily buildings in residential areas; do not allow students to rent and abuse residential housing.
- Parking around the University, parking downtown, and take off parking on 3<sup>rd</sup> and put in turn lanes. Bring in more businesses and restaurants. Let Laramie grow. Places for young people to go besides the bar.

- Parking around UW campus and curb speeding.
- Parking for UW students and general public; community bus/public transportation between Cheyenne and Laramie (vice versa).
- Parking garage for UW; new businesses for Laramie; not building our community around UW!
- Parking!
- Parking, beautification.
- Parks and Recreation are doing an excellent job! Need improvements to undone portions of town especially north of campus.
- Pave 1<sup>st</sup> Street.
- Pave streets and gutters in West Laramie.
- Pave streets in West Laramie, encourage new business including but not limited to larger retail stores (Sam's, Target, Walgreens) and restaurant chains (Chili's, KFC, Sanford's).
- Pave streets in West Laramie, fire station in West Laramie.
- Pave streets in West Laramie. [5]
- Pave the streets in West Laramie and stop Band-Aid fixes for water. Renew pipe. If it breaks, it costs more to fix continually rather than replace.
- Pave the streets in West Laramie, build a fire station there, train the police to be more courteous and more prompt, and give [name removed] a raise. Move the viaduct to Harney St. Don't worry too much about money or interests. Be a town government for the people who live here. Don't worry about growth.
- Pave West Laramie streets. Let more new businesses into the community to provide more jobs.
- Pave West Laramie, new housing development to reduce the cost of housing, garbage collection should have to catch up on holidays and long weekends, lower city utilities bill. Utility bills have increased monthly by what they were quarterly.
- Paved streets in West Laramie. Fire station in West Laramie. Traffic light on Snowy Range due to high traffic from WyoTech students its business.
- Paving and sidewalks in West Laramie. Cost of housing for families, not just students.
- Paving streets in West Laramie especially around Linford. West Laramie Fire Station manned by professionals, not volunteers.
- Paving streets in West Laramie! Really good tasting water!
- Paving streets in West Laramie, curb and gutter. Promote and allow growth. Encourage larger chain stores and restaurants to move to Laramie.
- Paving streets in West Laramie, enforcing noise ordinance.
- Paving streets in West Laramie. Isolate apartment complexes from single-family homes: building the two interspersed ruins neighborhoods!
- Paving streets, sidewalks, and installing storm sewers for West Laramie plus a fire station.
- Paving the streets in West Laramie. Bringing in a Target store. Building a grocery store in West Laramie.
- Paving West Laramie streets. Fire station in West Laramie.
- Paving West Laramie; automated garbage collection; building and reconstructing Harney and Clark St. viaducts; West Laramie fire station; re-constructing I-80 and Curtis 57 interchange; parking garages for UW and downtown; widening Grand Ave. from 4<sup>th</sup> St to 22<sup>nd</sup>.
- "Pay it forward. Build for the next generation." Water supply, storage, distributions; sewer upgrades (no backups even!); sewer plant additions; get rid of "slumlord" property in Tree area; get rid of "small time" thinking; upgrade parking in Tree area/UW; get the Harney viaduct built; truly have a disaster plan for NH<sub>3</sub> tank low procedure (example); work with UW.
- Pedestrian safety.

- 1. Pedestrian safety downtown. 2. Better monitoring downtown vandalism at night. 3. More staff for new permits required: identifying who needs to buy 2<sup>nd</sup> hand dealers' licenses.
- People at landfill need personnel skills training: automate garbage collection; fix the curb/gutters; slow traffic down around the UW (15 MPH) school zone.
- People who have Monday and Thursday trash pick up pay 5% more than others because of holidays and our trash sits out for dogs to scatter.
- Planning for Laramie's growth, development, and safety are of most importance! West Laramie desperately needs a more efficient utilities infrastructure and more viaducts. West Laramie needs a police sub-station, before an additional firehouse. The fire department's response time is very good to any part of the city at this time; however, I believe crime and traffic is becoming worse. Increased wages and better equipment for public safety personnel; and more support/better-working partnership with county government.
- Planning, aquifer protection, downtown vandalism and graffiti.
- Plant more trees!
- Please continue to work on smart planning and zoning. Laramie can be a beautiful, unique, livable city if we are wise about open spaces, limited sprawl, and a healthy downtown. We ride our bikes, use the Recreation Center, and shop downtown. Laramie has made great strides in the last 5 years. Let's keep going. As far as parking around UW, people can ride the bus or walk. It's not that hard.
- Please focus on protecting the aquifer and not developing the land near, above, upstream, or around the aquifer. We do not need an expanded golf course. Also, it would be great if the green belt made a huge loop around the city.
- Please make certain that the city/county protect the ground water source. No development in the aquifer recharge area is preferable. Thank you.
- Please no more growth!
- Please start enforcing the laws on the books instead of passing new ones like the junk ordinance. This area I live in is a disgrace, the rentals are not taken care of, alleys are full of weeds and junk, parking on right of way and vehicles not ticketed, parked on street for months. We don't see if traffic is approaching due to cars parked on the corners. Too many WyoTech students in dwellings and really loud vehicles day and night, police presence nil!
- Plow all streets.
- Police department motor vehicle enforcement daytime hours. Two or three officers during the day is poor, uniform the chief and commanders for help. Major clamp down on poor drivers/reckless drivers.
- 1. Police response time is very poor and the courtesy, helpfulness and cooperativeness of the dispatchers rate a very poor. 2. We need to think about new schools with new housing.
- Police the drunks, vandals, and hooligans that are allowed to run rampant through our downtown. Change Jubilee Days back to a family celebration, not a drunk fest. Get rid of the carnival.
- Precutting potentially new member to serve on city council. Need to reduce role and impact of those who cannot represent the longer interests of our community.
- Preservation and protection of water resources, continued support of the downtown clinic, more support for housing and resources for senior citizens, supporting more low-income housing.
- Preservation of water resources is most important! Maintaining our quality of life by carefully controlling and limiting development!
- Preservation of water resources, greenbelt, growth and development planning. Thanks for all you do for the city of Laramie.
- Preserving Casper aquifer. Beautification of entryways in city.
- Privatize nothing. It is a license to steal.

- Probably out of city's influence: stricter judges, far less suspended sentences would send message to people to accept more personal responsibility. Perhaps city attorney could assist. Make public more aware of the laxity on enforcing laws. Doesn't help the police department if judges ignore their responsibility to the community.
- Property taxes. It's getting very hard to exist on limited income even when owning your home also making it difficult is all the fees attached to utilities bills.
- Protect and preserve Casper aquifer from development.
- Protect aquifer, finish greenbelt around city, complete master plan, work with county for open space, and contain development to avoid urban sprawl. Conserve water, conserve energy in city buildings and cars. Be a leader!
- Protect our water recourses. Please do not let them build on the Casper Aquifer!
- Protect the aquifer! Implement modern planning and zoning. Make Laramie bike and pedestrian friendly.
- Protect the Casper Aquifer: more affordable housing for medium income families. Fewer "McMansions" which seem to raise our property taxes.
- Protect water sources, hire more cops. Support and encourage a healthy downtown. Get WyoTech more centralized.
- 1. Protecting Casper Aquifer and Monolith Ranch. 2. One-way traffic 3<sup>rd</sup>, 4<sup>th</sup>, also Grand/Garfield. 3. Enforce traffic laws. (WyoTech students speed, not stopping at stop signs when leaving classes, especially 30<sup>th</sup> and Garfield.) 4. Street maintenance, snow plowing, street sweeping. We used to have these services on a regular basis. 5. Grand Ave is in need of street repairs. 6. No more parks we have adequate.
- Protecting the aquifers and environment; careful development planning.
- Protection of aquifer, West Laramie fire station, maintenance of infrastructure.
- Protection of aquifer.
- Protection of the Casper aquifer.
- Protection of water aquifer, greenbelt/open areas in new developments, soccer complex, bike lanes in streets.
- Public transportation.
- Purchase and preservation of the north ridgeline through greenbelt expansion (see Laramie plan).
- Put viaduct on Grand going one way west and put viaduct on Clark going one way East. No viaduct on Harney Street it is too busy now would have to put curb next to sidewalk to put turn lanes in! Cars back up from 9<sup>th</sup> to 7<sup>th</sup> because of light on 9<sup>th</sup> and there are no turn lanes!
- Quality street resurfacing and sidewalk replacement.
- Questions on leadership, how effective elected leaders perform, vision for the community, survey designs to provide preconceived surveys.
- Racquetball courts at The Recreation Center, more softball fields (this program continues to grow) season's pass to the ice rink, non-compliance in regards to weeds in people's yards. Getting some bigger named stores in Laramie such as Target, stop light synchronization.
- Rather than an expensive and mainly unusable recreation center and ice rink I think it's mandatory that taxes, grants, etc, be concentrated on providing drainage, gutters, curbs, sidewalks, in West Laramie.
- Rational planning for growth and development. Stricter zoning regulations and enforcement.
- Rebuild the Clark St. viaduct and build the Harney St. viaduct. Take down that big manila "folder" at LaBonte Park.
- Recycling program; expansion greenbelt.

- Recycling, more park areas and bike paths, pedestrian safety is awful. Sidewalks should be mandatory before developments are approved. WyoTech speeding is an issue on our street. Could use speed bumps?
- Recycling, preservation of aquifer and natural environment.
- Recycling. Getting the junk cars and clutter out of people's yards and off the streets. It really is an eyesore when you come into town.
- Reduce spending-elimination of programs, employees.
- Reducing alcohol related problems.
- Refuse collection should be automated.
- Regarding question 6, water is too cheap for living in a semi-arid environment. Enforce noise ordinance, make Laramie an example of energy, water efficiency, and wise use. I am a mom and feel we have plenty of park and recreation activities (except greenbelt) currently. Let's focus on better future planning of our resource use.
- Relocation of city police station to a more central location for better response times. Police are located too far to the south of the city with **no** staffing for citizen inquiries.
- Remember there are businesses other than downtown.
- Remember West Laramie is a major part of the city also, with many citizens! Traffic violations on Snowy Range Road (to Clark Street viaduct) are rampant. Also, planning paving of our streets needs to be carefully addressed. It has been analyzed in the past and then forgotten. My opinion is that it is ridiculous to have ¼ of a "modern" town unpaved in 2006!
- Removal of renovation of the old theater next to Jeffrey's. It's great to have The Recreation Center pool now!
- Remove barricades "after" project is finished; clean street, gutters "after" construction for property owners; keep public more informed: via newspaper "if" Boomerang would.
- Renewable energy, conservation, county library.
- Renovation of dump: Litter is atrocious; there is a better way. Property aquifers for perpetuity.
- Rental properties upkeep enforcement and the dump. Quit building apartments and duplexes in the middle of single-family homes. What are you thinking? This town looks trashy! We could be beautiful.
- Repair sidewalks.
- Repairing roads and sidewalks/curb and gutters, better landscaping of new places.
- Replace more water and sewer lines annually and quit building residential streets up higher than the adjoining curb and gutter. Better streets.
- Replace old water mains.
- Replace streets that have been patched or overlaid so much that people do not park with tires in gutter. Study the possibility of one-way streets (Grand, Garfield, 3<sup>rd</sup>, and 4<sup>th</sup>).
- Replacement of older water mains. Seems like some areas have to be dug up 2 or 3 times a year to repair the mains. Storm sewer drainage is inadequate in several areas of the city.
- Replacing old corroded water lines and sewage lines.
- Replacing the Clark Street viaduct, upgrading infrastructure and street maintenance. Nuisance control should be a major focus. Long-term growth planning so the town is not just thrown together when a business wants to come to Laramie. Plan both business and neighborhood areas. Put in infrastructures before businesses are allowed to build and occupy.
- Replacing water mains before they break.
- Replacing water/sewer lines: I live near Reynolds and 15<sup>th</sup> and it always floods when we get a heavy rain. 2. Update downtown electrical system.
- Replacing/upgrading of city water/sewer pipes where needed; protection of aquifer.

- Responsible growth!
- Restorations of old theater and some of downtown. Railroad station should be made into restaurant or café, preserve history. Grocery store in West Laramie, more delivery restaurants, West Laramie road conditions, more diners, KFC, Red Lobster, Italian Garden, etc.
- Retaining downtown business area and encouraging new businesses in that area.
- Retime traffic signal lights to reflect traffic volume and to improve traffic flow.
- Ridding the town of deleterious college students who drink too much. And improving the city's infrastructure.
- Roads maintained in West Laramie! No effort as per demand!
- Roads really need attention. Water resources are critical at this time. Our growth is rapidly expanding, we need to stress planning stat. Thanks for the opportunity to reply.
- Roads, sewer and water pressure, more police officers so they can control the parties, loud vehicles, and safety.
- Save our ridgeline for public use (running/walking/bike path), i.e. a path on the edge of the ridge. Complete the greenbelt entirely around the city. Preserve our water resources and the open spaces near the edge of town by discouraging development above the aquifer.
- School bus drivers should be listened to and something done when people go by buses that have their red lights on and stopped to pick up or drop off kids. I understand drivers report licenses of offenders and nothing is done! Are we waiting for a child to get hit? Let's correct it before this.
- Secure water resources: either increase commercial rates or increase supply.
- See #12 for priorities. And cleaning up city: garbage collection on streets and in alleys is less than desirable as trash is left strewn all over. Sometimes it's downright unsightly and is left to blow all over town.
- Sewer and drainage system.
- Sewer and water disrepair is a very serious problem.
- Sewer and water distribution, storm drains.
- Sewer and water.
- Sewer backup is a major problem.
- Sewer distribution upgrades, my home was flooded last year due to city's lax monitoring of sewer lines.
- Sewer in older neighborhoods and in the Spring Creek/Washington Park area. Stupid "Art File" rules (Stink Lake Park).
- Sewer, the Recreation Center (keep it up), greenbelt, economic development. Parking!
- Sidewalks and drainage as a city cost only. Improvement of parks. Viaduct.
- Sidewalks need to be fixed.
- Signage to eliminate curbside parking on evening before and day of curb sweeping. Control of unsightly growth in city and county. Persistence in beautification and growth regulations for aesthetics (building materials, no metal Quonset huts and plantings).
- 1. Since the pigeon eradication downtown, we are seeing more in neighborhood, which is unhealthy for our children. 2. The water pressure has been decreasing the last several months.
- Slow down the student drivers and talking on cell phones while driving; more available parking around the post office; paving of streets in West Laramie; better water/sewer service lines to all of West Laramie; and lots of other improvements can be made, if funds are available.
- Smart growth, beautification, let's bite the bullet and upgrade water lines and fix streets.
- Snow and ice removal from city residential streets. More punishment for drunk drivers and criminal activities, there are too many suspended sentences. Enforce traffic laws, such as wide turns, passing on wrong side, U-turns, etc. Publish areas of rages and drug use, so people can better protect selves.

Train and supervise garbage collectors. People try to keep garbage areas neat and the men just toss lids anywhere and strew garbage in alleys. They won't dump cans. They only pull out trash-filled bags and they leave the rest. The system is good, just not the facilitators.

- Snow plowing and removal, sanding and salting for all streets! Also would like to see decent paying jobs (not service related) to come into Laramie. More than 5 to 7 dollars per hour. Give the local people a fighting chance!
- Snow removal all the streets.
- Snow removal, standardized law enforcement.
- Snow removal. Handicapped people have a difficult time getting around. Poor snow removal causes damage to vehicles and causes more accidents.
- Snow removed in residential street areas. Major downtown attraction and development with parking, maintain municipal golf course availability.
- Snowplow the bike lanes! They are unsafe in the winter! Expand bike paths and greenbelt systems. Establish a fund for the new expanded bike path where people can make contributions.
- Some parking garages would be nice.
- Somehow, the power of the city council to make stupid, or any decisions should be limited.
- Speeding (beyond speeding: drag racing). We moved to a different neighborhood largely because of young people racing up and down our street.
- Speeding and traffic violations, DUIs! Speeding and traffic violations, DUIs! Speeding and traffic violations, DUIs! Initiative to make veterans feel welcome in Laramie and UW. (1 out of every 8 residents in Wyoming is a veteran; we don't feel welcome here like we did in Cheyenne.)
- Speeding on South 9<sup>th</sup> (south of Spring Creek Bridge) is a serious problem. I have complained to the police three times now and can't see any difference. Also, vandalism has become a big problem in Laramie.
- Speeding on the new bridge would be extremely hard to overstate. When it was under construction it was policed well, now there is little to no enforcement. Why?
- Speeding, loud vehicles, blowing trash, sidewalk repair. Idling city trucks as city workers work. Let's get city police out of cars and on foot.
- Spend more money on infrastructure.
- Spend more time and money on infrastructure and less on pretty street signs, recreation programs, and out of town meetings, etc.
- Spend our tax money wisely on necessities: Mat Frills!
- Staffing West Laramie Fire station with full-time paid personnel. Upgrading water/sewer infrastructure. Recruitment of shopping "big boxes" i.e. Home Depot, Lowe's, Sears, etc.
- Stop any more residential development on south side until infrastructure has been improved (water pressure/realize water line; sewer capacity). Also, start removing trailer parks from highly visible (highway access) locations.
- Stop focusing on the 5% of unhappy citizens, they will never be pleased. It's the 95% that matters (i.e. name withheld).
- Stop lying about projects, the Recreation Center, ice rink, and the Clark St. bridge about the funding or lack thereof and stop pandering to special interest groups. Laramie needs to continue to move forward not just existing like some of the powerful in this town want.
- Stop sign violations are a major problem (including bicycles)! Fire station and viaduct projects are a high priority. Enhancing recreation and beautification projects are a low priority.
- Stop signs? 30<sup>th</sup> and Spring Creek stoplight longer time for Harney and 15<sup>th</sup>.
- Stop the speeding on East Grand Ave. and school zones. Better planning on building homes without proper fire protection. Cleaning up South, North, and West entryways to town.

- Stopping the police from overreacting to minor threats like wild Rambo characters with power from homeland security.
- Stopping the WyoTech students from driving loud obnoxious vehicles and acting in an unsafe manner. Enforce strict rules for residential rentals. The amount of partying by college students in quiet neighborhoods is out of hand.
- Storm drainage!
- Storm sewers and drains and water infrastructure. No parking structures on UW campus near residential: confine to War Memorial or athletic fields and utilize bus system. Automated garbage pickup is way overdue as compared to Casper, Cheyenne, and others. Beautification and eliminating of trailer parks. New development like what is going up by I-80 needs to cease until zoning can account for the atrocious appearance of that development.
- Street and infrastructure maintenance, please improve paving and pipes that keep breaking in the same areas. Look at curbside recycling.
- Street maintenance and building/citing code modifications with an eye toward improving aesthetics of this ugly city!
- Street maintenance, sewer upgrade, lowering water bills, and policing students better. The traffic from WyoTech students with regards to noise and safety. The parties and traffic from students have recently (within the last three years) made me consider moving out of town. The town has become unfriendly to young families.
- Street maintenance. Synchronize stoplights, now adjusted to slow traffic. More use of yield, less stop signs! Law enforcement and fire are getting more than their fair share.
- Street paving in West Laramie, but retired people cannot afford to pay for it, so don't pave our streets.
- Street quality.
- Street repair and maintenance.
- Street repair/repaving.
- Street side bin garbage collection (by automated truck) curbside recycling. Integrated university/city bus system.
- Street, sidewalk, curbs, gutter upgrade in West Laramie.
- Streets and infrastructure. Better snow removal.
- Streets and sewer drainage. Repair streets and drainage for the streets.
- Streets.
- Streets: too much difference between gutter street crown nuisances (as defined on page 2). Parking: UW and downtown.
- Strict and improved landscaping requirements for commercial construction. Restraints on development on East Grand. Open space/parks requirements in new development. Better geographic distribution of business areas in East Laramie, to the north and south.
- Strict enforcement of existing city codes and laws, such as parking and rentals in red-zoned areas.
- Take care of pigeon-infested Fox theatre; continue to enhance our beautiful downtown; name a street or a facility after the excellent former mayor, Fred Homer, he worked so hard for our community and deserves to be remembered this way!
- Taking care of our infrastructure; updating water and sewer lines; then repairing paved streets over them. Traffic at peak hours (i.e.) when school is out etc.
- Tech-er speeding and noise at class end, Reynolds/Inca speeding, clean up 287 south entry.
- Technology park and a major push to attract new business. Grow the employment sector. Need more opportunity for employment to keep people in Laramie and Wyoming!
- The #1 issue is aquifer protection. The #2 issue is growth and development planning so the city can communicate to developers how the people of Laramie want their city to be. The #3 issue is

upgrading infrastructure. The #4 issue is defining, planning and implanting a bicycle path around the city.

- The “chip sealing” of streets is terrible; it is extremely dangerous for bicyclists and motorcyclists. Garbage collection should be a little more flexible, coming more often at certain times of year like when students move in and out in May and August, also after Christmas.
- The 1% sales tax pays for improvements in Centennial and Rock River! Keep trash collection as is, it is very good. Utility rates are way too high. Higher month than gas or electricity! Improvements need to be paid by grants, 1% sales tax, developer, not through water/sewer rates. UW gold course needs to pay same water rates as residents. Laramie residents pay now, and get no discounts on gold compared to Sherman Hills residents.
- The Casper aquifer, more police and firemen. I think a lot of our ordinances need to be enforced instead of a lot of new laws made like garbage control, covering trash to the dump, and not letting it blow all over the country when poor garbage disposal is used.
- The city council did not handle the Ridge Project. They should listen to the experts and not the people who lied about the Casper aquifer. The developers should sue the city of Laramie because they acted irresponsibly based on 10 people who didn't want the development so they made up a bunch of lies to serve the city.
- The city council gives or approves a franchise for cable TV, then they raise rates each year. Also, we have a lot of people who pause and go or run stop signs.
- The city makes it expensive to utilize recreation facilities. A single recreation card should allow access to each facility, e.g. my membership card should allow access to the ice rink, not an additional charge.
- The city needs a bus system, or they need to help expand Safe Ride, which is an excellent program. Every sidewalk should have a ramp on every corner, and Spring Creek St. needs a sidewalk (with ramps!) on the south side of the street.
- The city needs to be more friendly on home football game days. Ease up on egress enforcement and provide transportation for those who choose to drink. These are big weekends for businesses and could improve relations with visitors around the state. Work with UW on issues rather than force homeowners to pay for permits to park at their own homes. Enforce laws we have rather than adding more.
- The city of Laramie has had several opportunities to bring in big companies and the city council and everyone involved in the decision-making have turned them down due to personal financial monopolies in the town!
- The city should be able to find grant money out there to improve the West Laramie area without the residence having to dig into their personal pockets to come up with the money for paved streets, curb, and gutters. They were able to come up with grant money for the west side 30 years ago for their improvements without costing the residences extra.
- The city should give residential street parking near the university back to the students. No other major university in the Rocky Mountains has done this to their students.
- The city spends too many resources fixing infrastructure that needs improvement.
- The city water and sewer rates keep going up. My wages don't!
- The city's water and sewer system seems to be a problem, constantly. It's difficult to not take out your car's suspension driving over some of the manholes. My husband and I call our streets a patchwork quilt. We need to encourage more alternative transportation, although it is hard in the winter.
- The Clark Street viaduct should be a high priority. The present condition and the increased amount of traffic.
- The condition of Laramie roads is terrible. The worst road conditions are on Grand Street. The street is filled with potholes, poor road markings and is also too narrow.

- The control of the University of Wyoming and WyoTech students does not exist in Laramie! They are disrespectful of everyone and everything around town. The loud parties are out of control and nothing ever gets done about it. You cannot sleep at night in nice weather with your windows open because of all the loud cars racing (and I mean going much faster than the 30-mph speed limit) up and down the streets all night long, and the loud parties and very bad language that goes along with the disturbances. And stop all the building of new multimillion-dollar homes around town. Nobody here can afford them, and it only brings in people from other states or countries and they end up not staying because they do not like the cold weather. It is running off the wildlife that used to live around here and is ruining the scenery. We used to be able to see the mountains from almost anywhere in town. Now you cannot! We moved here from a big city because Laramie was a nice, small “old west” type of town. It is not any more. Our council members are turning it into another Jackson or Casper, which is not a compliment or a good thing! Progress is not always a good thing, unless you progress with the right things in the right manner, like keeping our water good, or getting crime and drug abuse under control using more modern methods, or taking control of the UW and WyoTech students. But stop thinking about the almighty dollar, which I am sure is what the council thinks about when they okay the building of new homes. I would go on and on, but I would be wasting my time because I feel pretty sure that either no one will read this, or if they do, my opinions will not matter. The way this town is run is what makes people become vigilantes and take matters into our own hands.
- The Fox (old) Theater should be demolished and there should be more police for drug and alcohol enforcement.
- The growing number unlicensed ATV’s and “rocket bikes” and motor vehicles with loud mufflers in residential areas, and the irresponsible and unsafe operation of such vehicles, has become both a safety and quality of life issue.
- The high utility bills.
- The intersection of Sanders and 13<sup>th</sup> needs to be addressed. There are no stop signs and the road is in terrible condition.
- The Laramie recreation center is an excellent addition to city facilities. More development of outdoor facilities e.g. tennis, golf, etc. and promotional aspects for their use would be beneficial.
- The manhole covers on Grand, 9<sup>th</sup>, and 3<sup>rd</sup> need fixed: damaging my car. Thank you.
- The neighborhood, as well as residents in Alta Vista and South Laramie, feels it was shameful to allow a gas station on 15<sup>th</sup> and Reynolds. It would have been protested if it were published. It devalued our homes. The traffic is horrible on Reynolds.
- The new city manager has not followed through on his statement to keep the city clean and beautiful. The weed ordinance is not enforced on private or city property. Litter has increased along with the streets, not as clean as they have been. I wish our new city manager would follow through on his interview statement about keeping the city clean.
- The ones I have marked.
- The people of Laramie and its council leadership do an above average job for this city and need to be commended.
- The planning process right now is pitiful. Laramie can grow efficiently and do it the right way but this group needs to be overheard. They can single handedly destroy the ability for Laramie to move forward.
- The proposed big garbage system is unusable by older or handicapped citizens.
- The residents along Harney St. on the west side would like some information about how the new viaduct will affect their property.
- The Ridge bike and walking path.

- The shabby incompetent design and maintenance of streets and curbs. Access off streets to alleyways and business property nearly wreck the front end of vehicle. Incompetent “patch” of streets is a joke.
- The sidewalks need to be repaired and upgraded. The Recreation Center needs to have free access areas, i.e. basketball/play area/pool tables. Recreation brochure of activities needs to be publicized earlier to give time for regrowth. There is a lot of staff at The Recreation Center for so little programs. Inside free playground would be good for the community.
- The speeding through town, driving through stop signs and stoplights is rampant in town. Set up some unmarked cars and sit at stoplights and 3<sup>rd</sup> and Curtis when tech students get let out and see how many speed into and going out of town. It will amaze you! Many of the streets are in shameful condition. Seems like the money spent to dig up the streets downtown to put in a water system could have been better spent on more street repairs and repairing. I understand that there is more to catching speeders and people going through stoplights and stop signs, but maybe if you all cracked down on this, the word might get around that the laws are being enforced. I spend a lot of time driving around down every day (part of my job) and I find it frightening to watch people drive anymore. The “me first” attitude of drivers these days is unreal!
- The streets of West Laramie need to be paved. People do not need to live on dirt streets. This will improve Laramie.
- The Tech students: they drive like crazy (too fast) play loud music and are disrespectful to people’s property.
- The traffic issues (speeding, running red lights, noise level, etc.) seem to be on a rise. New through fares through residential areas have greatly increased risk to homeowners especially around WyoTech residents.
- The traffic on 3<sup>rd</sup> street needs to be controlled with left turn lanes going toward Snowy Range Road, around Safeway and Kmart and going the other way onto Ivinson and Grand.
- The traffic on the viaduct at peak times is an overload. Laramie needs 2 viaducts, one coming in and the other leaving. When redoing streets lift up the manholes so they are level with the street. Allow industries into Laramie, we could have had Budweiser!
- The viaduct is #1. I’d like to see both viaducts available. Even if Clark Street is not improved. It should stay open for bicycles/pedestrians.
- The viaduct is important, Clark or Harney it doesn’t matter if it is good. Four lanes, wide lanes, structurally sound. Thank you.
- The viaduct needs to be left in its current location in my opinion because if not, Cedar Street will become a main street for traffic. We have enough traffic on Cedar Street already.
- The water main breaks are becoming ridiculously too frequent. We must fix the problem completely, not just continue band-aid fixes as they occur. Top Priority!
- The way the council handled the Aquifer issue was horrible. Most developers would have sued the city with just cause. To hold up the project because of a handful of fools with too much time on their hands was totally irresponsible and not in the best interest of the city and the vast majority of its citizens.
- There are other cities who have offered citywide internet. What a great offer for our university town!
- There is an abysmal lack of culture, quality shopping, decent restaurants. Why can’t Laramie have some of the qualities of Fort Collins?
- There should not be paved streets in West Laramie as the cost of building is too much for local residents, especially the older people with large lots. The cost of city maintenance would also be higher.
- They could have gambling, everyone goes out of town to gamble. We could use the money for Wyoming instead but the council doesn’t want anything to come in to help us.

- This city needs to clean snow from side streets. It is a hazard the way it is now and unreasonable in a city this size. This level of service is pathetic.
- This city seems to lack a system of inspection for its rather large rental business; it would be nice to see some sort of accountability for landlords.
- This survey is poorly physically constructed. Hard to use. Probably negative results. A random selection of 25 citizens in a group could do better. This? Waste!
- This survey seems to cover all areas.
- Ticket more persons running red lights. It is very dangerous and life threatening. Pride in appearance of Laramie downtown, entrances, 3<sup>rd</sup> St, improve it!
- Timeliness of services.
- Timely publishing of city council minutes online and archiving these reports for future reference. (One month seems to be the usual delay for newspaper publishing. This is much too long.)
- To keep Laramie residents from shopping in Cheyenne or Ft. Collins, better shopping. We need the bigger department store chains, for example Kohl's.
- Tolerance: enforcement of that ordinance. (Less on downtown business.) Programs for repairing older homes (grants for low-income); owners; programs for the low-income, elderly and or younger, disabled/healthcare.
- Too many policemen and too many tickets for small faults.
- Too many to list.
- Too much money being spent and wasted in the downtown Laramie "Beautification Program". Focus in other areas that need money help. This is Laramie, Wyoming not Fort Collins, Co.
- Town needs to grow with time. Allow and encourage corporations to come provide service and money. Need to stop relying on UW, WyoTech, and IMH to provide the only source of income to the people to live here. Personally know the hospital will not survive if the town will not grow.
- Traffic control (speeding); paving streets in West Laramie; nuisance abatement (weeds/junk); automated garbage collection; West Laramie fire station; water line replacement in needed areas; additional health inspections to help ensure food and water safety.
- Traffic control, driver's license required for 4-wheelers, mud flaps on all vehicles and to be as wide as wide tires.
- Traffic control, which is non-existent at this time! Also, the student occupancy of single family dwellings in my area is a violation of the covenants directly caused by the city's change in the ordinance!
- Traffic diversions away from residential areas. Traffic control is not keeping up with housing growth.
- Traffic enforcement of all 3 WyoTech schools during change.
- Traffic is becoming an issue. One-way streets would help!
- Traffic is becoming more problem-some. Traffic lights are not in sync. WyoTech-ers do not obey driving laws. Crime seems to be higher in neighborhoods where police live. Too much focus on downtown and not enough on getting business into town. "Good ole boy" system not working.
- Traffic law enforcement.
- Traffic laws enforced; parking laws enforced; focus more on Laramie and less on WYDOT!
- Traffic light at Wal-Mart/Vista Drive. Street built from South Laramie to East Laramie: South 3<sup>rd</sup> St. to Wal-Mart with out having to go on Grand Ave. Also, street from Wal-Mart to truck stops with out having to go through town.
- Traffic lights on 3<sup>rd</sup> street to have left turn signals, and also more turning lanes so traffic is not backed up.
- Traffic management, pedestrian safety, parking, Greenbelt, sewer and water distribution systems.

- Traffic noise, especially loud vehicles. Regulating nuisances. Preserving water resources and promoting green space.
- Traffic obstacles (islands, speed bumps, etc.) to slow down traffic and discourage short-cutting on residential streets. 2. Better enforcement of vehicle noise ordinance.
- Traffic problems, left turn lanes, light calibrations and sensors, common illegal traffic violations and the enforcement of the vehicular noise ordinances. University parking.
- Traffic safety. Also facilities and leagues for the youth. Everything is for the college. Please give Laramie kids a change. No softball for girls, why? Kid's basketball league is poor. The Recreation Center has only 2 courts for volley/basketball, why?
- Traffic speed and stoplights on East Grand.
- Traffic stopping at crosswalks needs to be enforced. I am against Harney street viaduct.
- Trailer parks.
- Trash in empty lots, weeds in sidewalks, curbs, and even in some streets, junk and trash on private property. City of Laramie should do a better job of clearing its own property of trash and weeds. Development of process for growth that gives city council guidance.
- Trim cottonwoods properly. Street and sewer maintenance.
- Turn light at 3<sup>rd</sup> and Grand; Greenbelt expansion; better recycling programs.
- Turning the downtown area into more of a mall (walking area) similar to the downtown in Ft. Collins. Venders could be set up all year, not just as part of a Farmer's Market.
- Two new viaducts, one going out and one coming in. Reprogram the downtown city street traffic lights, too long to change! Rural streets not developed yet. Harney St. increase speed limit to 35 mph or more!
- Two. One, permanently forbid development over our aquifer. No business application there is worth the risk (and I am pro-business). Second, use the already-paid-for development plans done in the past. Stop authorizing more studies: accept the recommendations and make the tough decisions.
- Underage alcohol abuse.
- Unpaved streets: paved!
- Until you can catch up on infrastructure priorities, all other concerns should be put on the back burner. [Personal information removed.]
- Upgrade Clark St. viaduct, initiate curbside recycling, and reduce monthly "utility" rates.
- Upgrade our infrastructure: without it, we cannot grow. We need to start now. Preserving our water resources: they are limited, keep them safe. Automated garbage collection. Stop spending on "wants" and start concentration on "needs".
- Upgrade water lines and sewer lines. Traffic control (speeding, noise). Spend less or nothing on downtown businesses (I hate paying taxes to support their inflated prices)!
- Upgrading infrastructure, affordable housing.
- Upgrading infrastructure. [2]
- Upgrading our infrastructure and making Laramie business climate favorable to new business.
- Upgrading the town's infrastructure and maintaining its streets should be a high priority, along with prescribing its water supply.
- Use older vacant buildings, remodel and refurbish them for homeless and people who cannot pay high rent. Curtail buildings of new homes. Get all roads and streets in good working order. Open new viaduct. Get new businesses into Laramie.
- Use our property tax dollars to pave streets in West Laramie and install street lights.
- Users of the UW golf course should pay their water bill, not the city at the expense of residents!
- Utilize the state funding for infrastructure update, upgrade, and improvement as intended by the appropriated.

- UW parking.
- Vandalism and hooligans.
- Vandalism: broken windows, slashed tires, etc.
- Viaduct East Harney; better use of hospitality tax money by good improvements to the tourism council. Less “planning” and more “doing”.
- Viaduct issue, Grand Ave redevelopment by state will impede proper snow removal.
- Viaduct resolution.
- Viaduct should be looked into more sensible such as Russell St. Hardly any housing or business problems and direct route to hospital already.
- Viaduct.
- 1. Viaduct. 2. Infrastructure. 3. Preservation of water resources. 4. Recycling. 5. Add greenbelt.
- Water and garbage costs seem to be relatively high at this time for services rendered.
- Water and sewer distribution system.
- Water and sewer pipe replacements should be a top priority. I don’t understand why streets need to remain torn up and/or blocked off weeks or months. I don’t think the city of Laramie should allow a person to incorporate a liability at the time of incorporation.
- Water line replacement. 4<sup>th</sup> street drainage issue.
- Water pip replacement, snow removal, water levy repair, and storage.
- Water pressure for fire prevention.
- Water sources, safety, pressure, and pipelines improved before rupture. Server lines brought up to top standards.
- Water supply, protection, infrastructure upgrade.
- Water tastes like chlorine. Police needs to focus more on vandalism and curfews.
- Water, planning, sustainability.
- Water, sewer to all city areas, not select areas for the benefit of “old money” developers. Equal opportunity!
- Water, wastewater, and storm sewer infrastructure improvements.
- Water, water lines, water pressure, storm drains, viaduct construction, and a fire station in West Laramie.
- Water/sewer lines and other infrastructure, which I understand are being deferred.
- Water/sewer upgrade, street maintenance.
- We desperately need fire station and rescue in West Laramie! The viaduct is an accident waiting to happen! What ever you do, do it fast. Also, we need to feel a little safer on the greenbelt. I like to walk in the evenings and usually alone, I sure would like to be able to own a stun gun! It’s a little scary there.
- We do not need to change garbage collection system.
- We do not want the large garbage container for automated collection.
- We have too many employees in some areas and do not pay enough in others.
- We must have a fire station in West Laramie. I would like to see the city council take more attitude toward their constituents. We need professionals to decide when expansion, mobile home parks, traffic impacts, water accessibility, etc. are feasible. Laramie citizens have been treated in a disinterested, biased way! Sidewalks, paved roads around Linford elementary are necessary. Let the town pay! Listen to the concerns when people speak! Attitude of council is arrogant, “we know best”! Stop catering to rich people. Keep wellbeing of all in mind! Listen, listen! Then decide! I am adding this note to express now discouraged I am at the way things are addressed at the city council level. When I see council members conversing during the time a young further/new homeowner who had been waiting for 2-3 hours to speak about his concerns about the new trailer park, I feel his

frustration. It was apparent that a final decision had already been made. When people present petitions with many signatures it still doesn't matter! When we wonder why do young people chose not to stay in Laramie I might look to the treatment they receive at the hands of our governing body in the city! When the applicant for a new trailer park feels so sure of the result, even before citizens are heard, it makes one wonder what incentives were offered to the council members! Sorry to be so blunt, but the perception of cronyism is so apparent! Thank you for doing this survey. It provides a vehicle through which we may speak and know our concerns may be noted.

- We need a fire station in West Laramie. We do not need an automated garbage collection system. Weed should be decriminalized, and meth labs stomped on.
- We need a good chicken place like Popeye's or [illegible].
- We need baseball fields for Jr. Babe Ruth league.
- We need to concentrate on getting more industry into Laramie. I have been in Laramie 57 years. When I came, we had all kinds of shoe stores, men and women's shops, now we have mostly gift shops. Laramie downtown has constantly gone downhill, my personal opinion.
- We need to get water rates back down fast. Slow Laramie's growth down. Take WyoTech to Cheyenne.
- We need to have mandatory recycling.
- We need to make Grand Avenue safe: a 1-way street.
- We should be using the Casper Aquifer for our drinking water, not the Laramie River. We should not subsidize water users out of town.
- We went and saw the Lift Station by the Laramie River (talked of in the paper and with friends). It needs to be fixed before sewage goes down the river. Planning of houses, multi-unit housing, and commercial land all need to be separated.
- Welcome new businesses that are small and environmentally clean.
- Welcoming more industries: better paying jobs.
- West Laramie curb/gutter, curb and gutter south off of LaBonte Park 5-7<sup>th</sup>. Trash and dilapidated homes 6<sup>th</sup>/Reynolds (for example). Reynolds street parking.
- West Laramie fire station and additional employees to staff. This needs to be done quickly to ensure safety for all of Laramie residents.
- West Laramie fire station and more responsible equity in development.
- West Laramie fire station fully staffed (not with volunteers). Growth/development planning with high standards for landscaping and aesthetically pleasing architecture. Clean up junk and impose fines. Our 287 south entrance is embarrassing.
- West Laramie fire station with additional staff. Infrastructure; build a baseball field (probably two) for kids 13 and up.
- West Laramie fire station, automatic garbage collection, water and sewer.
- West Laramie fire station, better access for general public to ice rink (public skating), showers in locker room, Harney Street viaduct, retain and improve Clark Street viaduct.
- West Laramie fire station, Clark St./Harney viaduct, and storm drainage.
- West Laramie fire station, west side business development.
- West Laramie fire station. Better street maintenance, sidewalks for school kids, enforcement of speeding and loose trash citations.
- West Laramie fire station. Fence around car dumps (by river, I-80, and Curtis, for example)
- West Laramie fire station. West Laramie street paving. Clark St. viaduct/Harney traffic solutions. 3<sup>rd</sup> and Grand Ave street reconstruction/improvements. Grand Ave. is in horrible condition! It's an embarrassment!
- West Laramie must have paved streets. It's embarrassing to be living in Laramie in the year 2006 with no paved streets. It's ridiculous.

- West Laramie streets and fire station. Also, businesses in West Laramie. We need a store similar to Penny's.
- West Laramie streets, traffic enforcement.
- West Laramie streets.
- West Laramie. West Laramie is the gateway to a lot of recreation in the mountains. This could be a beautiful part of Laramie and a great stream of tourist money for our town. Pave it and beautify it.
- West Laramie: fire station, paved streets, better enforcement of "Junk" Ordinance.
- West side fire station, upgrade water supply and distribution systems (need storage for river water).
- What to do with the Civic Center?
- When deciding where to put underground services, do not remove our trees. They (trees) have lived here longer than us and it takes years to grow trees.
- When street maintenance is required, work faster to reopen streets. Many of our streets have been completely blocked for several months.
- Wherever you build it, it should be two-two way so if one side needs redoing, the other side can carry two way traffic!
- While recreation issues, beautification, etc, are important to our community, they are not as critical as long neglectful issues such as streets, sewers, and other infrastructure.
- Widening the street on Grand and fixing all the potholes. Also, would like to see sidewalks fixed and more parking availability by UW.
- Work on water/sewer infrastructure. Environment, recycling. Preserving the Casper Aquifer and any other water sources.
- Work with Wal-Mart, Kmart, Safeway, and Albertsons to keep trash from blowing all over. Overall, I love Laramie.
- Working with the state to improve Grand Avenue.
- Would love to have a department store and good pasta restaurant! Seems like motels have priorities.
- WyoTech-ers should have to take more responsibility for interactions such as dangerous speeding, noisy exhaust systems, dumping oil, grease, anti-freeze on their streets and parking lots, theft of auto parts, leaving junk car and parts in public view. This is a serious problem that needs to be addressed.
- Yes, forget about enforcing junk ordinance.
- Yes, I feel that all of the high piles of dirt throughout the city should be removed. When the wind blows, Laramie becomes a complete dust bowl. Also, the area around Wendy's on Curtis St. should be cleaned up. When visitors enter Laramie from that direction, the first thing they see is junk and trash.
- Yes, minimize the impact and the consequent lower "quality of life" that accompanies the greater presence of Tech-ers. More law enforcement regarding these side who do not view Laramie as their home. It's so sad the "slumlords" run Laramie. Oh yes, they do!
- Yes, paving of the streets near and in West Laramie. In a sector roughly from Curtis street to Bill Nye, west to Schrader and east to Adams street.
- Yes. Fire station in West Laramie.
- Yes. These are: Replacing 5% of the sewer/water lines each year; installing sewer and water lines in the Turner tract so that this land can be sold; fixing the deficient flood control channels; adding a 'wetlands' city park in the Corthell Hill area; building a fire station in West Laramie; completely overhauling the Public Works Department to assure us with a clean water source. The city water supply does not meet EPA requirements even without the problems from Imperial Heights and Jacoby Ridge developments.
- You are doing a good job. We have lived in Laramie over 60 years and are very thankful for what we have in Laramie.

- You have listed an excellent selection of choices.
- You need engineers, the planning department is really slow. Makes it hard for construction companies to keep building when they have to constantly wait for the city to approve stuff!
- You're doing great! I'm proud to live here if you could just lower the altitude about 5,000 ft.
- Your middle class kids have great access to recreation opportunities. We need to reach out to our high-risk youth and get them involved.
- Your municipal services are great! Just keep it up. Do something about the non-enforcement of traffic laws! WyoTech!
- Youth and alcohol, suicide and youth. How could Laramie partner with schools and churches to find and give purpose to our kids?

## 7.2.1. Volunteered Responses

**Q1. How would you rate the QUALITY of each of the following services provided by the City of Laramie?**

**Q1b. Fire prevention**

- I live in West Laramie where there is no fire station.

**Q1e. Enforcement of traffic laws**

- Only concerning WyoTech speeders.
- Very poor!

**Q1f. Crime prevention**

- This is hard to do, how do you know?

**Q1g. Garbage collection**

- Twice a week is too often.
- Use Wyoming Disposal.
- We don't want that other system!

**Q1h. Landfill (dump) services**

- It shouldn't be free.
- Need more recycling.

**Q1j. Street cleaning**

- Too good.

**Q1k. Snow removal on major streets**

- A terrible job of sanding street intersections.
- Don't shovel off bike lanes.
- Should include all streets; horrible service.

**Q1l. Storm drainage**

- Depends on area.
- Excellent in some locations, poor in others.

**Q1n. Water quality**

- Too much chlorine.
- Very good considering what you have to work with.
- We love our water!

**Q1o. Reliability of water flow**

- Low pressure.
- Private well.

**Q1p. Park appearance/maintenance**

- LaBonte. Thanks for new walk but can you do more cleaning of lake more often?
- Not enough parks, Kiowa is poorly equipped.
- We love our parks!

**Q1r. Land use, planning, zoning**

- Don't change plan so easily.
- Shouldn't give land to doctors!

**Q1s. Code enforcement (weeds, abandoned buildings, junk, etc.)**

- Non-existent.
- Junk ordinance enforcement is tantamount to harassment.
- Too much, none applicable.

**Q1u. Building permit services**

- Worst area of city services.

**Q1v. Access for disabled persons to city facilities, parks, etc.**

- Except "Fire in the Sky."
- Not enough cut-outs, ramp-drums at intersections.

**Q2. If you have interacted with a City of Laramie employee in the past 12 months, please evaluate your most recent interaction using the following criteria:**

- [Name deleted] in the water department is great!
- I am a city employee.
- I have interacted with more than one. Some are excellent, and others not so much. Code enforcement exists in name only.
- Information given was wrong. Court costs ended up costing more due to her lack of knowledge.
- It's a bogus question.
- Laramie dump, rude employees.
- Police. [2]
- Police dispatch.
- Police officer (female).
- This was animal control, dead raccoon!
- Water was shut off and supposed to be restored by 10 p.m. but still wasn't on in the morning. No answer at two different departments.
- We tried to schedule a 19-guest party at the ice arena and had terrible response for the rink manager (she makes same wage regardless of the income she pulls in and did not want the hassle). We went to public skate practically alone.

**Q3. Do you own or rent your Laramie residence?**

- Four properties.
- I live outside the city limits, and out in the country.

**Q4. How do you feel about the following issues as they relate to the City of Laramie?**

- At times our street does not have parking due to too many people living in single homes. There is no enforcement.

- “City Permit” parking should have never begun. It was not a solution and will not last if students want to reclaim their parking sites.

**Q4a. Crime**

- Laramie is not made aware of anything unless you are or know someone inside.

**Q4b. Illegal drug use**

- Teens (high school age).

**Q4c. Alcohol-related offenses**

- Teens (high school age).

**Q4e. Nuisances (rundown buildings, weeds, junk vehicles)**

- Barking dogs.
- See South 2<sup>nd</sup>.

**Q4g. Parking availability around UW campus**

- Busses are great.
- For UW students.
- What parking?

**Q4h. Parking availability downtown**

- Depends what’s going on.
- What parking?
- Who cares?

**Q4i. Unsupervised youth**

- Lack of parent support
- WyoTech-ers driving and harassment.

**Q4j. Litter and debris**

- It blows to Nebraska!
- Outskirts of town all entrances, specifically by Pilot truck stop and south of town.

**Q4k. Public disturbances**

- WyoTech-ers.

**Q4l. Graffiti**

- Seems better lately.

**Q4m. Occupancy violations (e.g. too many people living in a single home or apartment)**

- Excellent question.
- Huge problem!
- Too many vehicles in residential areas.

**Q5. How safe do you feel...**

- More lighting is needed.

**Q5b. In your neighborhood after dark**

- Horrible lighting on streets.

**Q5d. In the downtown area after dark.**

- Drunk drivers.

**Q5f. In Laramie parks after dark**

- Never go.
- No lighting.

**Q6. To what extent do you agree or disagree with the following statements?**

- One member households shouldn't have to pay the same as multi-member households.

**Q6a. "The City of Laramie government welcomes citizen involvement and encourages citizen participation."**

- They say they do, but don't.

**Q6c. "The fee I pay for City water is reasonably priced for the service I receive."**

- Absolutely not.
- For example, a \$2+ million water treatment in Rock River was not an efficient use of money considering the amount of people affected.
- Should be higher in drought.
- Smells like chlorine, murky color.
- Until the University pays the same as I do.

**Q6e. "The fee I pay the City for garbage collection and disposal is reasonably priced for the service I receive."**

- I have garbage pickup on Mondays. Holidays are a problem.
- I want to see more emphasis on recycling.

**Q7. To what extent do you agree or disagree with the following statements?**

- And a walking or bicycle bridge only?
- Both need to happen!
- I believe Harney St. is the best alternative location for a bridge if the Clark St. bridge could be maintained as a walking/bicycle bridge.
- Need two viaducts.
- Need at least two overpasses. Why move the "Bottle Neck"?
- Since the 70's this has been in the works. Too many studies; wasted money. Just do it!
- We need both for growth.
- Why don't you repair Clark Street viaduct and have it incoming and Harney Street for outgoing traffic?
- Wouldn't a bridge extending Grand be more logical?

**Q8. Would you prefer that garbage collection be provided by a private company, or that garbage collection remain the responsibility of the City of Laramie?**

- And just the way it is. Do not go to curb pickup with tubs.
- As long as we don't have to put our garbage containers in front of our house.
- Depends on cost. [6]

- Don't care, so long as I do not have to handle and cart.
- Economic incentive for better performance because of competition.
- Excellent service now! Private service in previous community (Lander) was not as high as our trash collection in Laramie.
- I don't know enough of the difference.
- I use both.
- I wish the garbage collection would remain as it is. It is great. I believe it would be easier if everybody would bag their garbage so it can't blow away.
- If they serve us reasonably and pick it up just as it has been picked no new "costly" "automated" pick up of ugly big binds, look at "ugly Casper" pick up.
- Keep it as it is. [4]
- Keep jobs with Laramie people.
- Not enough information.
- One collection per week would be fine. [2]
- Prefer alley pickup. We don't want garbage in front of house!
- Recycling?
- The most cost effective for the consumer..
- With many caveats.

**Q9. Where do you get information about the activities of city government?**

**Q9b. Television**

- No! We are not served well on TV!

**Q9c. Newspaper articles**

- But we really need better news coverage in our paper.
- Ha ha, from a Cheyenne-based paper?

**Q9h. Attending public meetings**

- Sometimes.

**Q9i. TV Channel 11**

- I don't get this channel.
- Sometimes.

**Q10. Do you live within the city limits of Laramie?**

- But I would like to be out! Sewer and water bills are too high! I pay monthly what I paid quarterly not long ago!
- We own a "part time" home in Laramie.

**Q11. In which area of the City of Laramie do you live?**

- Downtown/2<sup>nd</sup> Street/Grand and Garfield.
- I did live in the North section until about 3 years ago.
- I live on 9<sup>th</sup> St.
- I own an apartment house on Jefferson St.
- Prairie's Edge.
- Rainbow Ave.

**Q12. If the City of Laramie had funds available that could be spent in an area of your choosing, which of the following would you consider a high priority, moderate priority, or low priority?**

- Free internet, citywide.
- Snow plowing and removal.

**Q12a. Street maintenance**

- West Laramie.

**Q12c. Supporting and sustaining downtown business and special events**

- Laramie doesn't support the downtown due to college.
- No parking.
- Private business not city!

**Q12d. Preservation of water resources**

- Need to keep everything off the Caper aquifer.

**Q12e. Increasing park areas**

- Around campus.
- Depends on population growth.
- Excellent now.
- Parking or city parks?

**Q12g. Increasing the number of recreation programs offered**

- Ice rink.

**Q12i. Increasing or enhancing recreation facilities**

- Great now.
- Tennis courts aren't good at junior high school.

**Q12j. Garbage collection/disposal**

- Change to automated system.
- Good as is!
- Great now.

**Q12k. Curbside recycling**

- Current system works for me.

**Q12l. Public safety**

- It's about as good as it can get.

**Q12m. Growth and development planning**

- Cut over-building!
- I want limited growth.
- The city council doesn't want growth.

**Q12p. Improving/upgrading sidewalks, curbs, gutter**

- West Laramie

**Q12q. Building and staffing additional fire station(s)**

- Too much money!
- Very high!
- West Laramie. [3]

**Q12r. Traffic calming (pedestrian safety)**

- Traffic safety is good.
- What the heck is this?

**Q12s. Paving streets that are currently unpaved**

- Leave that up to the people living on that street.
- Only if the local residents pay for it.
- Not until the declining system is installed.
- They can do impoundment districts.
- Very high, high, high!
- West Laramie.

**Q13. What is your employment status? (Mark all that apply.)**

- Self-employed.
- On disability.

**Q14. How long have you lived in Laramie?**

- Native.

## 7.4. Appendix C. Survey Instrument



12. If the City of Laramie had funds available that could be spent in an area of your choosing, which of the following would you consider a high priority, moderate priority, or low priority?

|  | High priority         | Moderate priority     | Low priority          | Not a priority        | Not sure              |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Street maintenance   | <input type="radio"/> |
| Upgrading infrastructure (sewer & water distribution system, storm drains)                 | <input type="radio"/> |
| Supporting and sustaining downtown businesses and special events                           | <input type="radio"/> |
| Preservation of water resources (Casper Aquifer, Monolith Ranch)                           | <input type="radio"/> |
| Increasing park areas  | <input type="radio"/> |
| Expanding the city's bike path and greenbelt systems                                       | <input type="radio"/> |
| Increasing the number of recreation programs offered                                       | <input type="radio"/> |
| Increasing or enhancing recreation facilities  | <input type="radio"/> |
| Developing more recreation facilities for youth (ball fields, athletic areas, playgrounds) | <input type="radio"/> |
| Garbage collection/disposal  | <input type="radio"/> |
| Curbside recycling   | <input type="radio"/> |
| Public safety (police & fire)  | <input type="radio"/> |
| Growth and development planning  | <input type="radio"/> |
| Protecting Laramie's environment (management of greenways, open space, and waterways)      | <input type="radio"/> |
| Beautification (entryways, downtown, public areas)   | <input type="radio"/> |
| Improving/upgrading sidewalks, curbs, gutter   | <input type="radio"/> |
| Building and staffing additional fire station(s)   | <input type="radio"/> |
| Traffic calming (pedestrian safety)  | <input type="radio"/> |
| Paving streets that are currently unpaved  | <input type="radio"/> |

13. What is your employment status? (Mark all that apply.)

- Full time employed
- Part time employed
- Student
- Retired
- Not employed at this time

14. How long have you lived in Laramie?

- Less than 2 years
- 2 – 5 years
- 6 – 10 years
- 11 – 20 years
- More than 20 years

17. Are there any major improvements, projects, issues, or initiatives that you would like to see the City of Laramie focus on?

---



---



---

15. In what category is your age?

- 18 – 24 years     55 – 64 years
- 25 – 34 years     65 – 74 years
- 35 – 44 years     75 years or older
- 45 – 54 years

16. What is the highest degree or level of education you have attained?

- 12th Grade or less, no diploma
- High school diploma or equivalent
- Some college, no degree
- Associate's degree
- Bachelor's degree
- Graduate degree or professional degree

## 2006 CITY OF LARAMIE CITIZEN SURVEY

Mark Answers Like This  ● ■  
NOT Like This  ✕ /

1. How would you rate the QUALITY of each of the following services provided by the City of Laramie?

|  | Excellent             | Good                  | About average         | Not so good           | Poor                  | Don't know            |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Fire fighting  | <input type="radio"/> |
| Fire prevention  | <input type="radio"/> |
| Ambulance service  | <input type="radio"/> |
| Disaster preparedness  | <input type="radio"/> |
| Enforcement of traffic laws  | <input type="radio"/> |
| Crime prevention   | <input type="radio"/> |
| Garbage collection   | <input type="radio"/> |
| Landfill (dump) services   | <input type="radio"/> |
| Street maintenance & repair  | <input type="radio"/> |
| Street cleaning  | <input type="radio"/> |
| Snow removal on major streets (not including residential streets)          | <input type="radio"/> |
| Storm drainage   | <input type="radio"/> |
| Sewer services   | <input type="radio"/> |
| Water quality  | <input type="radio"/> |
| Reliability of water flow  | <input type="radio"/> |
| Park appearance/maintenance  | <input type="radio"/> |
| Recreation programs  | <input type="radio"/> |
| Land use, planning, zoning   | <input type="radio"/> |
| Code enforcement (weeds, abandoned buildings, junk, etc.)                  | <input type="radio"/> |
| Animal control   | <input type="radio"/> |
| Building permit services   | <input type="radio"/> |
| Access for disabled persons to city facilities, parks, etc.                | <input type="radio"/> |
| Access for disabled persons on public streets, sidewalks, crosswalks, etc. | <input type="radio"/> |

2. If you have interacted with a City of Laramie employee in the past 12 months, please evaluate your most recent interaction using the following criteria:

No interaction in last 12 months

|                    | Excellent             | Good                  | About average         | Not so good           | Poor                  | Don't know            |
|--------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Knowledge          | <input type="radio"/> |
| Responsiveness     | <input type="radio"/> |
| Courtesy           | <input type="radio"/> |
| Overall impression | <input type="radio"/> |

3. Do you rent or own your Laramie residence?

- Rent
- Own (By self or family member)
- Other



**4. How do you feel about the following issues as they relate to the City of Laramie?**

|  | Not a problem         | Minor problem         | Moderate problem      | Major problem         | Not sure              |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Crime  | <input type="radio"/> |
| Illegal drug use   | <input type="radio"/> |
| Alcohol-related offenses   | <input type="radio"/> |
| Loud vehicles  | <input type="radio"/> |
| Nuisances (rundown buildings, weeds, junk vehicles)                              | <input type="radio"/> |
| Speeding and traffic violations  | <input type="radio"/> |
| Parking availability around UW campus  | <input type="radio"/> |
| Parking availability downtown  | <input type="radio"/> |
| Unsupervised youth   | <input type="radio"/> |
| Litter and debris  | <input type="radio"/> |
| Public disturbances (loud music, parties, etc.)                                  | <input type="radio"/> |
| Graffiti   | <input type="radio"/> |
| Occupancy violations (e.g. too many people living in a single home or apartment) | <input type="radio"/> |

**5. How safe do you feel...**

|                                     | Very safe             | Somewhat safe         | Somewhat unsafe       | Not safe at all       | Not sure              |
|-------------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| In your neighborhood during the day | <input type="radio"/> |
| In your neighborhood after dark     | <input type="radio"/> |
| In the downtown area during the day | <input type="radio"/> |
| In the downtown area after dark     | <input type="radio"/> |
| In Laramie parks during the day     | <input type="radio"/> |
| In Laramie parks after dark         | <input type="radio"/> |

**6. To what extent do you agree or disagree with the following statements?**

|  | Strongly agree        | Somewhat agree        | Neither agree nor disagree | Somewhat disagree     | Strongly disagree     | Not sure              | Not applicable        |
|--|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| "The City of Laramie government welcomes citizen involvement and encourages citizen participation."          | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| "I have a good understanding of how my taxes are spent on City services, operations and capital projects."   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| "The fee I pay for City water is reasonably priced for the service I receive."                               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| "The fee I pay the City for sewage collection and treatment is reasonably priced for the service I receive." | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| "The fee I pay the City for garbage collection and disposal is reasonably priced for the service I receive." | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

The Clark Street viaduct (traffic bridge over railroad tracks), which is part of the State of Wyoming highway system (Highway 130/230), is nearing the end of its usable life. The Wyoming Department of Transportation will either reconstruct the Clark Street viaduct at its current location, or build a new viaduct 5 blocks north at Harney Street. We would like to know how you feel about that.

**7. To what extent do you agree or disagree with the following statements?**

|  | Strongly agree        | Somewhat agree        | Neither agree nor disagree | Somewhat disagree     | Strongly disagree     | Not sure              |
|--|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|-----------------------|
| "Relocating the viaduct from Clark Street to Harney Street will make it easier and faster for me to move around town."   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| "It is important for the City of Laramie to maintain the Clark Street viaduct and keep it open for use, even if the State of Wyoming builds another viaduct at Harney Street." | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

**8. Would you prefer that garbage collection be provided by a private company, or that garbage collection remain the responsibility of the City of Laramie?**

- City of Laramie
- Private company
- No opinion

**9. Where do you get information about the activities of city government? (Mark all that apply.)**

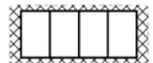
- Radio
- Television
- Newspaper articles
- Newspaper legal notices
- City of Laramie website
- Internet
- Talking with friends & neighbors
- Attending public meetings
- TV Channel 11
- All of the above
- None of the above
- Other, please specify: \_\_\_\_\_

**10. Do you live within the city limits of Laramie?**

- Yes
- No *If "No", Please skip to Question #12.*

**11. In which area of the City of Laramie do you live?**

- West (West of I-80, Lee's Mobile Park, McCue Street, Cottonwood Estates, Easterling Addition)
- North (Harney Street North between 1st and 30th Streets)
- East (East of 30th Street, Alta Vista, Indian Hills, Imperial Heights)
- South (South of Grand Ave from 6th - 30th)
- Downtown/West Side (West of the railroad tracks from Harney Street south to I-80, 1st - 3rd Streets from Clark to Grand, 1st - 6th from Grand to I-80)
- UW campus area (Harney Street south to Grand Avenue from 3rd Street to 30th Street)



Please leave blank.

## 7.5. Appendix D. Laramie Areas Map

Areas for this map were defined by City officials, and the map was generated by the City Manager's Office.

